| **Question** | | **Answer** |
| --- | --- | --- |
|  | For the purpose of this RFP, how many devices (iPhones, iPads, Android phones, Android tablets, etc.) would be in scope for this project?  Centrify’s pricing and volume discounts is based on the number of devices being managed centrally.  Approximate numbers will do if exact numbers are not radially available. | Anywhere between 500 – 2000. We don’t know the exact breakdown of devices. |
|  | We have another question regarding the following statement/requirement of the MDM RFP.  ***Malware capabilities: Vendor must describe its support for malware detection and malware removal (real-time and scheduled scanning) in its response to this RFP***   * Is this an absolute “must have” capability? * Will vendors that do not include malware detection and removal as part of their MDM solution immediately be disqualified? | * No * No vendor will be excluded |
|  | In the RFP it states to project cost in increments of 500 mobile devices.  What is the breakdown on device types? i.e iOS, Android, Windows mobile etc.. and expected count in each category? | We do have most of the current OS flavors but we don’t know the exact number. |
|  | * Under III. PROJECT GOALS B.  How many administrator will there be for the system? * Is the plan to have the administrators conduct all the functionality as defined in IV PROJECT * REQUIREMENTS Section A.? If so do we need to break out the cost of training these administrators? | * 15 – 20 administrators. Any additional cost for administrators needs to be included in your response to the RFP. * Two level of admins, centralized at MJC and district-based one for each district * Yes, we expect each unit should be itemized in your response to the RFP |
|  | Under V. PROJECT DELIVERABLES it states “artifacts will be produced during the projects’s progression” So for (D) does that mean that you do not want the cost of potential training cost at this time? | No, we don’t want that. |
|  | Data encryption – Kindly let us know on what bit data has to be encrypted like 128 or 256. | If your solution includes both, please note that, and make sure to itemize the cost in your response to the RFP. |
|  | Will there be any source of “new malware list” and that patch will update on users mobile to block the same. Means are we taking any licensed Mobile Anti-Virus and Malware detection product? | We are looking for recommendations on this and in your response to the RPF please include itemized cost for it. |
|  | What would be various OS of mobile devices on which this security and tool has to be implemented for updates and new policy incorporation, as now days there are several kind of mobile devices available please specify? | We are looking for a solution that is capable of handling most common current and emerging OSs. Your response to the RFP should include supported OSs. |
|  | Will user management be part of this application or it will be managed by Active Directory to map with Mobile Device users. | Your solution should propose what |
|  | Do we have any requirement of Security Compliance workflow in this system like one the user proposes a policy, do it needs to be reviewed by another user for validating policy and approval for final implementation? | No |
|  | What is the total and concurrent number of users who will be accessing this tool application? | We don’t know. |
|  | Is there any targeted end date of this project from MJB yet? | December 31, 2013. |
|  | Ref Financial Stability – Is the agency looking at financial statements from the firms? If yes how many year’s financial statement is required? | Yes, please refer to section A.5 page 5 and A.6 page 6, vendors need to decide for themselves what documents to submit. |
|  | Ref Appendices – Appendix III and Appendix IV are the samples and need not be filled and returned with the proposal. Is that correct? | Yes, that is correct. |
|  | Ref Appendices – Appendix I needs to be completed only if the cost exceeds $100,000, Appendix II is mandatory and Appendix V is a sample. Does Appendix V also need to be a part of the proposal? | No. |
|  | Please could you clarify point 6 of Section VII - Financial Stability-Related Trade Secret and how is it different to point 5 Financial Stability? | Section VII.A.5 contains the Financial Stability requirement for RFP responses.  Section VII.A.6 explains how the information submitted in response to Section VII.A.5 may be submitted as “trade secret information” under the Rules of Public Access to Records of the Judicial Branch.  As stated in Section VII.A.6, “Proposals, once opened, become accessible to the public except for financial stability information submitted in accordance with this section.” |
|  | Is there a specific format that the agency is looking at as mentioned in Section VII of the RFP or can the proposal be sent in any format as long as it meets all the required documentation and forms? | Please adhere to the RFP requirements. |
|  | Can the entire response including the cost be shipped as one package and mailed in a single envelope? | Yes. |
|  | For the geo-fencing rules to enforce location related compliance (desired) requirement, could you please provide some example use cases? | We may have devices that are “check out” items for court or a presentation that should not leave the premises |
|  | For the "Describe the experience and skill set of you project bench"  - is it to correct for us to assume that you are looking to have a Professional Services organization implement the tool for you?  Or just for staff augmentation. | Yes, we are looking to have a Professional Services organization implement the tool for us. |