

What is New MGA?

New Minnesota Government Access (New MGA) provides remote electronic access to appropriate court records and documents for government agencies through login accounts for individual agency users.

Is the development complete for New MGA?

No, there are some issues that remain and that you will need to keep in mind when using New MGA. Those issues include the following:

- When searching for a case in Smart Search and using Advanced Search Options, not all judicial officers are appearing in dropdown list.
- When using Smart Search to search by case number, there may be information that is cut off in the results.

When is it appropriate to use New MGA?

For legitimate governmental purposes only. It is not to be used for personal or non-governmental use. Please refer to your individual acknowledgement form for more information.

How are my access rights determined?

Access rights are based on the type of agency you work for. You'll need to request access rights after logging into New MGA for the first time after you register. If you need access for more than one agency, you may need to register separately for each one. For a general overview of access rights, see [New MGA Subscriber Access Overview](#).

What happens if I try to access a case that I'm not authorized to see?

You will receive a message that indicates "no results." Your searches will only return results for cases that you have permission to access.

How will I know if there is a document available for me to view?

You will see an icon  at the end of the event if there is a document available.

What do I do if a document icon does not appear as expected?

You either may not have authority to view a document, there may not be one, or the system cannot provide electronic access at this time. Contact your local court administrator for clarification.

Will my OA account and New MGA run parallel?

Yes, you can use both systems and they will run parallel.

Why do the criminal charges look different?

Some things that you are used to seeing are not in New MGA. For example, criminal charges do not include the original charges if amended, count numbers, additional statutes (penalty/description types of statutes) and General Offense Codes (GOC) including Aid/Abet and Conspiracy to Commit. At this time, it is recommended that you view the charging document for complete information.

How do I see the complete text for a line (for example, charge description or case name)?

Try hovering over the line to see the complete text.

Are there any tips for using advanced searches?

Make sure your previous advanced search parameters are empty before beginning your next search. These are sticky fields, which means the text stays in them even after you click "Submit." You must delete them before proceeding to your next search or the information you previously entered will carry over.

Why can't I click the back button in my browser?

You will lose your results and it will prompt you to start a new search. Instead, click on the Search Results tab.

Where is the first place I should go if I have a question about New MGA?

Try the [New MGA FAQs](#). This document is updated regularly based on common questions.

I didn't find what I was looking for in the FAQs. Now what?

- For general questions regarding the **application process**, see [QRG: Registering for New MGA](#) or email MGAAccessSupport@courts.state.mn.us.
- For **technical support** issues, complete the [Technical Support Form](#).
- For questions regarding **specific case record information** displayed through New MGA, contact the [applicable local court](#) for more information.

Where can I access New MGA?

It's a web-based tool that can be accessed from any device with an internet connection: <https://mga.courts.state.mn.us/MNPRODPORTAL>.



Use of New MGA is only supported by Internet Explorer 9 and 10, Chrome, Mozilla Firefox and Safari.