

MINNESOTA COURT SYSTEM



FEEDBACK FORM FOR PERSONS REQUIRING INTERPRETER SERVICES

Minnesota's courts want to provide the best possible service for persons who require interpreters. Please help us to keep improving by telling us about your experience with the court system.

Language: _____

Name of court-appointed interpreter: _____

Please rate the questions below based on the following:

1 = strongly disagree 2 = disagree 3 = agree 4 = strongly agree

GENERAL:

Court personnel were courteous and respectful.

___1 ___2 ___3 ___4

please specify who (e.g. counter staff, bailiff, judge, etc.):

An interpreter was available for me when I came to court.

___1 ___2 ___3 ___4

comment:

Court staff was helpful in assisting me locate the interpreter.

___1 ___2 ___3 ___4

comment:

I was able to effectively communicate with court staff despite the language barrier.

___1 ___2 ___3 ___4

comment:

COURT INTERPRETER:

My interpreter was courteous and respectful.

___1 ___2 ___3 ___4

comment:

I could communicate well with my interpreter.

___1 ___2 ___3 ___4

comment:

I believe my interpreter gave a complete & accurate interpretation of what was said in court.

___1 ___2 ___3 ___4

comment:

My interpreter arrived on time.

___1 ___2 ___3 ___4

comment:

Overall, I am satisfied with my court interpreter

___1 ___2 ___3 ___4

comment:

Additional Comments: _____

Why are you in court? (Please check ALL that apply)

- Criminal Court ___ Defendant ___ Other
- Drug Court ___ Defendant ___ Other
- General Civil Court ___ Plaintiff ___ Defendant
- Family Court ___ Petitioner ___ Respondent
- Domestic Abuse / Harassment Court
- Juvenile Court
- Conciliation Court
- Traffic Court
- Probate
- Juror
- Witness
- Other (Specify) _____

DATE you were in court: _____ County _____

If you are a party in a case, do you have an attorney? ___ Yes ___ No

OPTIONAL: You need not give us your name or contact information, but it will help us respond to your comments or get more information from you, if necessary. This information will not be released to any non-court agency or individual, except where otherwise provided by law or court rule.

___ **YES, YOU MAY CONTACT ME. MY CONTACT INFORMATION IS BELOW.**

___ **NO, PLEASE DO NOT CONTACT ME**

Name _____

Address _____

City _____ State _____ Zip _____

Telephone Number _____ **TTY** _____

Email _____

THANK YOU FOR GIVING US YOUR FEEDBACK!

After you fill out this form, please drop it in the Customer Feedback / Suggestion Box (if available) OR give it to the Court Administration staff. Or you may mail or fax it to:

Court Interpreter Program
Minnesota Judicial Center
25 Rev. Dr. Martin Luther King, Jr. Blvd., Room 105
St. Paul, MN 55155

Fax (651) 296-6609 Tel (651) 215-0046

*All feedback forms will go to the local Court Administration Office and Judicial District Office, and will also be sent to the state Court Interpreter Program. Forms will not be released to any non-court agency or individual, except where otherwise provided by law or court rule. **We appreciate your comments!***