

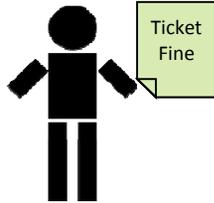
Minnesota Court Payment Center



Ticket/E-citation Issued



Defendant Process

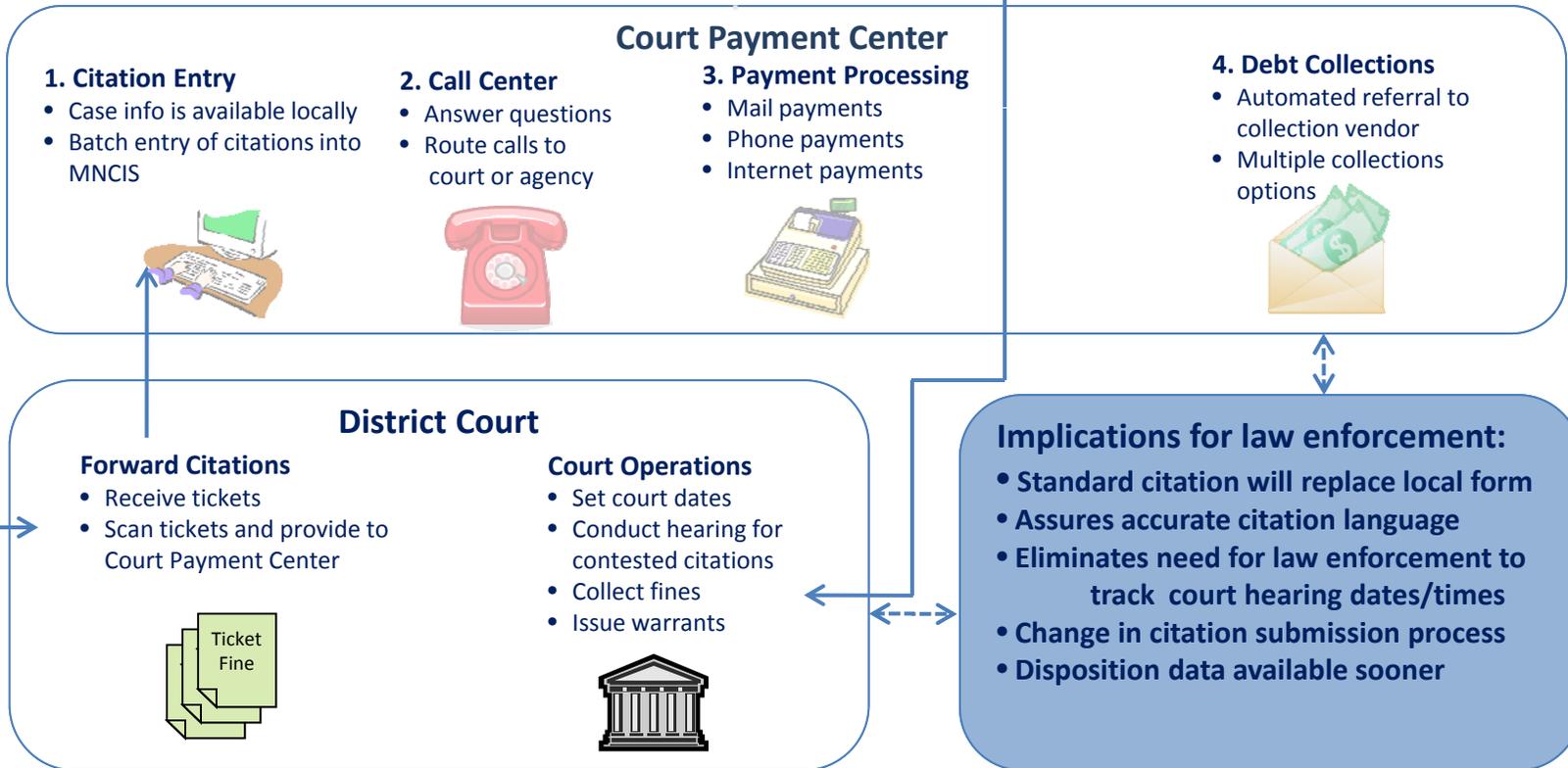


Questions?
Single phone number statewide

Make Payment?
Single address to send all statewide payable citations

Appear in Court?
Schedule/attend hearing at courthouse

Do not pay or appear
Sanction efforts begin automatically



Minnesota Court Payment Center



Benefits of Centralized Payables Processing

- Cost savings
- Faster citation processing
 - Increased collections
- Provides public choice of payment options
 - Standardized process statewide

Key Attributes

- Specialized Call Center handles phone inquiries statewide
- Entry of paper citations completed by specialized staff – increased efficiency/accuracy
- Supports paper and electronic citation entry
 - Paper citations are scanned, manually entered by Payment Center staff
 - Electronic citation entry reduces human intervention
- Automated assessment of fees assures accuracy of fee disposition to municipalities
- Automated referral to collection vendor for unpaid fines
- Multiple payment options:
 - Website (www.mncourts.gov)
 - Voice response telephone service
 - Mail