| **Question** | | **Answer** |
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|  | Who are the key stakeholders on this project and what are their roles? | As stated in the SOW – II Business Needs; the key stakeholders on this project are the judicial officers, their law clerks and some other court staff. |
|  | Do you have a budget set aside for this project? If so, what is your range? | Our interest is in your estimated cost proposal for this scope of work. |
|  | What potential problems might arise that could conflict with finishing the project by the anticipated Spring/Summer dates | This project falls within one of the organizations top priorities – it is anticipated that there will be limited resource contention at this time. |
|  | What are the most common user flows? | Work flows are being developed in-house in effort two as stated in section III of the SOW.  Some of the critical flows for the application are:   * Preparing document for court * Using the application to run a court session * Completing documents and proposals after a court hearing |
|  | What are the devices users are using when visiting the current applications? | The current application is being developed – the intent is that the application will be responsive design. Besides laptops and desktops, iPads are the most utilized device. |
|  | Will we have access to users to do usability testing or contextual inquiry? | yes |
|  | Is there an existing sitemap, process flow or feature inventory? | We have completed or are in the process of completing process flows. We also have feature inventory. |
|  | How many pages / screens are anticipated for the developed application? | Estimated 15 core pages around the flow and 25 ancillary screens. |
|  | What general functionality is important to the success of the application? | Handling dense complex information within a complex session that is easy to understand |
|  | What do you think creates a poor user experience? Good user experience? | Delivery of a product that has not been well tested or does not adheres to the requirements provided. A good user experience allows some non-technical users the freedom to use the tool to get their work done. |