

MyMN Conservator (MMC) User Manual for Conservators

Revised May 14, 2014



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About MyMN Conservator (MMC)

MyMNConservator (MMC) is an online conservator account reporting application that allows conservators to file their inventory and annual accountings electronically. Specific attributes of this application include:

- Account information flows from inventory to annual account and from account to account, allowing courts to easily compare reporting from year to year.
- Court examination reports and Conservator Account Auditing Program (CAAP) audit reports file direct from MMC to the MN Case Information System (MNCIS).
- Address updates made in either system, MMC or MNCIS, automatically updates the address in the other.
- The filing of inventories and annual accounts by conservators create and complete reminder events in MNCIS.
- When the conservator files, judgments and bond information from MNCIS populate the annual account, and are available on the account report for the judge to review from either MNCIS or MMC.
- Professional conservators are able to assign cases to employees and add or remove employees in MMC.
- Conservators can designate an agent within MMC without having to submit a paper document.

Resources

There are several resources available on the <u>http://www.mncourts.gov/</u> website to assist with getting set up and using the MMC system. To access these resources directly, click the links below:

- The current Conservator Helpline (tel. 763-279-0176) is answered Monday through Friday between 1 and 5pm. Messages can be left on the Helpline 24/7 and calls are returned in the afternoon.
- Self Help Center: Guardianship and Conservatorship
- <u>Guardianship/Conservatorship Forms</u>
- <u>Introduction for Newly Appointed Guardians and Conservators</u> (required tutorial)
- Frequently Asked Questions

For Assistance

Contact your local Probate Court with questions regarding the MMC system. It is also recommended that the Court Administrator's Office of the Probate Division of the District Court in which the petition will be filed be contacted to determine which forms to use and what the correct filing fee will be.

Terms

Annual Account (also Periodic Account) – A report to the court detailing the handling of assets by a courtappointed conservator on behalf of a protected person over the course of a one-year period from the anniversary date of appointment.

CAAP – Conservator Account Auditing Program – The office that audits conservator accounts statewide.

Conservator - The person appointed to make <u>financial decisions</u> for the protected person. The conservator typically has the power to enter into contracts, pay bills, invest assets, and perform other financial functions for the protected person.

Conservatorship – A legal arrangement tailored to transfer <u>financial decision</u>-making power to the conservator only in the areas of life where protection and supervision by a conservator has been proven necessary.

Designated agent - An attorney or accountant designated by the conservator to complete financial reports to the court on the conservator's behalf.

Guardian – A person appointed by the court to make the personal decisions for the protected person.

Guardianship – A legal arrangement giving an appointed person the authority to make <u>personal decisions</u> on behalf of the protected person about such things as where to live, medical decisions, training and education, etc.

Refer to the <u>Guardianship and Conservatorship Manual</u> posted on the court's public site for more details on these terms and functions.

Inventory – A document that describes all assets of the protected person identified at the time the conservator was appointed.

MNCIS – MN Case Information System – The court's record management system.

Conservator Account Auditing Program (CAAP)

Annual accounts filed with the court are subject to examination and/or audit. An examination is a limited review of the account by the local court and may or may not require that you submit supporting documentation. An audit is a detailed review of the account by an auditor with the Minnesota Conservator Account Auditing Program (CAAP) and will require the submission of all supporting documentation for the protected person's assets. You will be contacted directly by CAAP when your account is selected for audit. It is a good idea to maintain your records in an orderly manner for each annual account and have them organized and labeled at the time you submit your report. It is recommended that your materials be organized as follows:

- Statements for financial accounts (i.e. checking, savings, investments, etc.) organize by account, then by date
- Billing statements, receipts, etc. organize by the category used within the account

For helpful information about managing the protected person's assets review: Tips for Conservators.pdf.

About this Document

This document is available on the <u>state court website</u> under Programs and Services > Conservator Account Filing. It provides instructions to users on how to enter information in the MMC system. <u>This document is not</u> <u>intended to instruct users on what information to enter</u>. Due to the complexities of many of the proceedings to establish or maintain a Conservatorship, it is recommended that a person <u>talk with an attorney</u> with experience in Conservatorship law.

Getting Started

Accessing MyCourtMN Conservator System

A valid email address is needed to log into the MMC system.

1. Go to the web page, <u>www.mncourts.gov/conservators</u> and click the **MMC Login** link. The welcome screen appears.

MyMNConservator	Log in
Welcome to MyMNConservator	
To begin creating your conservator financial report to the court please click the login link above. If this is your first time logging in, you will need to account using your email address and create a password.	set up your

2. Click Log In. To begin creating your conservator financial report to the court, you will need to create a MyCourtMN Account.

Creating a MyCourtMN Account

1. From the welcome screen, click Log In. To access MMC, you will need a MyCourtMN account. If you do not already have a MyCourtMN account, click **Create Account**.

Login to your State of MN Courts account.	Welcome to MyCourtMN! MyCourtMN is a gateway for accessing electronic applications to do business with the Judicial Branch. Creating a MyCourtMN account provides you with one log in you can then use for any Branch application. If this is your first visit, click on "Create Account". If you already have a MyCourtMN account, login and get right to the application you need.	Don't have an account? Create one here:
---	--	---

A screen opens for you to enter your profile information.

- 2. Enter your first and last name (required), and your middle name (optional).
- 3. Type your email address.
 - a. Your email address is your user name; it will be used to log into the application
 - b. Any important alerts are sent from the court to the email address you provide.
 - c. If you do not have an email address, there are many sites available that offer free email accounts. You can search the internet to locate sites that provide these services.

4. Enter your current address.

MyCourtMN New /	Account	
Who are you?		
First Name (required)	Last Name (required)	Middle Name
How can we contact y	vou?	
Email Address (required - thi	s will be your user name). Ir	mportant alerts will be sent to the email address provided.
Street Address	City	County
State Zip Minnesota Phone Number		

- 5. Enter two security questions and two answers.
 - a. It is important to remember these questions and the answers as they will be used for validation if you forget your password or want to reset your password.
- 6. Enter the password you would like to use for the application.
 - b. A strong password is required and should contain upper and lower case letters, numbers and symbols, or other characters.
 - c. Retype the password for confirmation.
- 7. Click on and read the Terms of Service.

8. Click the checkbox stating you have read and understand the Terms of Service.

Security questions			
These questions will be used to verify your identity in the event you forget your password. In order to reset your password you must be able to provide the same answers you give here. Please create two questions that will be easy for you to remember and hard for others to guess. Question 1 Answer Question 2 Answer Specify your password			
Specify your password			
New Password Password Strength:			
Confirm your changes			
I have read and understood the <u>Terms of Service</u> .			
Save Cancel			

9. Click **Save**. You will receive a confirmation message that an email has been sent to activate your account.

MyCourtMN New Account

Your Account has been created. Please check for a new email sent to mrconservator@gmx.com from MyCourtMN. This email will provide instructions for how to activate your account.

If you do not receive an email click this link to verify your information and make any necessary corrections.

Activating your Account

Once you have created a MyCourtMN account, an email will be sent to you from <u>MyCourtMN@courts.state.mn.us</u>.

Tip:

Check your spam folder if you do not see the email in your inbox.

• Click the link in this email to activate your account.

MyCourtMN New Account Confirmation

MyCourtMN@courts.state.mn.us 📝

To: mrconservator@gmx.com

Activate your account

Click this <u>link</u> to activate your account.

• A web page opens that your email address has been confirmed.

MyCourtMN Account Activation

Your email address has been confirmed.

Please click this link to login.

• Click the link to login.

Logging In

Now you are ready to log in to MMC and connect to your account. From the MMC homepage, click **Log in** in the upper right-hand corner.



1. Enter your email address and the password you created for your MyCourtMN account

MyCourtMN Log In		Don't have an account? Create one here:
Login to your State of MN Courts account. Email SampleEmailAddress@gmx.com Password ••••••••••••••••••••••••••••••••••••	Welcome to MyCourtMNI MyCourtMN is a gateway for accessing electronic applications to do business with the Judicial Branch. Creating a MyCourtMN account provides you with one log in you can then use for any Branch application. If this is your first visit, click on "Create Account". If you already have a MyCourtMN account, login and get right to the application you need.	Create Account

2. Click Log In.

First Time Case Registration

To connect to your conservatorship case, enter your case number and anniversary date.

Case Number

To enter your case number, look at your court documentation and determine which scenario pertains to you. The letters are not case sensitive but you must use dashes.

- If the second set of characters in your case number contains PR or GC enter it as you see it in your court documentation.
- Instructions ? enter a case number.

Case Registration

Hover over the question mark

icon for instructions on how to

- EX: 41-PR-12-1110, 27-GC-PR-11-1110
- If the first number is 69 or 19 and is followed by two letters and then PR, enter the case number exactly as you see it.
 - o EX: 69DU-PR-11-2588, 19HA-PR-10-789
- If the second set of two characters starts with P followed by something other than R, you will need to add zeroes ("0")'s to the beginning of the last set of numbers in the case number to make 6 digits in the last sequence.

- EX: If your case number is 32-P2-91-2152, the case number you must enter is 32-P2-91-002152
- EX: If your case number is 02-P6-05-23, the case number you must enter is 02-P6-05-000023

Anniversary Date

- If you previously filed an annual account in MMC, use the period end date of the last account that you submitted in MMC.
- If you previously submitted ONLY an inventory in MMC, use the date of your Letters of Conservatorship.
- If you have never filed an inventory or account, use the date of your Letters of Conservatorship.

Register Your Case

- Once you have entered the correct data click **Register**.
 - o If you are the only conservator on the case, click Register.
 - If there is more than one conservator on your case, it will ask you which conservator you are.
 Select the box by your name and click **Register**.
- You will see a message flash on the screen that says "Success."

Samples of errors

- If you do not get the "Success" message, make sure that you have the correct case number with all dashes and all zeroes as instructed above. Also check to make sure you are using the correct anniversary date and in the proper format.
- Once you have rechecked your information click Register; if you do not get a "Success" message, contact the conservator help line.



My Dashboard

Once you have successfully connected to your case, you will be taken to the Dashboard. The next time you log in, the Dashboard will automatically open.

		In the Filter field, enter a name or file number to	<u>(UPDATE L</u>
Conservator(s) 📀	Protected Person(s)	search for an account.)
Sample Conservator Conservator Edit »	Filter Protected Person(s)	🕈 Current Report 🛛 🔶 Case Number	Add Case Anniv Date Assigned To
ak any tayt in blue	Person, Sample	(New) Click an arrow in	03/01/2014 You 🔗
ck any text in blue access that	Showing 1 to 1 of 1 Records	the headings to sort the columns.	First Previous 1 Next Last

Navigation

- Any text in blue is a hyperlink.
- The tabs at the top of the screen can be clicked in any order.
- In the filter box at the top, you can filter by name or file number (or partial name/file number).

Online Help

• MMC contains help text and short videos to assist conservators in working with the application. These resources are located at the top of most screens within MMC. If you would like to turn on or off the Help feature, click the corresponding links shown below.



• To access the quick help feature, hover over the question mark icon 🥙 . Additional information about the system will appear.

Professional Conservators

The Dashboard has a different appearance if you are a conservator for multiple protected persons. You may find the sort and filter features are more helpful in managing accounts. If you are a professional conservator with employees, you will see which employee is assigned to which case.

Setting up the Conservator Profile

A list of all active protected persons cases to which you are assigned appears on the Protected Persons tab.

When you enter MMC for the first time, you will need to add your current address as the conservator and the current address of the protected person. Please keep these addresses updated as needed. To add or update the conservator address and phone number, click **Edit**.

DASHBOARD					Hi Sample Conserva (UPDATE Li
onservator(s) 🕜	Protected Person(s)	Notifications	Reports		
	Filter				🚯 Add Case
Sample Conservator Conservator Edit »	Protected Person(s)	Current Report	🕴 Case Number	🔶 Anniv Date	Assigned To
	Person, Sample	Inventory Report (New)	14-PR-14-5	03/01/2014	You 🧷
	Showing 1 to 1 of 1 Records			First Pre	evious 1 Next Last

- 1. From the Profile page, enter your address information.
- 2. Enter your current email address and click Add.

Notes:

- If the address you are entering does not fit in the format provided, contact the conservator help line for assistance.
- You may add additional email addresses here for other parties to receive notifications from MMC (e.g., your attorney).
- 3. Designate whether you would like to receive alerts and/or notifications by checking in the applicable checkbox.

4. Click Save Changes.

This updates the address in MMC and also in the court file management system (MNCIS).

Conservat	lor			
Name Sample Cor	iservator			
Phone				
Phone Number				
Phone Numb	Ner			
Address 🌾)			
Street No*	Direction	Street Name*	Street Type	Direction
Street No	~	Street Name	~	~
Unit Type	Unit No	City*	State*	Zip Code*
~	Unit No	City	~	Zip Code
Email Add	iresses			
SampleEma	ailAddress@gn	nx.com		
	202240		Add	
Email Not	ifications			
Email Not		Push Notifications		
		Push Notifications	Save Cha	nges or Cano

Setting up the Protected Person Profile

- 1. From the Dashboard, click the Protected Person's name hyperlink.
- 2. From the Report History page, click Edit.
- 3. Enter the phone number and address information and click **Save Changes**. The Protected Person's address will be saved in MMC, as well as MNCIS.

MyMNConservator	< Back To My Dashboard	Log Off
Report History Conservators Inventory Report (New) for Get Started Person, Sample 44 Day(s) remaining to file	Protected Person Edit Sample Person Protected Person 14-PR-14-5 Address 3 North 31St Ave Anoka, MN 55449 Phone 333-333-3333	

Adding Additional Cases

- 1. If you are newly appointed as conservator on another case, the case should appear on your dashboard in MMC once your Letters of Conservatorship are issued. If the case does not appear, add the new case (or add additional old cases) as follows:
- 2. From the Dashboard, on the Protected Person(s) tab, click Add Case.

MY DASHBOARD					Hi Sample Cons (UPI	Servato DATE LOGI
Conservator(s) ?	Protected Person(s)	Notifications	Reports			2
Sample Conservator Conservator Edit »	Filter Protected Person(s)	Current Report	Case Number	🔶 Anniv Date	Add Ca Assigned To	ase ¢
	Person, Sample	Inventory Report (New)	14-PR-14-5	03/01/2014	You 🧷	
	Showing 1 to 1 of 1 Records			First P	revious 1 Next	Last

3. Follow the instructions above for registering a case.

Notifications

Some notifications may be sent to your email. In addition, the Notifications tab provides the following types of messages from MCC:

- Automated reminders about reports that are due or overdue to the court
- Co-conservators and agents that have been added to your case
- Cases on which you have been discharged or your appointment is concluded
- Messages from court staff or court auditors about accounts that are under review

Y DASHBOARD		Hi Sample Conservato (UPDATE LOG
Conservator(s) 📀	Protected Person(s) Notifications Repo	rts
Sample Conservator Conservator Edit »	There are no notifications at this time.	

Inventory Report

The Reports tab displays a comprehensive list of reports to review or work on. From this screen you may click to review and print previously submitted reports. The reports appear with the most recently submitted report at the top.

- To review and print previously submitted reports, click **Review**.
- To access reports for updating, click View or Get Started.

Y DASHBOARD				Hi Sample Conservato (UPDATE LOG
Conservator(s) 😢	Protected Person(s)	Notifications	Reports	
Sample Conservator Conservator Edit »	Inventory R Person, Sample o 14-PR-14-5	Report (New) for Jue 04/30/2014		Get Started 44 Day(s) remaining to file
	1			

For Conservators Transitioning from CAMPER

If you have previously submitted reports in CAMPER you will need to enter a conversion inventory to bring your account assets into MMC.

Conversion Inventory

1. Click the Red hyperlink Previous CAMPER Data.

```
SAMPLE PERSON INVENTORY REPORT
CASE NUMBER : 14-PR-14-5
Previous CAMPER Data
```

- a. A pop-up window displays the number of the annual account that was last submitted in CAMPER and the concluding balances of the assets from that account. Use these balances rather than going back to the date of your Letters of Conservatorship as directed in the instructions for new conservators.
- b. Use this information to complete your conversion inventory in MMC. You can copy and paste from this window. If this information doesn't correspond to your last submitted report, contact the help line.

- c. This conversion inventory will not be filed with the court but will only be used to enter your assets into MMC.
- d. The court will compare the assets ending in CAMPER to the assets entered into MMC.
- e. In MMC you are not required to enter personal property items unless the value is \$500 or greater. For household goods (including furniture, clothing, etc.) enter the combined value if \$500 or greater.
- f. Your first report to the court as a conservator will be an inventory.

Starting an Inventory

From the Dashboard, under Current Report click Inventory Report. This opens your report.

An overview of the totals will appear on the right hand side.

This information changes as new assets are added to your inventory.

- Bondable Assets = all financial assets and personal property
- Net Balance = bondable assets debt
- Total Assets = bondable assets + real estate (debt is not included)



Adding an Account

1. From the Financial Accounts tab, click Add Account.

Financial Accounts	Personal Property	Real Estate	Review & Submit
Files: There are currently no files	uploaded.		Upload a File
All Accounts All accounts for Sample Person. Ad accounts as of 03/01/2014.	d current balances of	Add Account	t Export Accounts

- 2. Enter the account name.
- 3. Select type of account from the drop-down menu.
- 4. Enter the value of the account as of the date of your Letters of Conservatorship.
- 5. Enter your account number.

Note:

The tabs under Account Types have numbers in parenthesis that change as you enter additional accounts counting the number of each type of account that you have.

6. Click Save.

- a. If you have other accounts repeat the process for each account
- b. On the right side of your screen you will note that the values and totals in each box change as you enter information.
- 7. When you have completed entering your financial accounts, move to the Personal Property tab.

Adding Personal Property

Reflect properties and their values as of the appointment date or as close as possible.

In MMC you are not required to enter personal property items unless the value is \$500 or greater. For household goods (including furniture, clothing, etc.), enter the combined value if \$500 or greater. Do not list individual items within this grouping.

Does the protected person have individual jewelry, precious metals, coin or other collections, antiques, furs, art or individual furniture items that are worth \$500 or more? Items such as vehicles, boats and recreational vehicles are also reported here. You should also report general household goods including clothing if, when combined, have a total value of \$500 or greater.

Note:
Documentation to support changes in the value of personal property items may be uploaded in MMC. See directions for uploading a file.

Financial Accounts	Personal Property	Real Estate	Review & Submit
Files: There are currently no	files uploaded.		Upload a File
All Personal Prop	erty	Add Property	Export Property
Account Types All Personal Property	Description* Value*		
Valuables (0)	Antiques	~	Save or Cancel

If your protected person has personal property that you feel may be valuable but you do not know the value, consider getting an appraisal. There are also online tools for finding values of vehicles such as Kelly Blue Book.

- 1. To enter the property, click Add Property.
- 2. Enter the description of the property.
- 3. Enter the value of the property.
- 4. Select property type from the drop-down.
- 5. Indicate if there is a loan on the property.
 - a. If yes and you have already entered the loan on the Financial Accounts tab, select the appropriate account from the drop-down.
 - b. If you have not previously entered the loan, select No, click **Save**, go to the Financial Accounts tab, and add the loan. (See Adding Financial Transactions.)
 - c. Once you have added the loan return to the Personal Property tab, click **Edit** for the property to which you need to add the loan. Click **Yes** to loan on property if it is not already checked and connect the loan.
- 6. Click Save.

Adding Real Estate

Does the protected person own any real estate including a home, rental property, land or business property?

To determine the value of real estate, use a recent property tax statement. You are not required to change the value from year to year. Any loss or gain from that value will be determined should the property later be sold. Use the mortgage value for the property as of the date of your Letters of Conservatorship.

1. To enter real estate click Add Real Estate.

SAMPLE PERSON INV CASE NUMBER : 14-PR Previous CAMPER Data			
Financial Account	s Personal Property	Real Estate	Review & Submit
Files: There are currently n	o files uploaded.		Upload a File
All Real Estate	\rightarrow	Add Real Estate	Export Real Estate
Real Estate Types	Description	Туре	Value
All Real Estate (0)	T		

- 1. In the Description field, enter the address or location description.
- 2. Select the real estate type from the drop-down.
- 3. Enter the value from the latest tax statement.
- 4. Enter the year of the tax statement.
- 5. Indicate if there is a mortgage on the property.
 - a. If there is a mortgage on the property click **Yes**.
 - b. Enter the current mortgage balance from the statement closest to your anniversary date.
 - c. Enter the interest rate from the mortgage statement.
 - d. Enter the monthly payment from the mortgage statement.
- 6. Indicate if there is rental income on the property.
 - a. If there is rental income, click **Yes**.
 - b. Enter the monthly income that is usually received.
- 7. Indicate if there are liens on this property.
 - a. If there are liens on this property click Yes.
 - b. In the Description field, enter the lien holder name and the amount of the lien.
- 8. Click Save.

Recording the Sale of Real Estate

Note:

A court order is required to sell real estate.

- 1. From the Real Estate tab, select the property sold from the list on the left.
- 2. Click **Yes** to the question "Have you sold this Real Estate?"
- 3. To add the income transaction for the sale:
 - a. Enter the sale date.
 - b. Enter the Sale Description (i.e. Sold to John Doe).
 - c. Enter the amount received from the sale.
 - d. Note the account into which the proceeds were deposited.

Upload a File Cabin Vacation Home Add Real Estate Export Real Estate Real Estate Type Tax Value* Cabin Vacation Home ▼ Tax Value* Cabin Vacation Home ▼ Tax Value* Cabin Vacation Home ▼ S200000.00 State a mortgage on the property? Tax Year Vacation Home Yes ● No Z014 ▼ Is there rental income? Yes ● No Are there any liens or encumbrances on the property? Yes ● No Have you sold this Real Estate? ● Yes ● No Add an Income Transaction for the real estate sale: Sale Date Sale Description 03/17/2014 Sold Sold Sale Amount	Financial Accounts	Income & Expenses	Personal Prope	erty Real Estate
Real Estate Types Description* Real Estate Type Tax Value* Cabin Vacation Home \$200000.00 Is there a mortgage on the property? Tax Year Yes ● No 2014 √ Is there a my liens or encumbrances on the property? Yes ● No Are there any liens or encumbrances on the property? Yes ● No Have you sold this Real Estate? Yes ● No Add an Income Transaction for the real estate sale: Sale Description 03/17/2014 Sold	Files: There are currently no files	s uploaded.		Upload a File
Cabin Vacation Home Vacation Home Solution Home Sale Description 03/17/2014 Vacation Home Sale Description 03/17/2014 Vacation Home Sale Description 03/17/2014	Cabin Vacation Hom	1e	Add Real Estate	Export Real Estate
Vacation Home Vacation Home Yes No Sthere ental income? Yes No Are there any liens or encumbrances on the property? Yes No Have you sold this Real Estate? Yes No Add an Income Transaction for the real estate sale: Sale Date Sale Description 03/17/2014 Sold	neur Dotate Types	·		
\$220000 Proceeds Deposited Into Savings Account (\$600.00) * = Required	Cabin Vacation Home	there a mortgage on the property?) Yes No there rental income?) Yes No e there any liens or encumbrances on the) Yes No ave you sold this Real Estate? Yes dd an Income Transaction for the re- le Date Sale I 13/17/2014 Solo le Amount 220000 occeeds Deposited Into	property? es O No contraction eal estate sale: Description	Tax Year 2014 V Save or Cancel

Editing Account Information

- In the appropriate section, click **Edit** to update your address as conservator or the Protected Person's address.
- Click any text in blue to return to a part of the inventory and make changes.

Printing Account Inventory Report

Click **Print** to preview your inventory report and/or print a copy of the inventory report to provide to the protected person and the interested parties.

- 1. The print preview of the inventory opens in a new window in your browser.
- 2. From the print preview of the report you have two options to print:
 - a. Right-click your mouse and choose Print from the menu, or
 - b. From the File menu in the upper-left corner of your browser, select Print.

Submitting the Inventory to the Court

When you have entered all the information in your inventory, go to the Review & Submit tab. The Review & Submit tab also allows you to preview your inventory report at any time while you are working on it.

MyMNCon	servator		< Back To M	y Dashboard	Log Off
SAMPLE PERSON INVEN CASE NUMBER : 14-PR-14 Previous CAMPER Data				44 Da	ys To File No Updates
Financial Accounts	Personal Property	Real Estate	Review & Submit		
Report Information	Protected Person Profile I	nformation			Submit
Due Date 4/30/2014	Sample Person 3 North 31St Ave Anoka, MN 5 449 Edit »			\rightarrow	Print
County ^{Clay} Judicial District	Conservators				Financial Assets: \$0.00
7th District	Sample Conservator 4 41St Blvd Anoka, MM - 5449			1	Personal Property: \$0.00
Case Information	Edit » Overview				Bondable Assets: \$0.00
Case Number 14-PR-14-5 Anniversary Date	Total Inventory Balance		\$		Bondable Assets: \$0.00
3/1/2014	FINANCIAL OVER	VIEW			Debt not including real estate) \$0.00
	Description	Гуре	Total: \$	=	Net Balance: \$0.00

Answer a series of questions to submit your report:

- 1. Indicate if you are a Professional conservator.
 - a. A professional conservator is defined as someone appointed for three or more protected persons that are not related to the conservator.
- 2. The Bond Information box shows you the surety bond(s) that the court has on file for this case.
 - a. Indicate if there are any bonds that are not reported above.
 - i. If yes, add the company name and amount of the bond and click **Add**.
 - b. Indicate if this information correctly shows the bonds that now exist in this case.
 - i. If no, provide the correct information in the comment box for the court to review.

Bond Information
There are no bonds in this case.
State statute requires if the value of personal property is at least \$10,000, the court shall require the conservator to post a bond. Contact the local court to determine if a bond is required.
Are there any bonds? O Yes No
Does this information correctly show the bonds that now exist in this case? \odot Yes \bigcirc No
Previous Next

- 3. Indicate if you have provided Affidavit of Service.
 - 1. By checking this box, you confirm that you have provided a copy of the inventory to the protected person and any interested parties
 - 2. In the comment box enter the names of all interested parties that were served. Separate the names with a comma.

Affidavit o	of Service
following interes	·
Link to forms pa	ge on MJB website
Previous	Next

- 4. Confirm the accuracy of the report.
 - a. By checking this box you will confirm, under penalty of perjury:
 - i. that you have read the Inventory Report,
 - ii. that it is an Inventory Report of all property belonging to the protected person,
 - iii. that you do not know of any mistake in the Inventory Report, and
 - iv. that the inventory is correct to the best of your knowledge and belief.

- 5. From here you may print a copy of the report, return to the previous questions, go back and make changes to the inventory, or proceed to submit the report.
 - a. If you return to the inventory, you will need to go through the submit process again.
 - i. Click **Submit** to file your inventory with the court. This may take a few minutes.
- 6. You will receive a verification message indicating if your submission was successful.
 - a. If your inventory was successfully submitted, it will be sent to the court.
 - b. If your inventory failed to send:
 - i. Check your internet connection. If your internet connection is ok, try to re-submit.
 - ii. If the inventory still fails to send, contact the service desk via the link at the bottom of this website: www.mncourts.gov/conservators
 - c. Once submitted you will be returned to the review page where you may again print the report if you wish.
- 7. You may now return to your dashboard or log off.

Annual Account

Starting the Annual Report

To start your account, from the Dashboard under Current Report, click **Annual Report**. This opens your report. An overview of the totals will appear on the right hand side. This information changes as new assets are added to your inventory.

If this is a final account, check the **Final Report** checkbox at the top of the account screen and from the drop-down menu, select the reason for this being a final report.

- Bondable Assets = All financial assets and personal property
- Net Balance=
 Bondable assets debt
- Total Assets = Bondable assets + real estate (debt is not included)

Recording Income and Expenses

1. From the Income and Expense tab, click **Add Transaction**.

Financial Accoun	ts Incor	ne & Expenses	Personal Prope	rty	Real Estate	Rev	riew & Submit
Files: There are currently	no files uploaded.				Upload a File		Help is Off <u>Turn On</u>
Another Savings	s Account S	avings		.C	SV Help .CSV Template		
(Add Another Account?)	<u>+</u>	.CSV Upload	Add Transaction	Ехр	ort Transaction		
Account Types	Date	Description		Amou	int		Financial Assets: \$300.00
Note:							
When you first er date; once you've entered.							

Date* 03/13/2014 Income Expense Category	Description*	
Account Another Savings Account	(Savings) \$500.00 🗸	Save or Cancel
		* = Required
03/13/2014	Account not reported	\$500.00

- 2. Enter the date.
- 3. Enter a Description for the transaction (e.g., received from, or payable to).
- 4. Enter the Amount.
- 5. Check Income or Expense.
- 6. Select a category relevant to the transaction. (If multiple categories apply, select one relevant category for the initial entry and see the following instructions for splitting the transaction.)
- 7. Select your account. (Once your account is selected, it will default to that account.)
- 8. Click Save.

Entering Split Transactions

A split transaction reflects more than one category for one income or expense entry. After entering the transaction for the full amount (refer to Recording Income and Expenses) perform the following the steps:

- 1. Click the transaction to be split.
- 2. Click Split Between Categories.
- 3. Enter the category and the amount to be split out from the original entry
 - a. For multiple splits, click Add More.

Adding a New Financial Account

If you need to add an additional account because you discover an asset that was omitted from the inventory, add a new Financial Account.

- 1. From the Financial Accounts tab, click Add Account.
- 2. Enter information of the account being added (without the value).

Financial Account	s Income & Expens	es Personal Prop	perty Real Estate
Files: There are currently n	o files uploaded.		Upload a File
All Accounts		Add Account	nt Export Accounts
Account Types	Account Name*	Account Type	Value *
All Accounts (3)	Another Savings Account	Savings Account	\$0.00 🕜
Bank Account (2) (i.e. Checking, Savings)	5577	0.00	Save or Cancel * = Required

- 3. Click Save.
- 4. Go to the Income and Expense tab.
- 5. Select Add Transaction.
- 6. Select Income.
- 7. Enter the date of discovery of asset.
- 8. Enter the description of asset (e.g., Discovered new account, or Account not reported, etc.).
- 9. Enter the value of the asset on the date of discovery.
- 10. Select the category Asset Omitted from Inventory/Account.

11. Select the account that was entered in the first step.

Date*	Description*	Amount*
03/13/2014	Account not reported	\$ 500
Income		
Category Assets Omitted from Inven	itory/Account	7
	entory has been filed may be entered	 1
here.		
Account Another Savings Account	(Savings) \$0.00 🗸	Save or Cancel * = Required

12. Click Save.

Opening a New Financial Account with Funds from an Existing Asset

- 1. From the Financial Accounts tab, select Add Account.
- 2. Enter information of the account being added (without the value).
- 3. Click Save.
- 4. Open the account from which you transferred the funds.
- 5. Select Transfer Funds.

Financial Account	s Income & Expens	es Personal P	roperty	Real Estate
Files: There are currently no	o files uploaded.			Upload a File
All Accounts		Add Acc	ount	Export Accounts
Account Types	Name	Туре		Value
All Accounts (4)	Account Name	Account Type	Value *	
Bank Account (3) (i.e. Checking, Savings)	Checking Account Account Number x2345	Checking Account	\$200.0	
Investment (0) (i.e. Stocks, Bonds)	Close/Remove Account			Save or Cancel
		Close		

6. Select the new account from the account list under "To".

Transfer Funds Between Accounts	
From: Checking Account- \$200.00	
To: Savings Account \$100.00	_
Transfer Date: 03/17/2014	
Select Transfer Amount:	
Save Changes or	Cancel

- 7. Enter the date the new account was opened (the date the funds were transferred).
- 8. Enter the transferred amount (or check Entire Account Balance).
- 9. Click Save Changes.
- 10. You will receive a verification window; if it is correct, click Transfer.
 - a. If it is not correct, click Edit and make corrections.

On the right side of your screen you will note that the values and totals in each box change as you enter information.

Closing an Account

You may need to report than an account has been closed. To close an account, the value of the account must be zero. If the balance is not zero, report the appropriate transactions to bring the account to zero. If you transferred the existing balance to another account, you will be given the opportunity to report that transfer within this process.

- 1. From the Financial Accounts tab, select the account you want to close.
- 2. Check the box that states Close/Remove Account.

Financial Accounts	Income & Expe	enses Personal	Property	Real Estate
Files: There are currently no	files uploaded.			Upload a File
All Accounts		Add A	ccount	Export Accounts
Account Types	Name	Туре		Value
All Accounts (4)	Account Name	Account Type	Value *	
Bank Account (3) (i.e. Checking, Savings)	Checking Account Account Number x2345	Checking Account	\$150.00	Image: Provide the second se
Investment (0) (i.e. Stocks, Bonds)	Close/Remove Account		-	Save or Cancel
		Close		

- 3. Click Save.
- 4. If the account is not at zero, a message will appear:
 - a. "There is a balance on the selected account. In order to close this account, you must transfer the remaining balance or report appropriate transactions."
 - i. If you transferred the funds, click Transfer Remaining Balance.
 - ii. Select the account to transfer from the account list under "To".
 - iii. Click Transfer entire balance.
 - iv. Click Save Changes.
 - v. At the verification window, if everything is correct, click **Transfer**.
 - vi. If it is not correct, click Edit and make corrections.
- 5. At the conformation message, "Are you sure you want to close this account?" select Yes.
- 6. The account you closed should now say Closed in the value column.

Disposing of Personal Property

- 1. From the Personal Property tab, select the property item to be disposed.
- 2. Answer Yes to the question "Did you dispose of this personal property?"
- 3. Enter the date the property was disposed.
- 4. Enter a Disposition Description (i.e. sold, destroyed, donated, stolen, etc.).
- 5. If it was a court-ordered disposal, check the applicable box.
- 6. If funds were received for the asset:
 - a. Note the account into which the proceeds were deposited.
 - b. Enter the amount received.
- 7. Click Save.
- The value for this item will change to "DISPOSED" on the Personal Property tab.

Description	Туре	Value
Car	Car/Truck	\$10,000.00
Description* Necklace	Value* \$500.00	
Type Jewelry	~	
Court order purchase		
Loan On Property?		
Did you dispose of this per	sonal property?	O No
Add an Income Transactio	n for the property sale:	
Date* 03/17/2014	Disposition Description*	
Proceeds Deposited into Savings Account (Saving		Court order disposal
Sale Amount*	Category	Save or Cancel
300	Personal Property I	- Required

Submitting the Annual Account to the Court

Answer a series of questions before you submit your report:

- 1. Indicate if you are a professional conservator.
 - a. A professional conservator is defined as someone appointed for three or more protected persons that are not related to the conservator.
- 2. If there is a judgment against you on this case, the information from the court record will appear here.
 - a. If the information is accurate, click Yes.
 - b. If the information is not accurate, click **No** and enter the correct information. This information will be sent to the court for review.
- 3. The Bond Information box shows the surety bond(s) that the court has on file for this case.
 - a. Indicate if there are any bonds that are not reported above.
 - i. If yes, add the company name, amount of the bond, and click Add.
 - b. Indicate if this information correctly shows the bonds that now exist in this case.
 - i. If no, provide the correct information in the comment box for the court to review.
- 4. Indicate if any court has ever removed you or any co-conservator from serving as a conservator or guardian.
 - a. If Yes, enter the conservator, state, county, city and case number.
 - b. If No, continue to the next question.

Remov	al Info	rmatior	1	
			r any co-conservator from an? If yes, enter conservato	r
state, cou	nty, city, and	d case numb	er.	',
● Yes 〇	No			
Conservato	or	State	Case Number	
Conservator	Sample Co	nservator V		
State	Alabama			
County	, uubumu		7	
City				
Case Number				
	L			
Add				
Previou	is N	ext		

- 5. The Reimbursement Information dialog shows the guardian/conservator fees that you reported within the annual account.
 - a. Indicate if you received any additional compensation for your service as a conservator and or guardian.
 - i. If Yes, provide the amount.
 - ii. If No, indicate No and click Next.

Reimbursement Information
Guardian/conservator fees reported on this annual report: \$0.00
Did you receive additional compensation for your services?
● Yes ○ No
Amount \$ <mark>0</mark>
Previous Next

- 6. Checking the box in the Affidavit of Service dialog confirms that you have provided a copy of the account to the protected person and any interested parties.
 - a. In the comment box, enter the names of all interested parties that were served.
 - b. Separate the names with a comma.

Affidavit of Service	
✓ A copy of the report has been given to Sample Person and the following interested parties: (Separate names with a comma)	
Previous Next	

- 7. Check the box indicating, "The Annual Notice of Rights was given to the protected person and the interested parties:"
 - a. In the text box, enter the interested parties that were served.

Annual Notice of Rights	
✓ The Annual Not and the following i	tice of Rights was given to Sample Person nterested parties:
Link to forms page	on MJB website
Previous	Next

- b. The link in this box provides you with a link to the court forms website and the Annual Notice of Rights Form.
 - i. Go to this webpage, print the Annual Notice of Rights if you have not previously done so.
 - ii. Complete and serve the Annual Notice of Rights, along with a copy of the annual account on the protected person and the interested parties.
 - iii. You may stop at any time during the submit process to complete this task.
- 8. By checking the Accounting Confirmation box, you are stating, under penalties for perjury, that you:
 - a. have read this account report,
 - b. that this is a full accounting of all property belonging to the protected person,
 - c. that you do not know of any mistake in the report, and
 - d. that it is correct to the best of your knowledge and belief.
- 9. Here you may print a copy of the report, return to previous questions, go back and edit your account or submit the report.
- 10. If you return to the account, you will need to go through the submit process again.
- 11. Click **Submit** to file your report with the court. This may take a few minutes.
- 12. You will receive a verification of submission message that indicates:
 - a. Your inventory was successfully sent to the court, or
 - b. Your inventory failed to send.
 - i. If there is a failure to send, check your internet connection.
 - ii. If your internet connection is ok, try to re-submit.
 - iii. If the account fails to send, contact the service desk via the link at the bottom of this website: <u>www.mncourts.gov/conservators</u>.
- 13. Once submitted you will be returned to the review page where you may again print the report.
- 14. You may now return to your dashboard or log off.

Recording Conservatorship Reimbursement

From the Reimbursement Information dialog, you will see the guardian/conservator fees that you reported within the annual account. Indicate if you received any additional compensation for your service as a conservator and or guardian.

- If Yes, provide the amount.
- If No, click **Next**.

Reimbursement Information
Guardian/conservator fees reported on this annual report: \$0.00
Did you receive additional compensation for your services?
● Yes ○ No
Amount S <mark>0</mark>
Previous Next

Recording Annual Notice of Rights Given

Check the box indicating, "The Annual Notice of Rights was given to the protected person and the interested parties:" In the text field, enter the interested parties that were served.



The hyperlink, "Link to forms page on MJB website" to go to the court forms website and the annual notice of rights form.

- Click the link to go to this webpage and print the Annual Notice of Rights if you have not previously done so.
- Complete and serve the Annual Notice of Rights, along with a copy of the annual account on the protected person and the interested parties.
- You may stop at any time during the submit process to complete this task.

Uploading a File

You may provide supporting documentation relative to your inventory or annual account by uploading a file in MMC.

Materials such as appraisals, receipts, bank statements, and investment account statements that support your annual account can be uploaded and stored in MMC. Only PDF files can be uploaded in MMC. You may search the Internet for instructions on how to create a PDF file if you are unsure how to do that. These documents will be accessible to court staff when they review your accountings and conservator account auditing program auditors when they audit your accounts. These files will NOT be filed with the court in the court case management system.

To upload a file:

- 1. Go to your inventory or annual account associated with the file.
- 2. Click Upload a File.

Financial Accounts	Financial Accounts Income & Expenses		roperty Real Estate	Review & Submit
Files: There are currently no	File 7 Help is Off			
All Personal Prope	ty			
Account Types	Description	Туре	Value	Financial Assets: \$1,100.00
All Personal Property	Car	Car/Truck	\$10,000.00	+ Personal Property:
	Necklace	Jewelry	DISPOSED	\$10,000.00

- 3. Click **Browse** and select the file you want to upload.
- 4. Click **Open**.
- 5. Click Upload.

Exporting Account Information to a Spreadsheet

You may export your financial accounts, income and expense transactions, personal property listing or real estate information to a spreadsheet following these instructions. You will need a spreadsheet program to perform this task.

Exporting Financial Accounts to a Spreadsheet

- 1. From the Financial Accounts tab, click Export Accounts.
- 2. A pop up message will ask, "Do you want to open or save FinanceAccounts.csv from mmcqa.courts.state.mn.us?"
- 3. Your options are Open, Save, or Cancel. Click **Open**.
- 4. A spreadsheet of your account information will open.

Exporting Income and Expense Information to a Spreadsheet from an Annual Account

- From the Income & Expense tab, click **Export Transactions**.
- A pop up will ask "Do you want to open or save Transactions.csv from mmcqa.courts.state.mn.us?"
- Your options are Open, Save, or Cancel. Click Open.
- A spreadsheet of your transaction information will open.

Exporting Personal Property Information to a Spreadsheet

- From the Personal property tab, click **Export Property**.
- A pop up will ask "Do you want to open or save Personal Property.csv from mmcqa.courts.state.mn.us?"
- Your options are Open, Save, or Cancel. Click **Open**.
- A spreadsheet of your personal property information will open.

Exporting Real Estate Information to a Spreadsheet

- From the Real Estate tab, click **Export Real Estate**.
- A pop up will ask "Do you want to open or save Realestate.csv from mmcqa.courts.state.mn.us?"
- Your options are Open, Save, or Cancel. Click Open.
- A spreadsheet of your real estate information will open.

Additional MMC Features

Removing Conservatorship

Indicate if any court has ever removed you or any co-conservator from serving as a conservator or guardian.

- If Yes, enter the conservator, state, county, city and case number.
- If No, click **Next**.

Removal Information						
Has any court ever removed you or any co-conservator from serving as a conservator or guardian? If yes, enter conservator, state, county, city, and case number.						
● Yes ○ No						
Conservator	State	Case Number				
	Conservator N	 Image: A set of the set of the				
State Alabama	~					
County						
City						
Case Number						
Add						
Previous	Next					

Viewing Report History

From the Dashboard, click the Protected Person's name hyperlink, which will take you to the Report History tab showing a list of reports for the case. The following statuses will appear next to the report:

New	The account has not been started.
In Progress	The account is being worked on, but has not been submitted.
Submitted	The account has been submitted.
Audit Queue	The account is in the audit queue.
Closed	The account has been submitted and the court review or audit process is complete.

Designating an Agent

If you have previously used a designated agent to complete your account filing, you will need to re-designate an agent to allow them access to your case in MMC. An agent is typically an attorney or an accountant.

The Designated Agent will need to connect to the case using the same method that you use. They will need to set up their own MyCourtMN account and connect the case with the case number and anniversary date.

To designate an agent to assist with preparing your reports, under the Assigned to column, click the pencil icon.

- 1. From the dialog box, click the checkbox indicating **Enable Designated Agent**.
- 2. Click Save Changes.

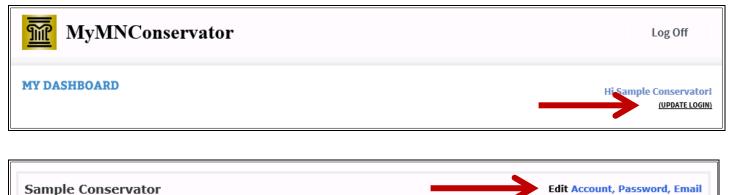
On the Dashboard, under the Assigned To column, you will see "You & Designated Agent".

Un-designating an Agent

- 1. Next to You & Designated Agent, click the pencil icon.
- 2. From the dialog box, uncheck the box indicating Enable Designated Agent.
- 3. Click Save Changes.

Updating Your MyCourtMN Information

To change your login information (email address or password), click **Update Login**. Address changes made here DO NOT update your information within MMC or the court record. This is only to update your MyCourtMN account.



sampleemailaddress@gmx.com (login history)

Logging Out

When you have finished updating and are ready to leave the program, click Log Off.

MyMNCo	nservator				Log Off
MY DASHBOARD					Hi Sample Conservatori (UPDATE LOGIN)
Conservator(s) 💡	Protected Person(s)	Notifications	Reports		
	Filter				🖶 Add Case
Sample Conservator Conservator Edit »	Protected Person(s)	Current Report	🗍 Case Number	Anniv Date	Assigned To