

# CJI Child Protection Conference: "Connections Matter"

# Family Involvement Strategies In Child Protection

May 23, 2007

Olmsted County Child & Family Services



# Family Involvement Strategies In Child Protection

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#### Presentation

- Introduction
- What We Value
- Positive Results
- What Makes A Difference
- Family Involvement Strategies

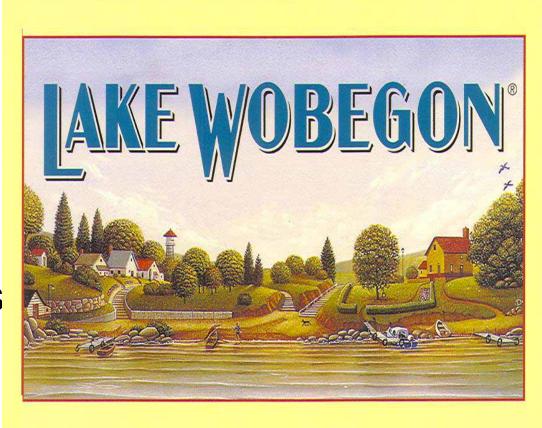


### Lake Wobegone

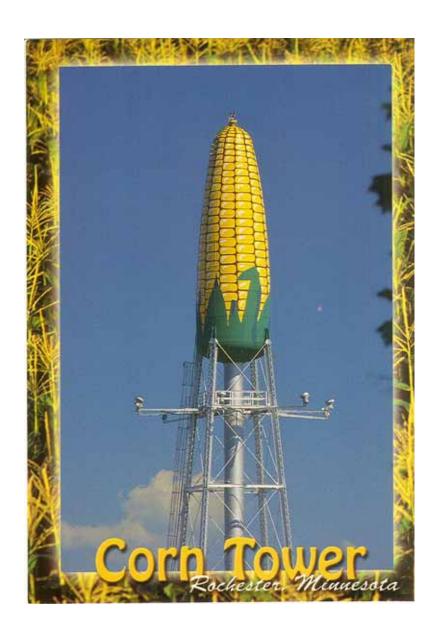
"The women are strong, the men are good looking, and all the children are above average.

"Woe, Be Gone" = dismissal of troubles

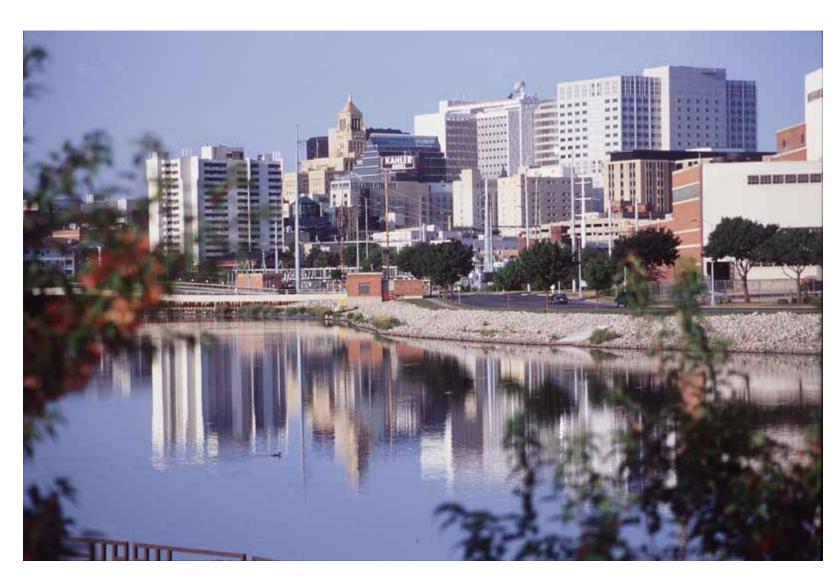
"WoeBGone" = be set with troubles













#### Context

- Minnesota: 5.1 Million
- State Supervised County Administered
  - 87 counties
  - 11 tribes
- Child Welfare Reform
- Olmsted County
  - 135,000 Urban/Rural
  - 86% Caucasian
  - Regional Hub
  - Rapid Growth



#### What We Value

- Safety focused intervention
- Partnership with families
- Collaboration with professionals
- Research to practice
- Innovation



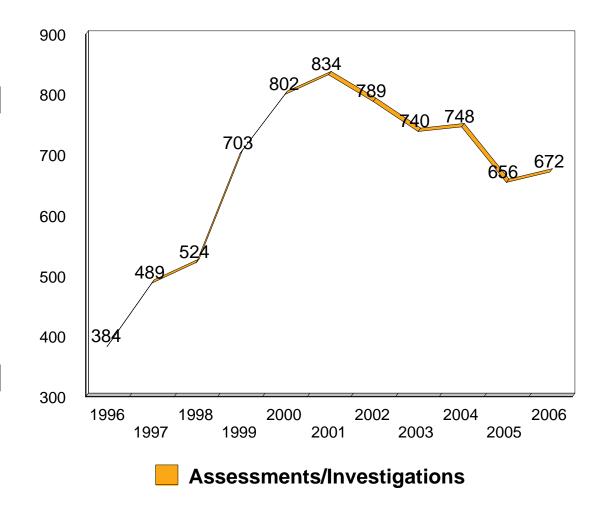
#### Positive Results In Child Protection

- Fewer investigations
- More family assessments
- Less repeat child maltreatment
- Fewer children in placement
- Less court involvement
- More family involvement
- More children served



# Child Protection Assessments/Investigations 1996 – 2006

- 117% increase between 1996 and 2001 (450)
- 19% decrease in child protection investigations or assessments between 2001 and 2006 (162)

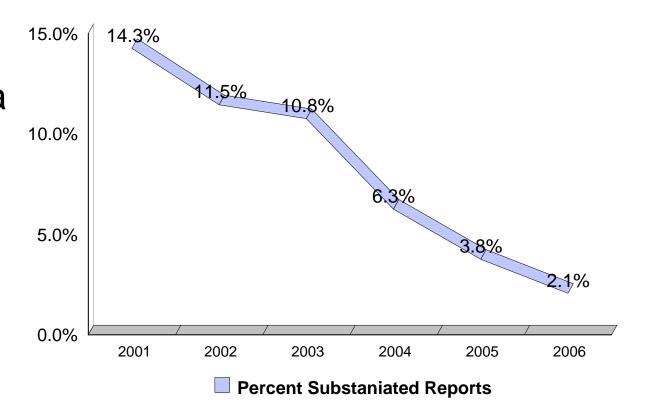




# Children With A New Finding Of Abuse And/Or Neglect

Significant reduction in children with a new finding of abuse and/or neglect

Of all children who were victims of substantiated child abuse and/or neglect during the year, what percentage had another substantiated report within a 6 month period



#### Child Safety Outcome

Moderate Risk

94%

71 (4)

High Risk

95%

85 (4)

Domestic Violence

97%

74 (2)

All Types Combined

96%

230 (10)

Recidivism:
no new
maltreatment
within 12
months of
completing
ongoing
services

(230 closed cases in 2004)

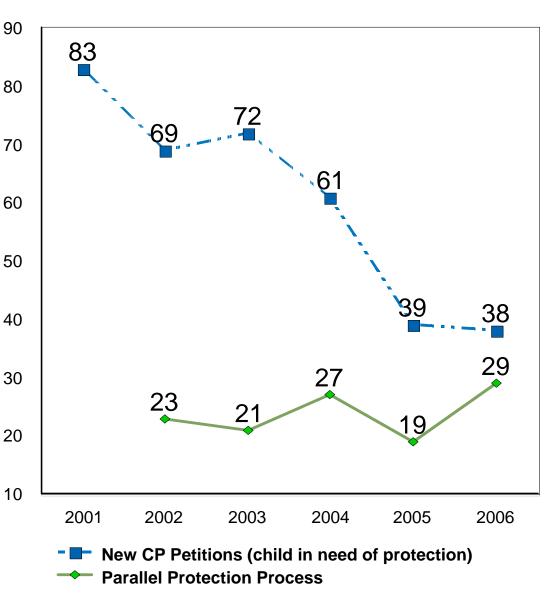


# Child In Need of Protection New Petitions 2001 - 2006

3

54% reduction in child protection petitions filed between 2001 and 2006

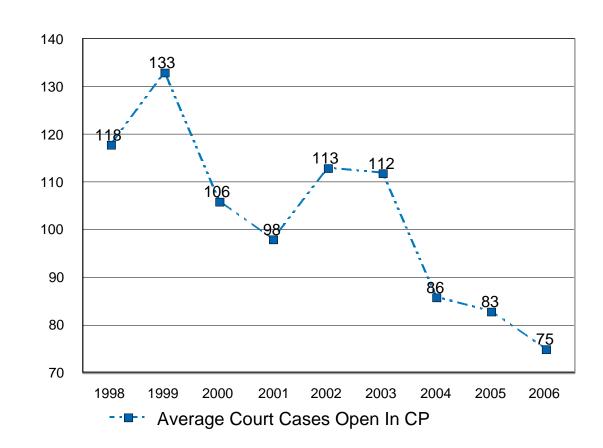
Average of 24.2 court ordered case planning conferences per year





#### Court Cases Open In Quarter (average for year) 1998 - 2006

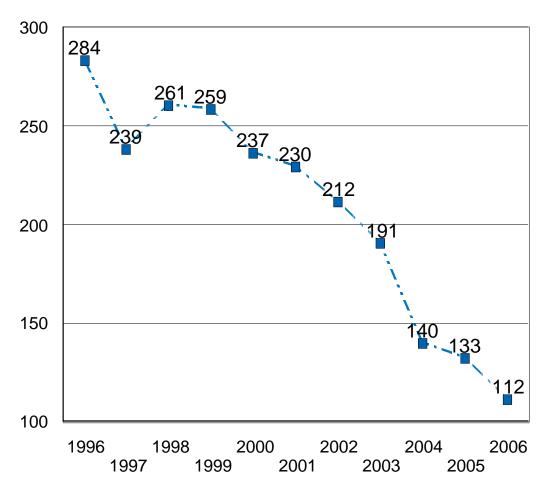
 30% reduction in average number of child protection cases in court process (37) from 2003 to 2006





# Child Protection and Child Mental Health Children In Out of Home Care 1996 - 2006

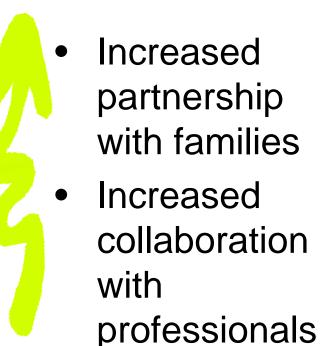
Significant reduction of 60% in placement outside the family home

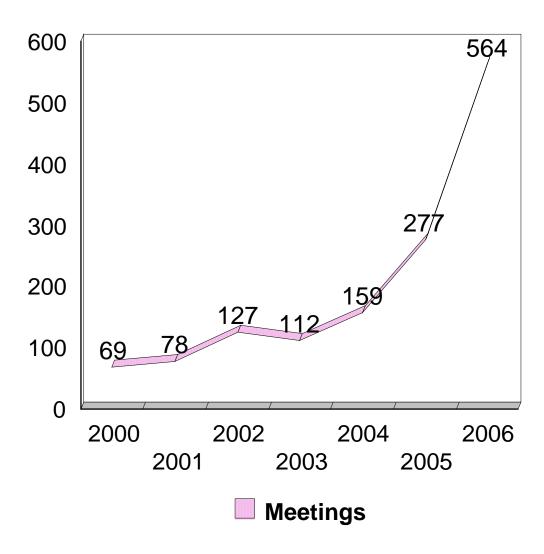


Children In Out Of Home Care



# Family Involvement Strategies 2000 - 2006







## Child & Family Services Review

- 1. Children are safely maintained in their own homes whenever possible and appropriate...(99%)
  - 2. Timely achievement of permanency.....(94%)
    - 3. Preserving children's connections while in foster care..... (92%)
      - 4. Timely reunification, guardianship and permanent relative placement.....(89%)
    - 5. Placement stability. (94%)
  - 6. Social worker visits with parents.....(96%)
  - 7. Social workers visits with children....(94%)

N=138 (36 out of home placement) 3-2005/12-2006

Case
Planning
With
Parents
(90%)



#### What Makes A Difference?

- Differential Response
- Increased family involvement
- Increased court settlements
- Increased early intervention
- Focused training
- Group consultation & supervision
- Matching risk and resources
- County Board and Administration support



### Family Involvement Strategies

Family Service Rochester
Olmsted County Child & Family
Services



# Family Involvement Strategies Team

- Public/Private Collaboration
  - Family Service Rochester
  - Olmsted County Child & Family Services



### Family Involvement

#### Theory of Change:

Families that are engaged in a partnership based collaborative practice can build safety, enhance well-being and secure permanency through the development and implementation of family case plans. Family involvement strategies facilitate the marshalling of family strengths, by identifying and calling upon extended family and community supports to remove barriers to effective parenting.



### Family Involvement Strategies

#### Aims

- Children, youth and families can develop plans that effect their lives
- Services providers and family members share information
- 3. Agency commits to active efforts to engage family



### Collaborative Practices & Processes Family Involvement Strategies

Case Planning **Process** 

- Family Case **Planning**
- Team Decision Making

Conference

 Family Team Conference

**Decision Making Process** 

- Family Group **Decision Making** 
  - Family Group Conference
  - Family Unity Meeting
  - Hybrid Family Conference

Dispute Resolution **Process** 

- Mediation
- Settlement Conference
- Collaborative Law

Treatment Process

- Wraparound
- Multisystemic Therapy

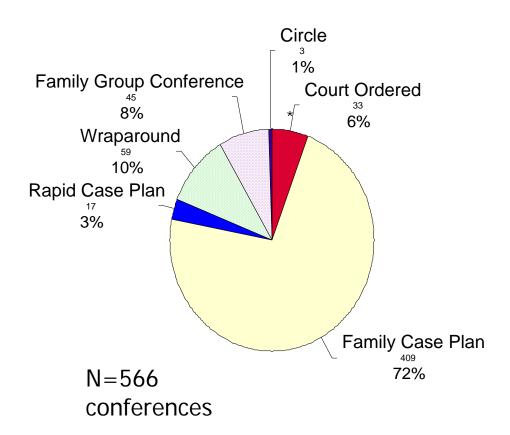
**Restorative Process** 

- Restorative Justice
- Circles
- Conferences
- Panels
- Reparative Boards
- Mediation
- Dialogue
- Restorative Measures
- Restorative Responses
- Restorative Practices

S. Lohrbach 2004



### FIS Model 2006



<sup>\*</sup> Family Group Conference = Family Group Decision Making, Family Group Conference

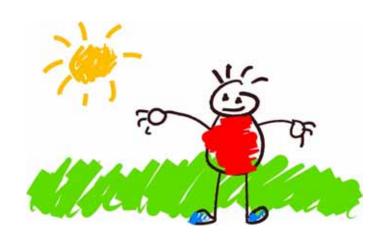
| MODEL                                    | Average                     | Average                 | Average                                         |
|------------------------------------------|-----------------------------|-------------------------|-------------------------------------------------|
|                                          | Hours                       | Meeting                 | Number                                          |
|                                          | Prep                        | Length                  | Participants                                    |
| Family                                   | .3 hour                     | 1.5 hour                | 7 participant                                   |
| Case Plan                                | Range: 0-                   | Range:.5-4              | Range: 2-35                                     |
| Rapid                                    | 3 <sup>2</sup> hour         | 2.5 hour                | 12                                              |
| Case                                     | Range: 0-6                  | Range:1.5-4             | participant                                     |
| Flanning<br>Family<br>Group<br>Conferenc | 22.5<br>hour<br>Range: 0-52 | 3 hour<br>Range:1-5     | Range: 7-20<br>13<br>participant<br>Range: 5-30 |
| €ourt<br>Ordered<br>(PPP)                | 2.7 hour<br>Range: 0-25     | 2.7 hour<br>Range:1.5-4 | 10<br>participant<br>Range: 5-20                |
| Wraparoun                                | .5 hour                     | 1.5 hour                | 7 participant                                   |
| d                                        | Range: 0-10                 | Range:1-1.5             | Range: 4-11                                     |
| Circle                                   | 4.3 hour                    | 1.5 hour                | 5 participant                                   |
|                                          | Range:.5-15                 | Range:1.5-2             | Range: 3-6                                      |



### Innovations In Practice

Court ordered Family Case Planning
 Conference: Parallel Protection Process

 Rapid Response – Family Case Planning conference in high risk child protection



#### Parallel Justice Process

"Parallel Protection Process"

Family Case Planning Conference
Operations



#### Children's Justice Initiative

Improve the processing and outcomes of child protection cases through collaboration of the juvenile court and social service agency



# Parallel Protection Process Family Case Planning Conference

#### Purpose:

- Development of the immediate next steps in the child protection case plan
- 2. Negotiation of a settlement on admission or denial of the petition



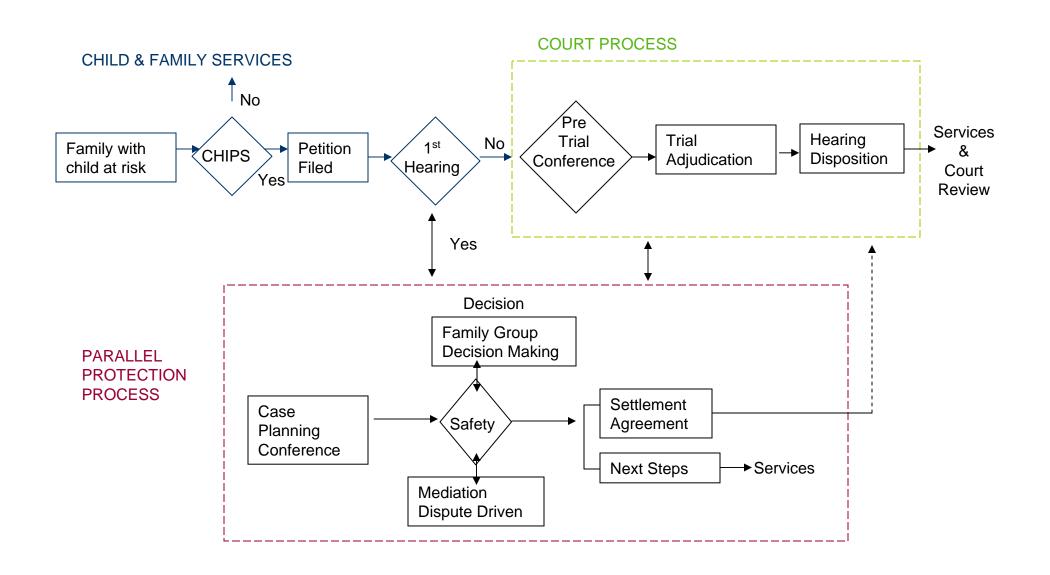
#### Parallel Protection Process

#### Strategy:

- 1. Family Case Planning Conference
- 2. Family Group Decision Making
- 3. Mediation
- 4. Settlement Agreement



#### Olmsted County Court Improvement Project Parallel Protection Process A 'Front Loading" Initiative



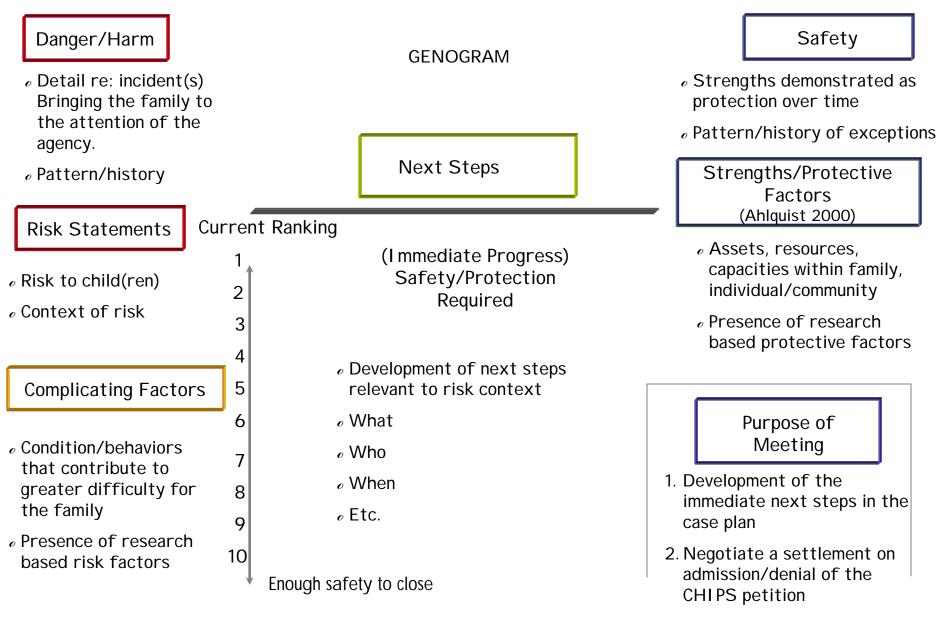


### Parallel Protection Process Family Case Planning Conference

#### Format:

- 1. Preparation
- 2. Introductions/genogram
- 3. Information Sharing
- 4. Settlement Agreement
- Negotiation of a Match
- 6. Development of Case Plan Parameters
- 7. Plan Review & Signatures

#### Information Sharing Framework



Partnering: Action w/family in their position: willingness, confidence, capacity



#### **Parallel Protection Process**

#### **Desired Process Outcomes:**

- 1. Settlement Agreement
- 2. Next Steps for Case Plan
  - Provides safety
  - Promotes well-being
- 3. Less Time in Court
- 4. Adversarial Process Reduced



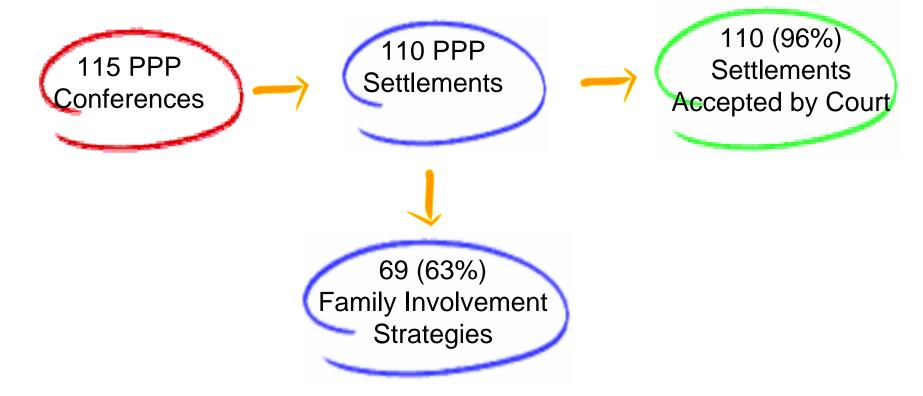
#### Parallel Protection Process

### **Project Outcomes:**

- 1. Child Remains Safe
- 2. Child Permanency Achieved



#### Parallel Protection Process (PPP) '2002 – 2006 'Settlements'





Note: FIS 90% 2006



#### Child Safety Outcome 12-Month Follow Up for Maltreatment

#### Children with PPP Conference 2002-2005

Indicator: Percentage of children with no determined maltreatment finding within 12 months of completing PPP court conference

 91% children with no maltreatment determination at follow up (124/135\*)

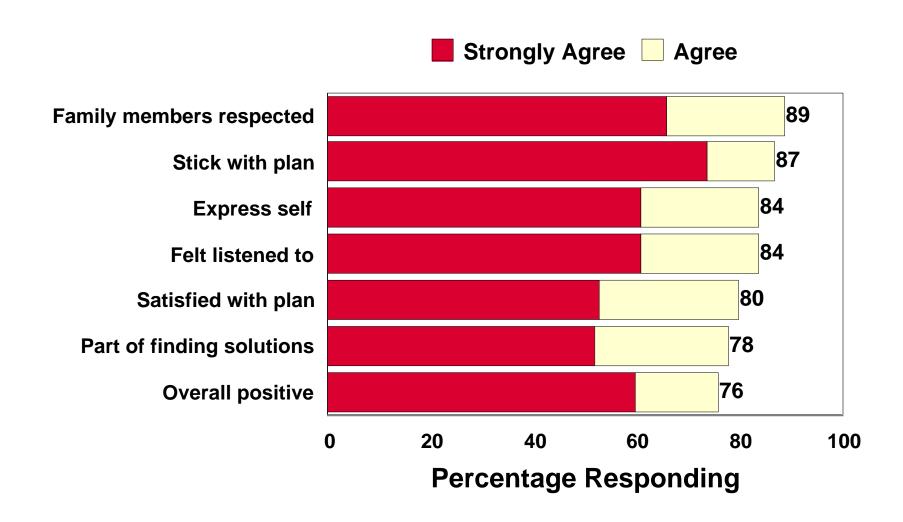
| % Children with Maltreatment Determination; by PPP Conference Year                                                       |     |  |  |
|--------------------------------------------------------------------------------------------------------------------------|-----|--|--|
| 2002 (N=0/36)                                                                                                            | 0%  |  |  |
| 2003 (N=3/29)                                                                                                            | 10% |  |  |
| 2004 (N=6/42)                                                                                                            | 14% |  |  |
| 2005 (N=3/28)                                                                                                            | 11% |  |  |
| Maltreatment Type: 1-sexual, 3-<br>physical, 5- neglect, 4- substance abuse, 3-<br>inadequate supervision, 1-educational |     |  |  |

<sup>\* 3</sup> children have two PPP referrals each



# **Court [PPP] Referrals Participant Satisfaction**

Cumulative Participants 2004-2006 (n=62)





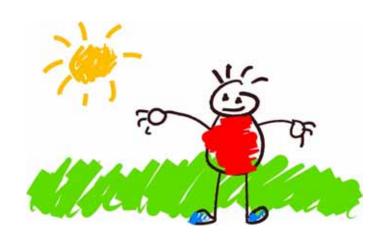
# Summary Findings

- Family engagement enhanced
- Settlements reduce adversarial process
- Safeguarding children achieved
- Child permanency achieved
- Parents report positive improvement
- Process clarifies reasonable efforts



# **Summary Findings**

- Individualized case plans based on family needs/risks to children
- Front loading reduces court time
- Social Workers more direct more concise with families
- Everybody is more knowledgeable/shared understanding of goals
- Relatives identified earlier



Case Planning Conference



A rapid response to engaging family and community members in safeguarding children at risk of child maltreatment and/or at risk of placement



### Purpose:

To engage and infuse family and community members in an agency Family Case Planning Conference (FCPC) to enhance assessment and safety planning at the critical agency decision making points when a child is at risk of maltreatment and/or placement outside their family home.



# Purpose:

To provide a child at risk of maltreatment and/or placement outside their family home access to their extended family members in a supportive strength based FCPC which ensures child safety and promotes child well-being and stability.



#### Context:

- 1. The FCPC provides a forum in which the family and agency seek common ground to safeguard children.
- 2. The identification of family members with a stake in the safety, well-being and stability of the child will support the achievement of positive results.



#### Context:

3. The presence of additional professionals (medical, law enforcement, etc.) will ensure critical information is presented and collaborative efforts initiated.



#### **FCPC Goals:**

- 1. Develop a safety plan for children
- Engage kin/relatives in safeguarding children
- 3. Identify family care options and kinship resources
- Identify any family, community and/or agency resources to address risks of harm to the children



#### Format:

- 1. Preparation
- 2. Introductions
- 3. Agency purpose
- 4. Child's family genogram
- Identify reported danger and/or harm to child
- Family assets, resource and capacity to benefit child



#### Format:

- Identify conditions or behaviors contributing to greater family difficulty
- Identify specific risks to the child and the context of the risk
- Construct a safety plan for child
- Obtain approval of the safety plan by an agency CPS supervisor and law enforcement (if involved)
- 11. Activate safety plan



#### Post Meeting Responsibilities:

- 1. CPS social worker to complete the family assessment or investigation for accepted reports of child maltreatment.
- 2. Agency social worker to facilitate implementation of decisions reached at the FCPC.
- 3. Distribution of the safety plan.



#### Post Meeting Responsibilities:

- 4. Consultation Framework forwarded:
  - a) CPS Supervisor b) Agency record
  - c) Others identified at FCPC
- 5. Family members, community participants and service providers to carry out their responsibilities
- 6. Follow-up meeting scheduled



#### **Anticipated Results:**

- 1. Children will be safely cared for with their immediate or extended family or kin.
- 2. Increase in family and community member participation in the development and implementation of safety plans safeguarding children.
- 3. Increase in family and community resources available to safeguard children at risk.
- 4. Increase in kinship care supports.
- Reduction in time a child spends in foster care with strangers.



#### Child Safety Concern

Olmsted County Child & Family Services "A Rapid Response To Engaging Family & Community Members In Safeguarding Children At Risk Of Child Maltreatment"

Infant born exposed to AOD

Child with serious injury

discrepant

explanation

Child with serious injury & responsibility acknowledged

Investigation Report Immediate Child initiated Accepted Response Protection to insure Intake child safety Safety Plan "Rapid Response" Initiated

Timeframe: Immediate to 72 Hours



#### Olmsted County Child & Family Services "Rapid Response" 2005 - 2006





Rapid Response Juvenile Court Involvement 20

Court 9 (45%)

No Court 11 (55%)

#### Site:

Hospital 11

Agency 8

• JDC

**CPS** 

2005: 3 families (6 children)

2006: 17 families (17 children)

Findings

Maltreatment Determined: 15 (17 children)

No Maltreatment Found: 2 (4 children)

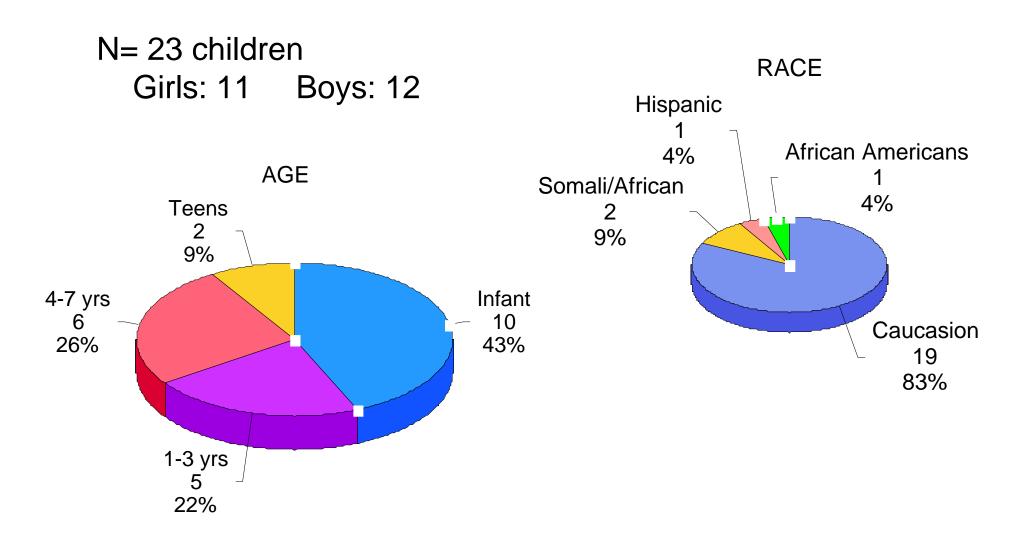
Need For Services: 17

(21 children)

Child Welfare: 2 (2 children)



# Rapid Response Child Demographics





#### Child Safety Outcome 12-Month Follow Up for Maltreatment

# Rapid Response Conference Data

6 Children (3 family conferences) in 2005 17 Children (17 family conferences) in 2006

#### Follow up as of April 2007:

2 reports, no determinations

1 report within 30 days after conference

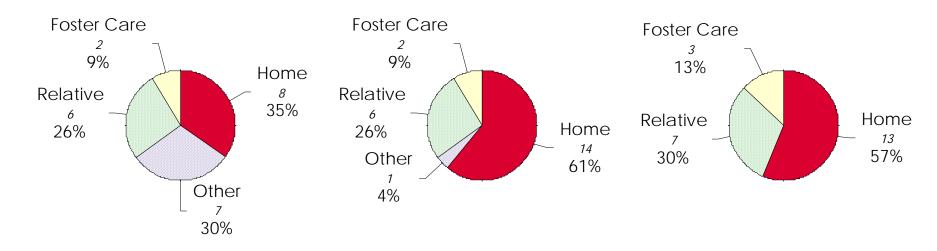
1 report within 4 months after conference



#### Family Preservation Outcome

# Children with Rapid Planning Conference 2005-2006

#### N=23 Children



TIME OF REFERRAL

END OF CONFERENCE

Current As of 4-18-07

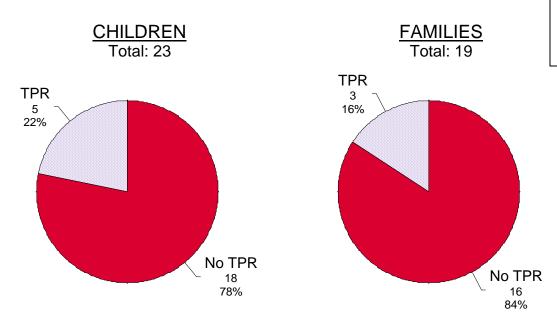


#### Family Preservation Outcome Termination of Parental Rights [TPR]

# Children with Rapid Case Planning

# 23 Children, 19 Families with Rapid Case Plan Conference 2005-2006

#### TPR status as of April 12 2007



#### 3 families with TPR:

1 child/1 family TPR 10 months post RCP 3 children/1 family 11 months post RCP 1 child/1 family 7 months post RCP



#### Thank You

"Even if you are on the right track, you'll get run over if you just sit there."

- Will Rogers, Jr.



# **Appendix**

#### **Family Involvement Strategies\***



Phone (507) 529-4892 Fax (507) 287-2436

Frequency

 $\underline{Email\ \underline{Christenson.betty@co.olmsted.mn.us}}$ 

Average length

| Ę. | 4       |                                        |                        |                              |                                  |               |
|----|---------|----------------------------------------|------------------------|------------------------------|----------------------------------|---------------|
|    | Purpose | Conference<br>Coordination/Preparation | Participant<br>Make-up | Information<br>Sharing Stage | Decision or Plan<br>Making Stage | Documentation |

Family Group Decision Making Team

|                                                     | Turpose                                                                                                                           | Coordination/Preparation                                                                                                                                  | Make-up                                                                                                                                   | Sharing Stage                                                                                                                                                 | Making Stage                                                                                                                                                                                           | Documentation                                                                                                                                                                                                                         | ricquency                                                               | of time from referral to conference and length of conference         |
|-----------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|----------------------------------------------------------------------|
| (FGDM) Family<br>Group Conference                   | Develop a plan or<br>make a decision.                                                                                             | FGDM staff does all<br>coordination and preparation<br>which may take anywhere<br>from 20 to 40 hours per<br>conference                                   | Usually involves<br>immediate family,<br>extended family,<br>informal supports<br>and service<br>providers                                | Service providers<br>present relevant<br>factual information<br>and statutory bottom<br>lines                                                                 | Plan is developed<br>during Private<br>Family Time,<br>presented to the<br>group and may be<br>strengthened with<br>input from the<br>service providers                                                | FGDM staff will send<br>typed version of notes<br>taken at the conference<br>and the family's plan<br>within 1 week of<br>conference                                                                                                  | Typically one<br>conference<br>with possible<br>follow-up<br>conference | 3-6 weeks/3-5<br>hours per<br>conference                             |
| Family Case<br>Planning<br>Conference               | Share information<br>and develop<br>immediate next<br>steps                                                                       | Referring worker typically<br>does all coordination. FGDM<br>staff may assist if<br>circumstances warrant more<br>thorough preparation                    | Usually involves<br>service providers<br>and immediate<br>family. May<br>include extended<br>family and<br>informal supports              | Facilitated discussion<br>is centered around<br>the agenda which is<br>determined by all<br>participants at the<br>beginning of the<br>conference             | Immediate next<br>steps are developed<br>and agreed upon by<br>the family and<br>service providers                                                                                                     | Notes and immediate<br>next steps are typed by<br>FGDM staff and<br>distributed to all<br>participants at the end<br>of the conference                                                                                                | Can be a<br>single<br>conference or<br>on-going<br>conferences          | 1-3 days/1 to 1.5<br>hours per<br>conference                         |
| (P-3) Court Ordered Family Case Planning Conference | Negotiate a<br>settlement on the<br>admission or<br>denial of the<br>CHIPS petition<br>and develop the<br>immediate next<br>steps | FGDM staff does all coordination and preparation with family which takes anywhere from 2 to 6 hours. Supervisors are responsible to prepare case managers | Always involves<br>parties, attorneys<br>and relevant<br>service providers.<br>May include<br>extended family<br>and informal<br>supports | Facilitated discussion<br>utilizing the<br>consultation<br>framework**.<br>County Attorney<br>presents legal bases<br>for the filing of the<br>CHIPS petition | Parties and attorneys<br>negotiate a<br>settlement on the<br>admission or denial<br>of the petition.<br>Immediate next<br>steps are developed<br>and agreed upon by<br>family and service<br>providers | Settlement agreement is typed by Social Service staff, reviewed and signed by all parties. Notes and immediate next steps are typed by FGDM staff, reviewed and signed by all participants. Both documents are forwarded to the court | One<br>Conference                                                       | Scheduled by the court; minimum 1 week notice/3 hours per conference |
| Wraparound                                          | Develop a team<br>and a unified case<br>plan                                                                                      | Coordination efforts may be<br>negotiated amongst family,<br>referring worker and FGDM<br>staff                                                           | Usually involves<br>immediate family,<br>extended family,<br>informal supports<br>and service<br>providers                                | Information is shared<br>as part of an ongoing<br>process incorporating<br>strengths and needs<br>in relation to the<br>development of a<br>case plan         | A unified case plan<br>is developed by the<br>team                                                                                                                                                     | To be determined by<br>the team                                                                                                                                                                                                       | On-going<br>process                                                     | 2-3 weeks/1-1.5<br>hours per<br>wraparound                           |
| *This document is or                                | Build relationships  tly a guide. For further                                                                                     | FGDM staff does all coordination and preparation clarification please contact FGDM                                                                        | May involve<br>immediate family,<br>extended family,<br>informal supports,<br>service providers<br>and community<br>members               | Includes an opening and closing ceremony and the utilization of a talking piece which enhances individual participation and listening                         | Group consensus on how to proceed                                                                                                                                                                      | Typically not applicable                                                                                                                                                                                                              | Can be a<br>single circle<br>or on-going<br>circle                      | 1-3 weeks/1-2<br>hours per circle                                    |

\*\*Framework utilized to organize and analyze information in ongoing balanced assessment. Based on "Signs of Safety" and evidence based practice research.

STA

February, 2006