



Minnesota Department of **Human Services**

Minnesota Child Protection Conference: Connections Matter

Parent Support Outreach Program

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Parent Support Outreach Program (PSOP) Design

- PSOP is a voluntary child welfare program offering family support services to at-risk families
- Eligible families include
 - Reports screened out of CPS
 - Self referrals
 - Community referrals
- Pilot program in 38 Minnesota counties
- Pilot time frame 4/1/05 thru 12/31/08
- Funded in part by a McKnight Foundation grant



Program Purpose

- Test the impact of early intervention services on outcomes for at-risk families
- Develop systems of engagement and service system infrastructure for families not traditionally served by the child welfare system
- Connect at-risk families with enduring supports within their communities



Services

- Case management services
- Basic needs (food, clothing, shelter etc.)
- Parenting education
- Family and crisis counseling
- Child development services
- Child care
- Treatment screening and referral

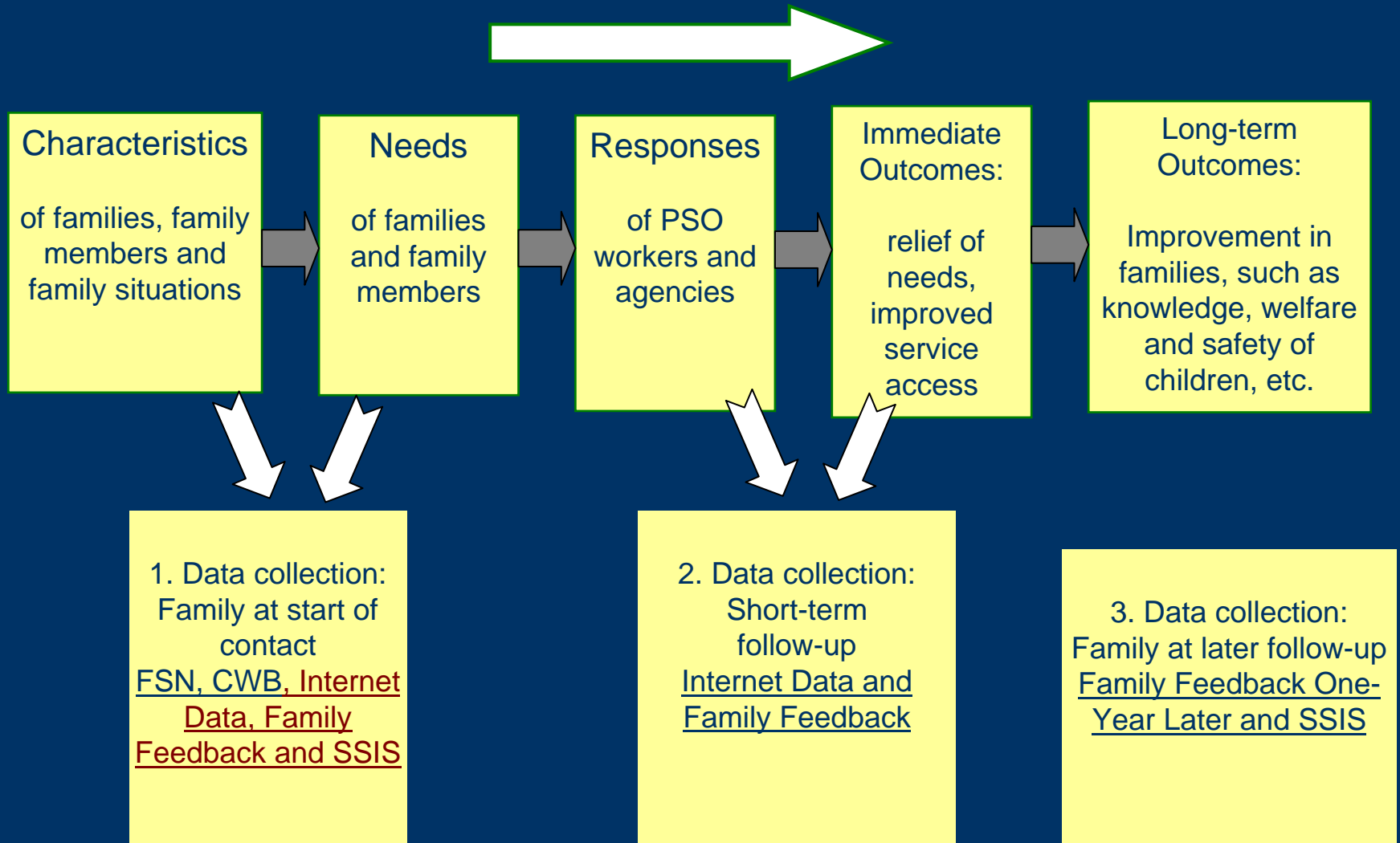


Service Delivery

- Eligible families offered participation in the program by the county
- Families accepting services complete a strength and needs assessment & child well-being assessment
- Family and county and/or contracted community worker develop a service plan
- Provide planned services
- Check in with families 6 months after service closing



PSOP Research Design Logic Model

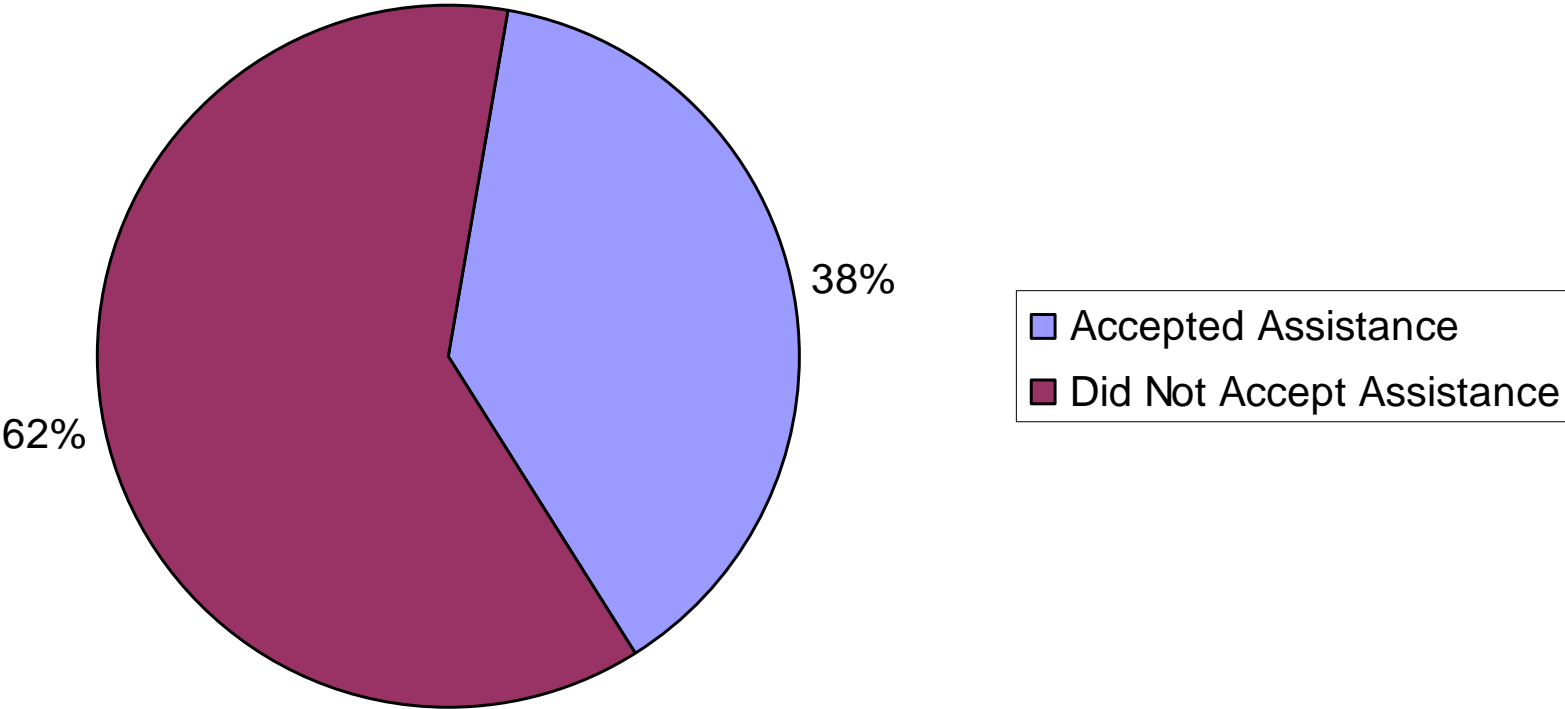


Program Utilization and Data Sources

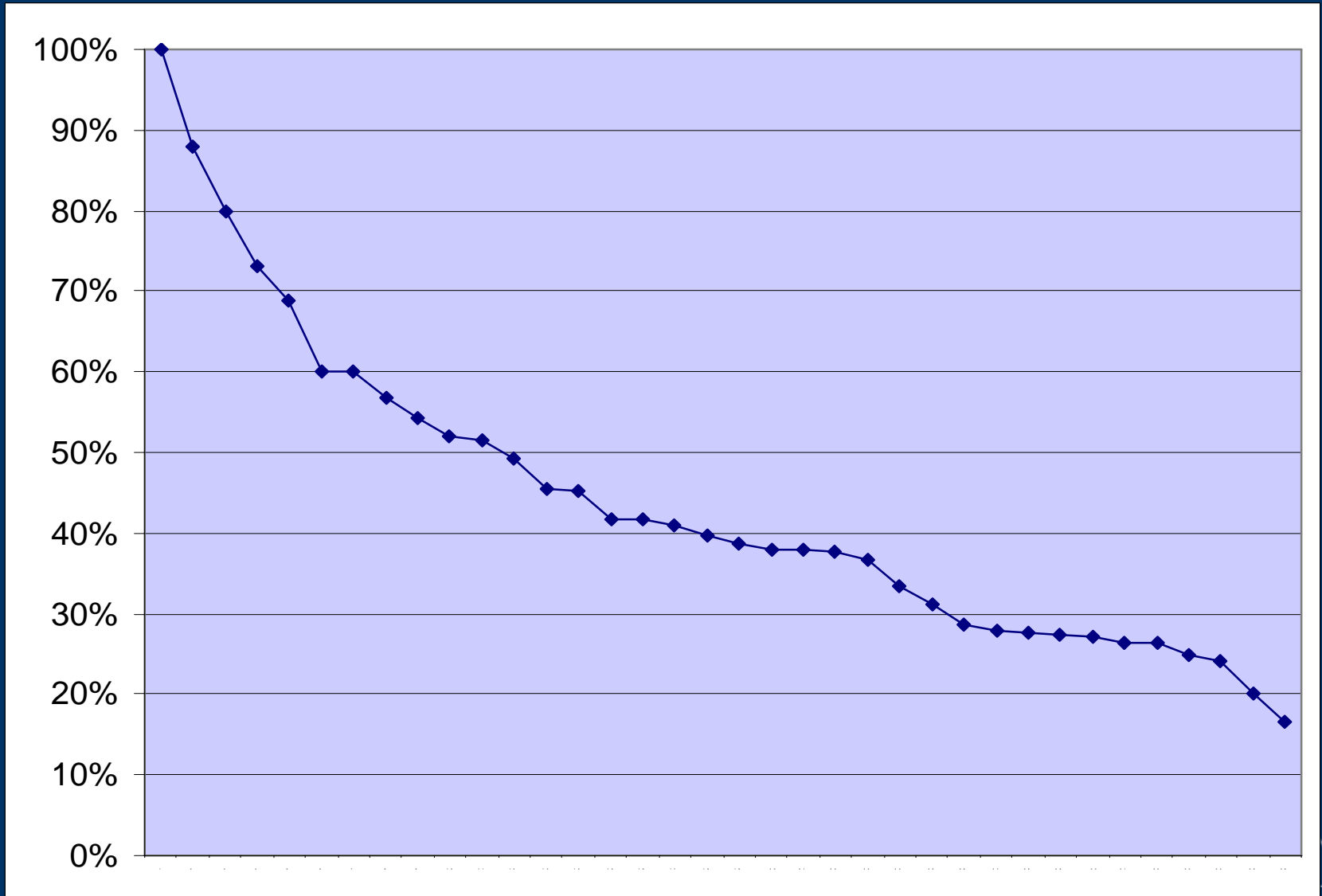
As of April 1, 2007		
Number of Families Offered PSOP Services (unduplicated count)	4,042	
Number of Families who Accepted PSOP Services (unduplicated)	1,554	38.4%
Number of Closed PSOP Cases	857	
Number of Extended Family Assessments	763	89.0%
Number of Families Surveyed	573	
Number of Families who Responded to Survey	250	50.40%



Percent of Families who Accepted Services



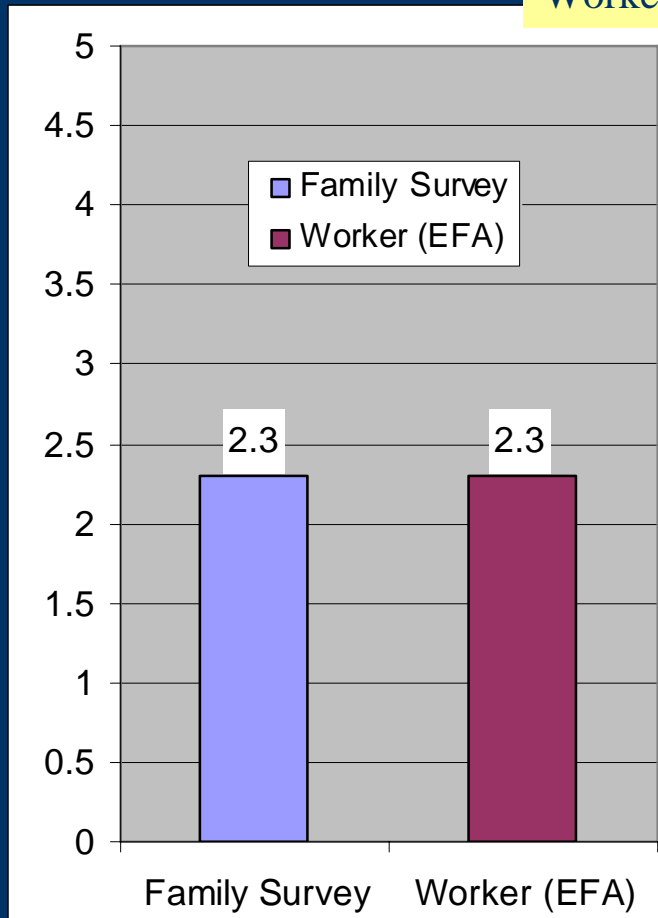
Percent of Families who Accepted Services by County



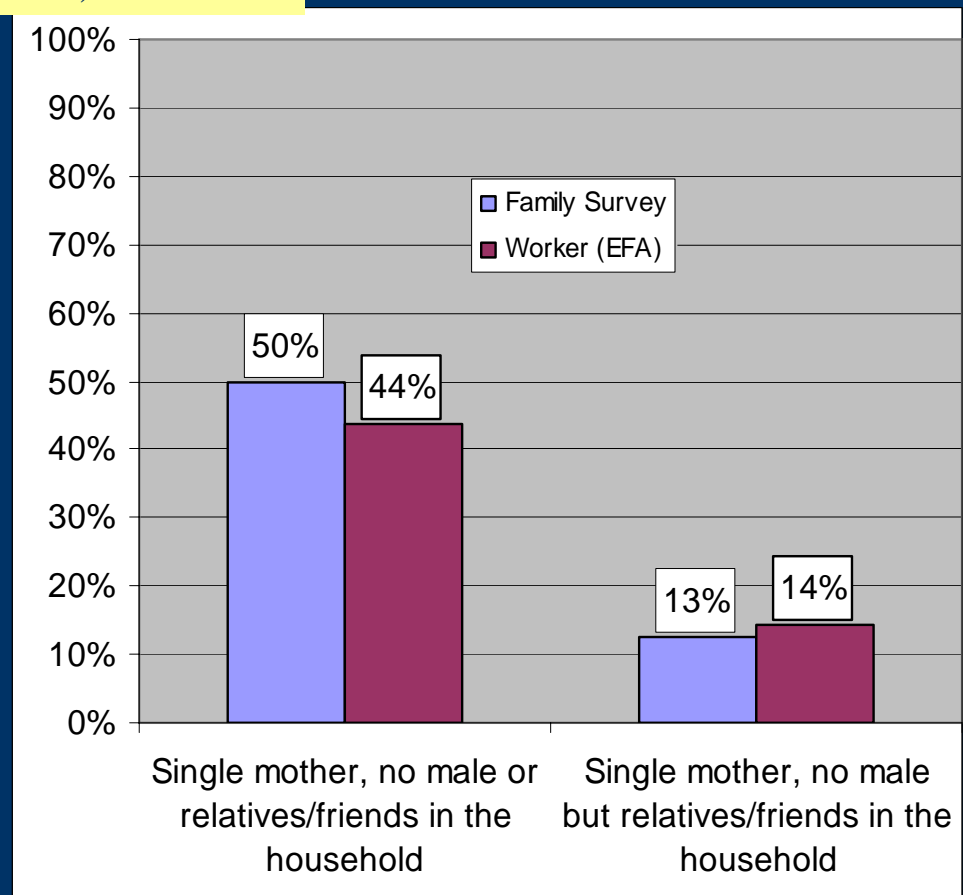
Family Composition (Family & Worker Responses)

Family Survey n=250

Worker (EFA) n=763



Number of children



Single mother families

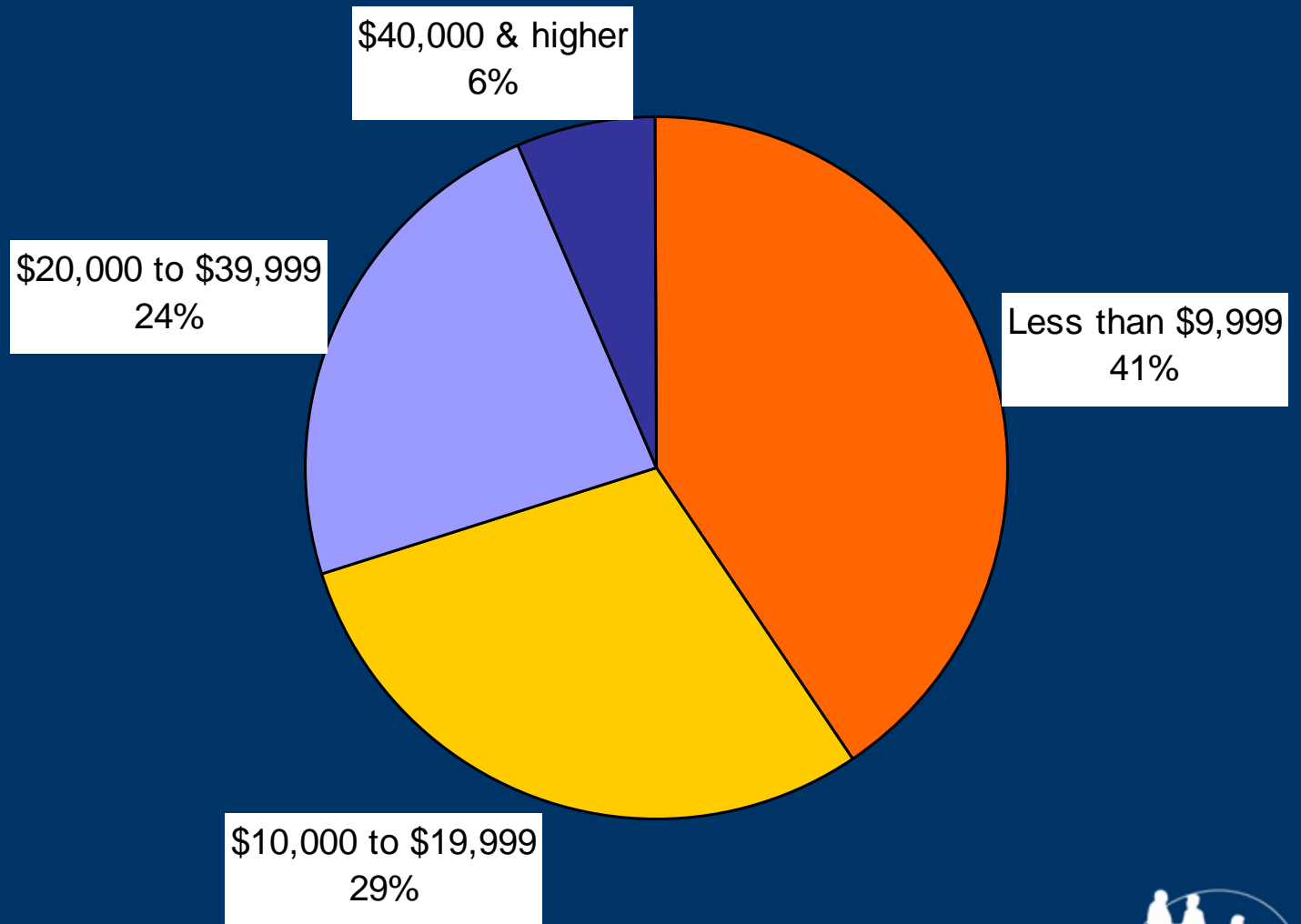


Age of Children in Families Surveyed

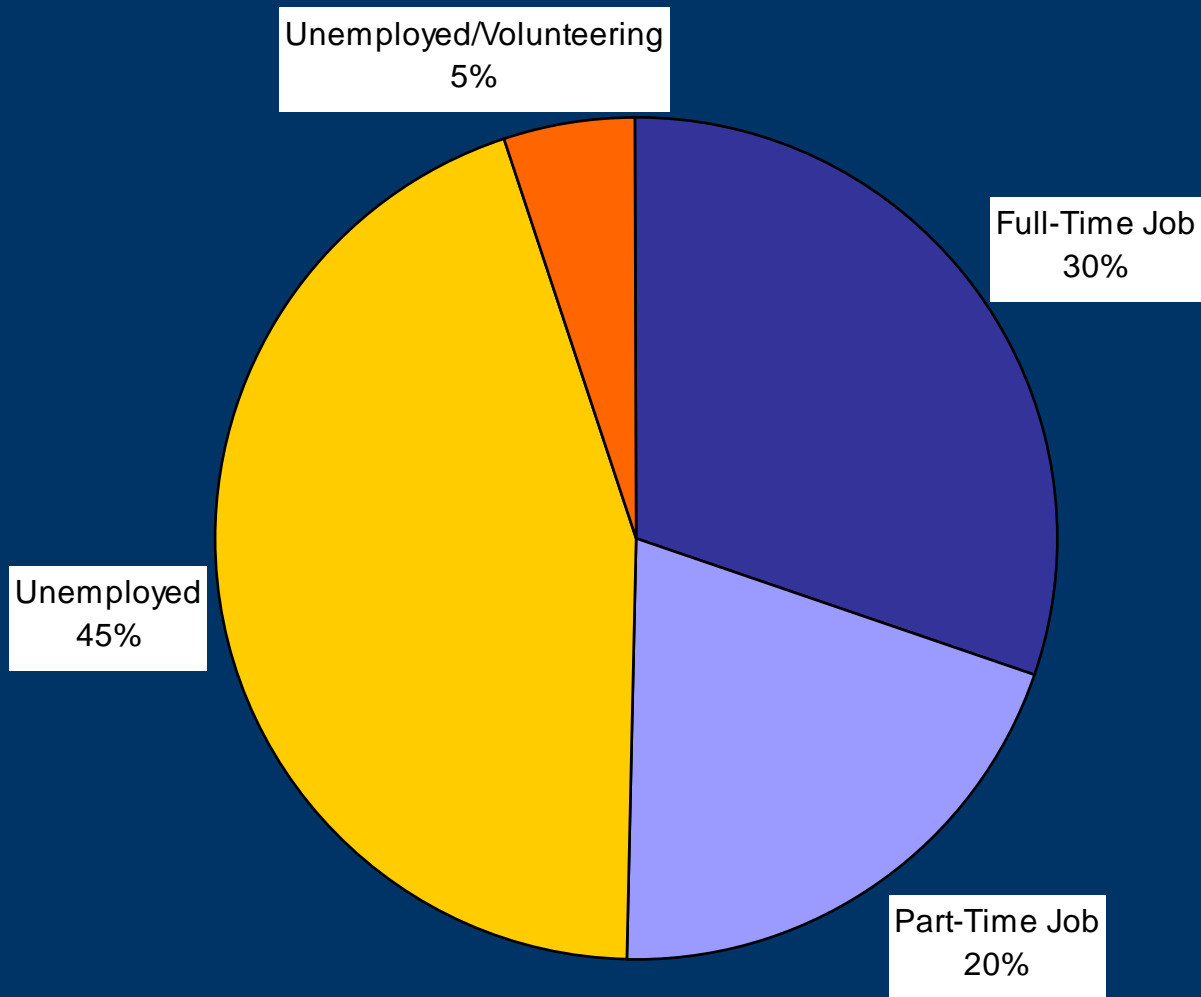
- Families 220
- Children 505
- Children per Family children 2.3
- Average Age 5.65 years
- Percent Age 5 & under 56.6 %



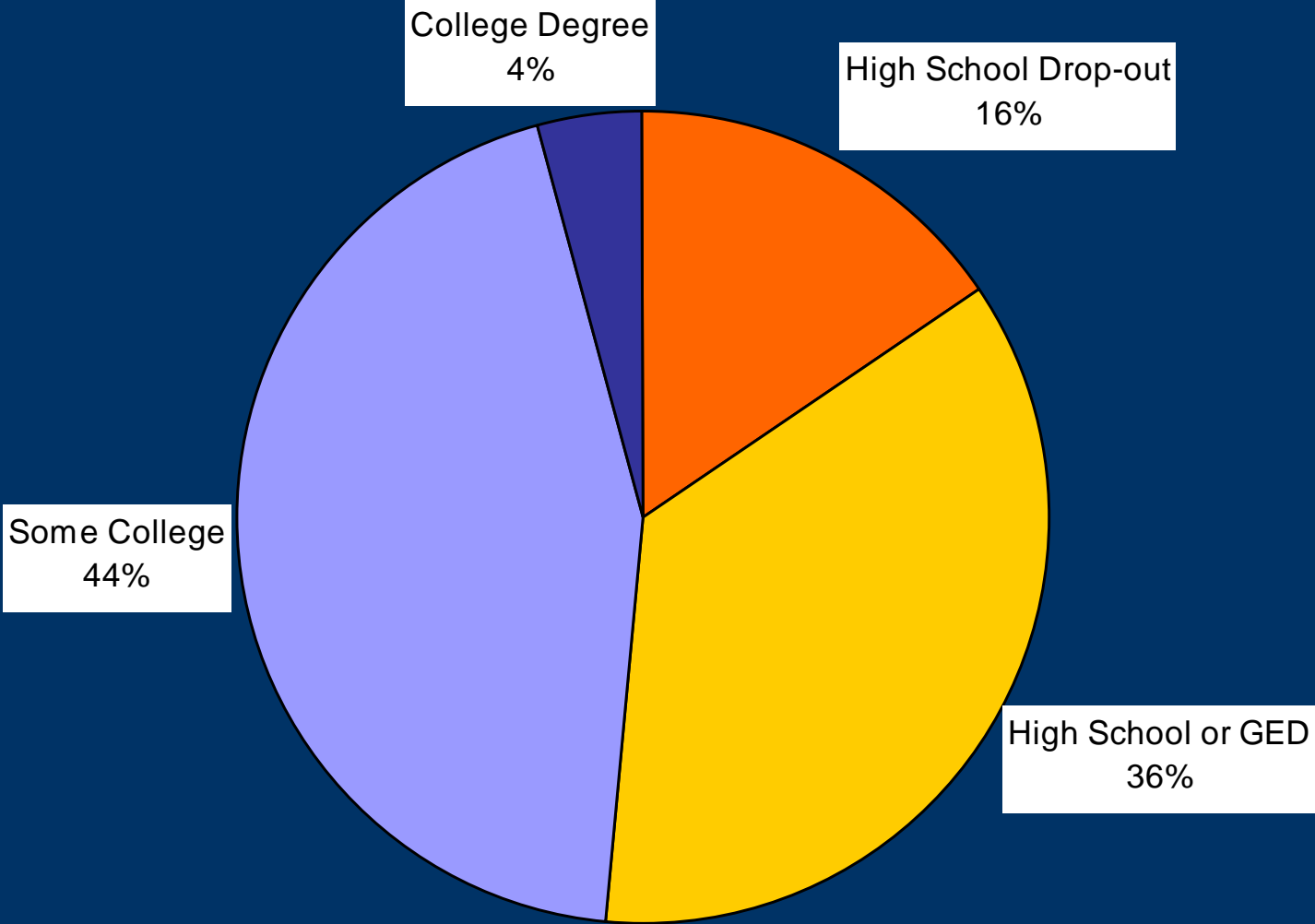
Total Household Income in Last Year



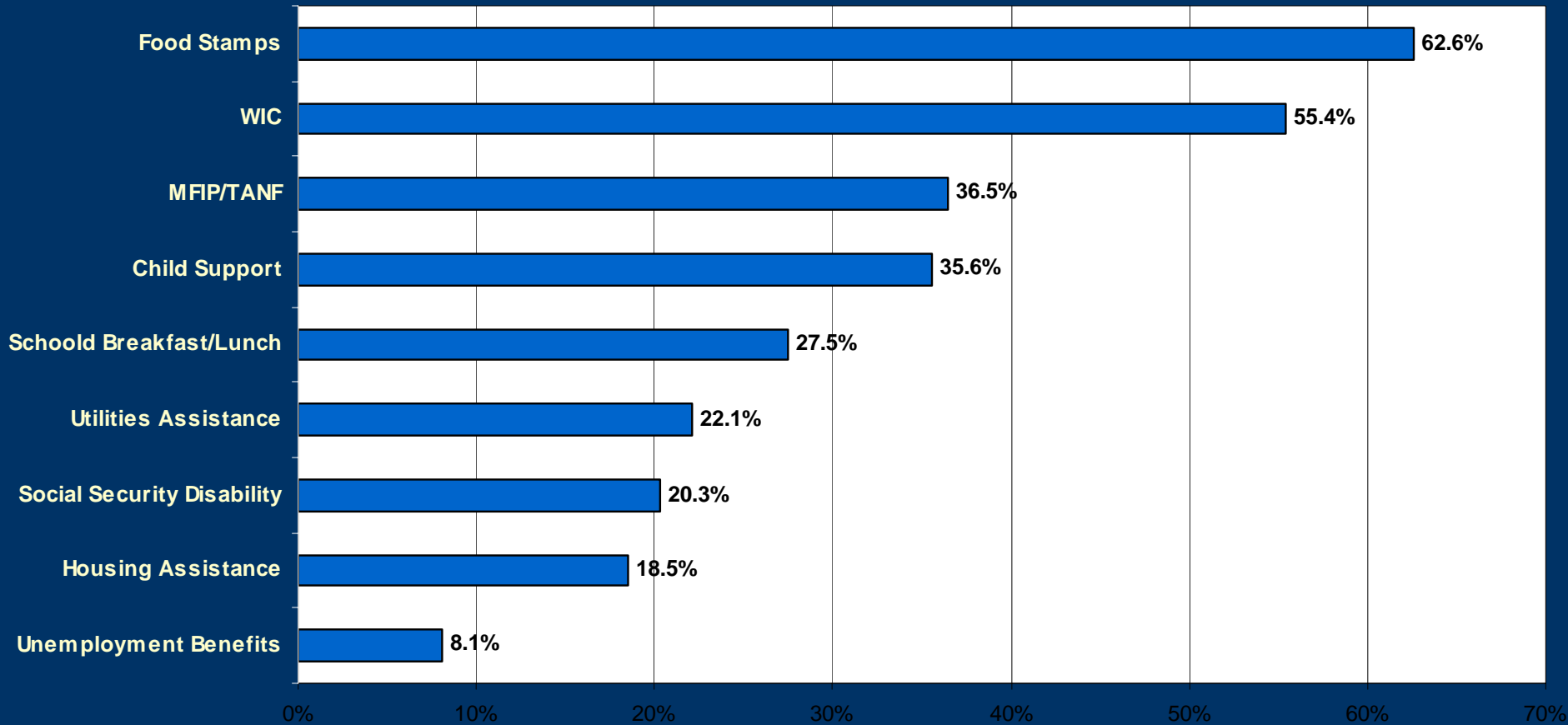
Current Employment Situation of Household Head



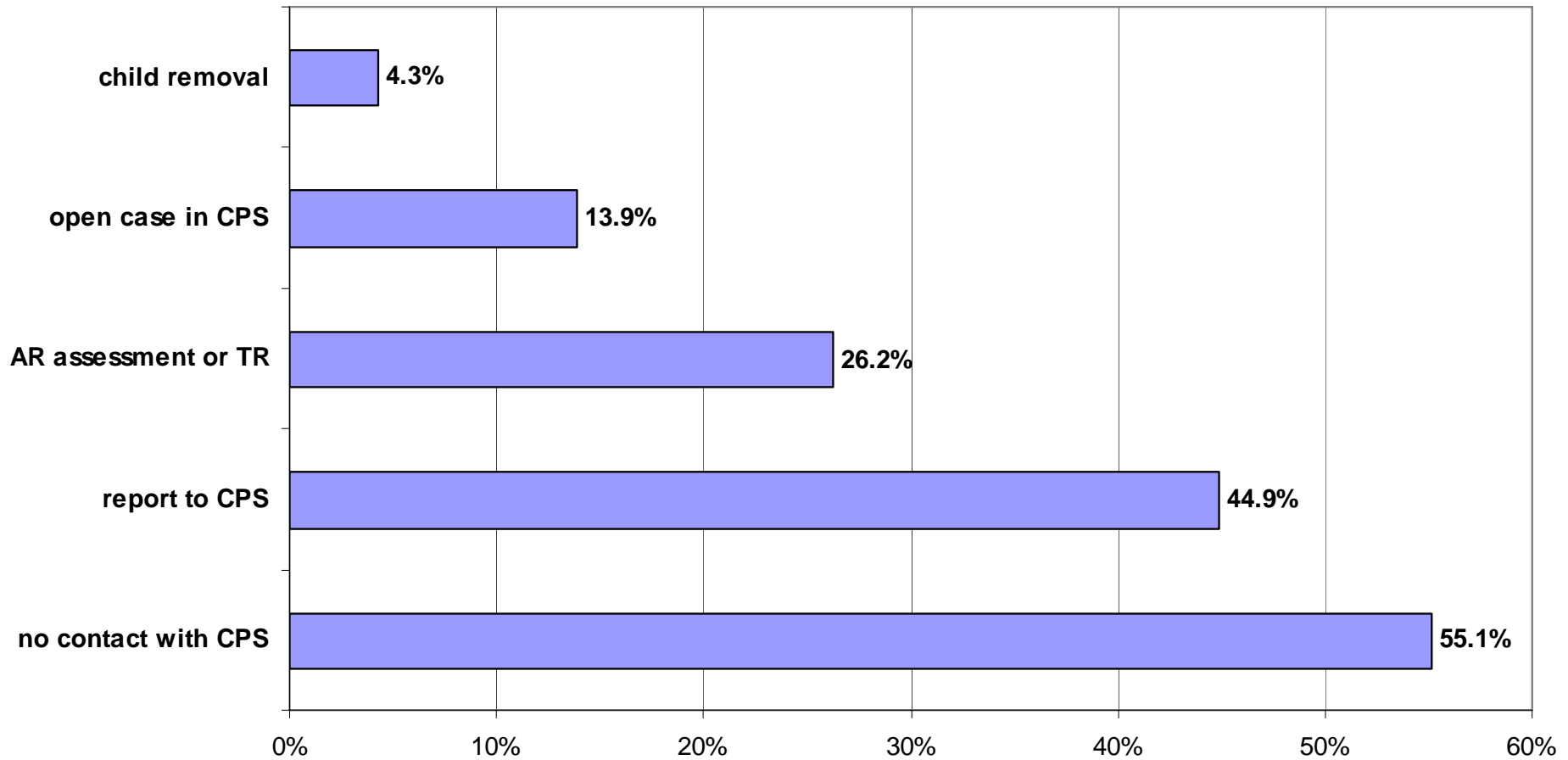
Education Level of Household Head



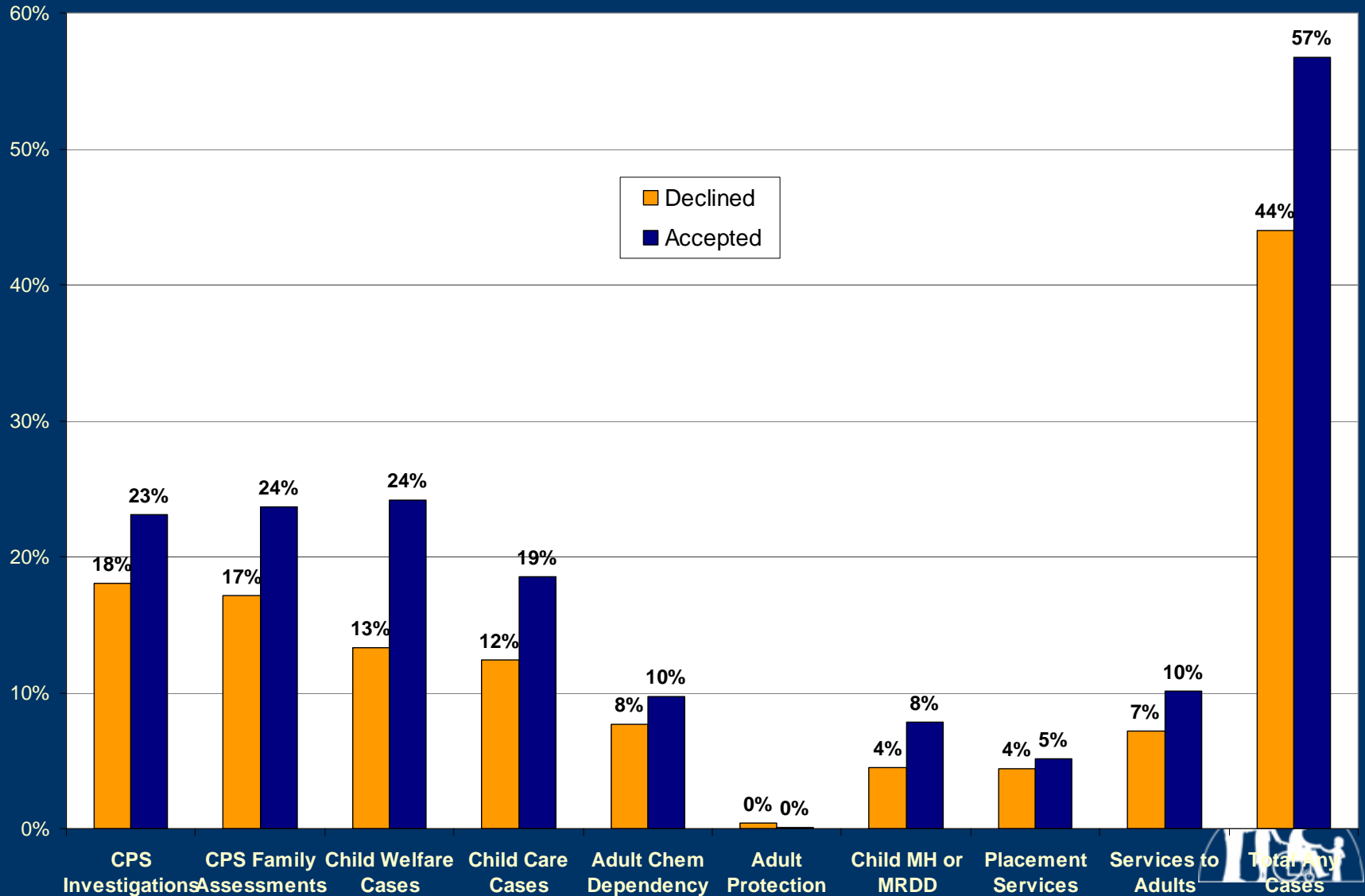
Types of Public Assistance Received



Prior CPS Contact (EFA)

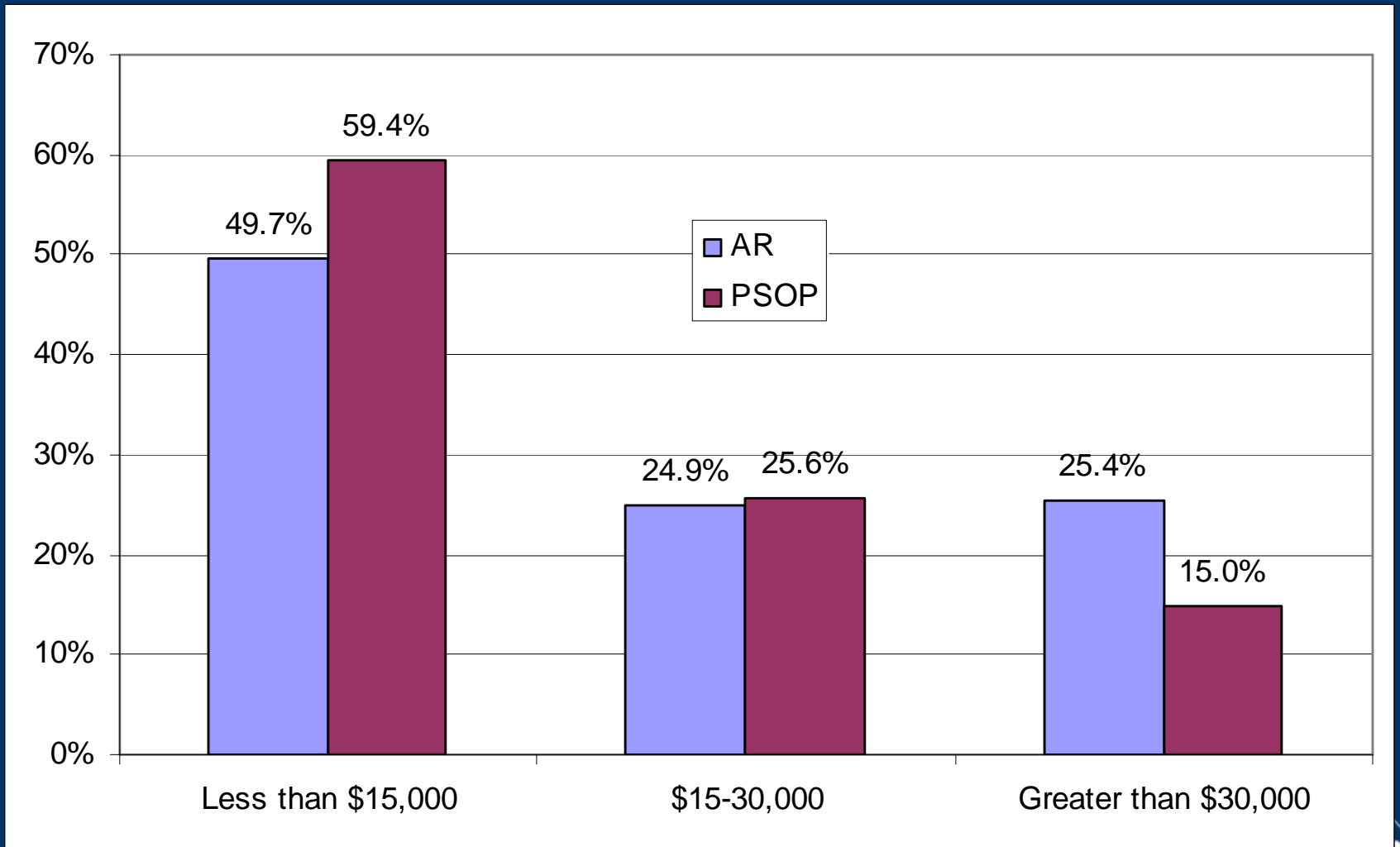


Prior CPS & Service Contacts among Families Accepting & Declining PSOP



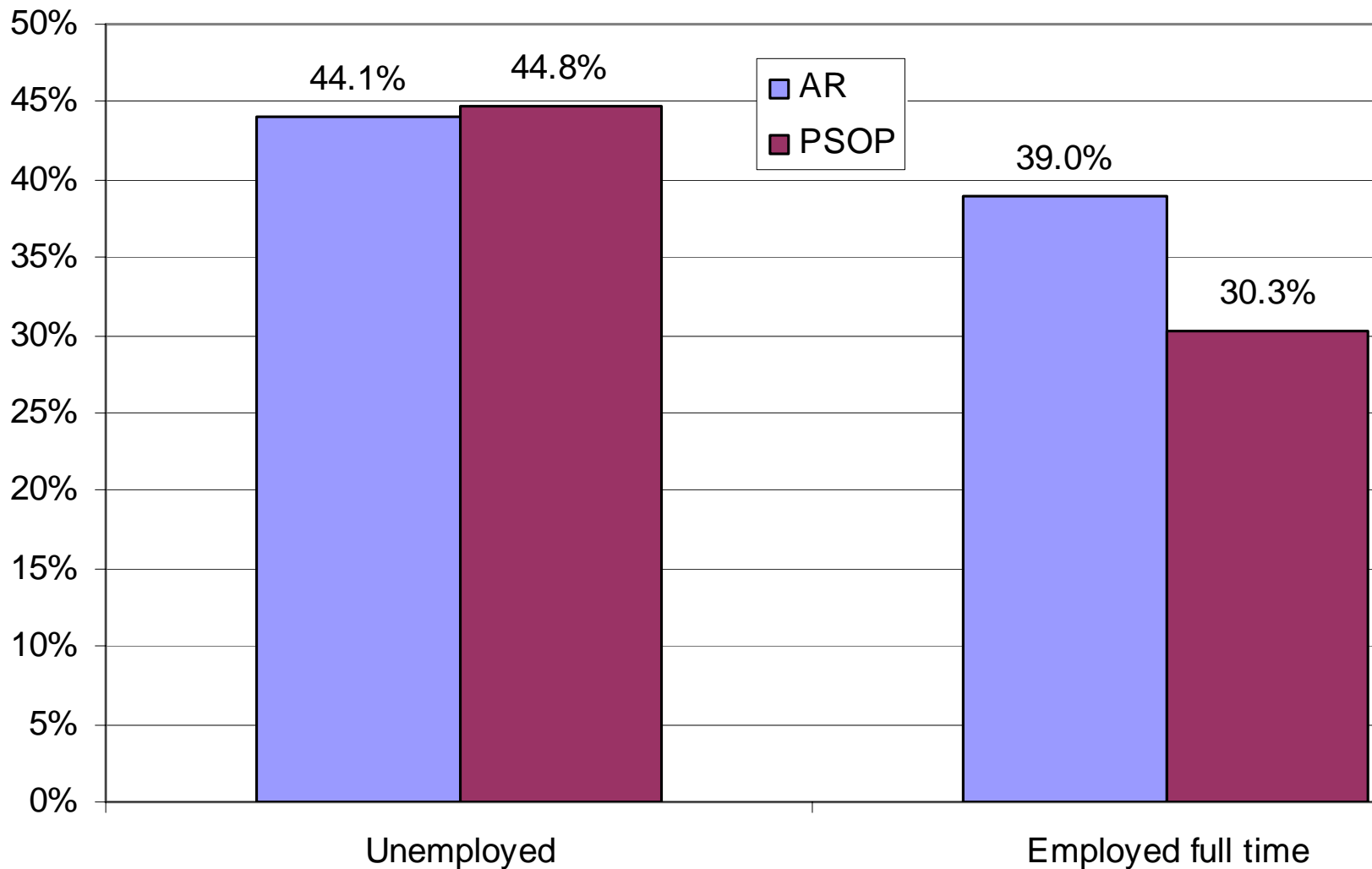
PSO families vs FAR families

Annual Income



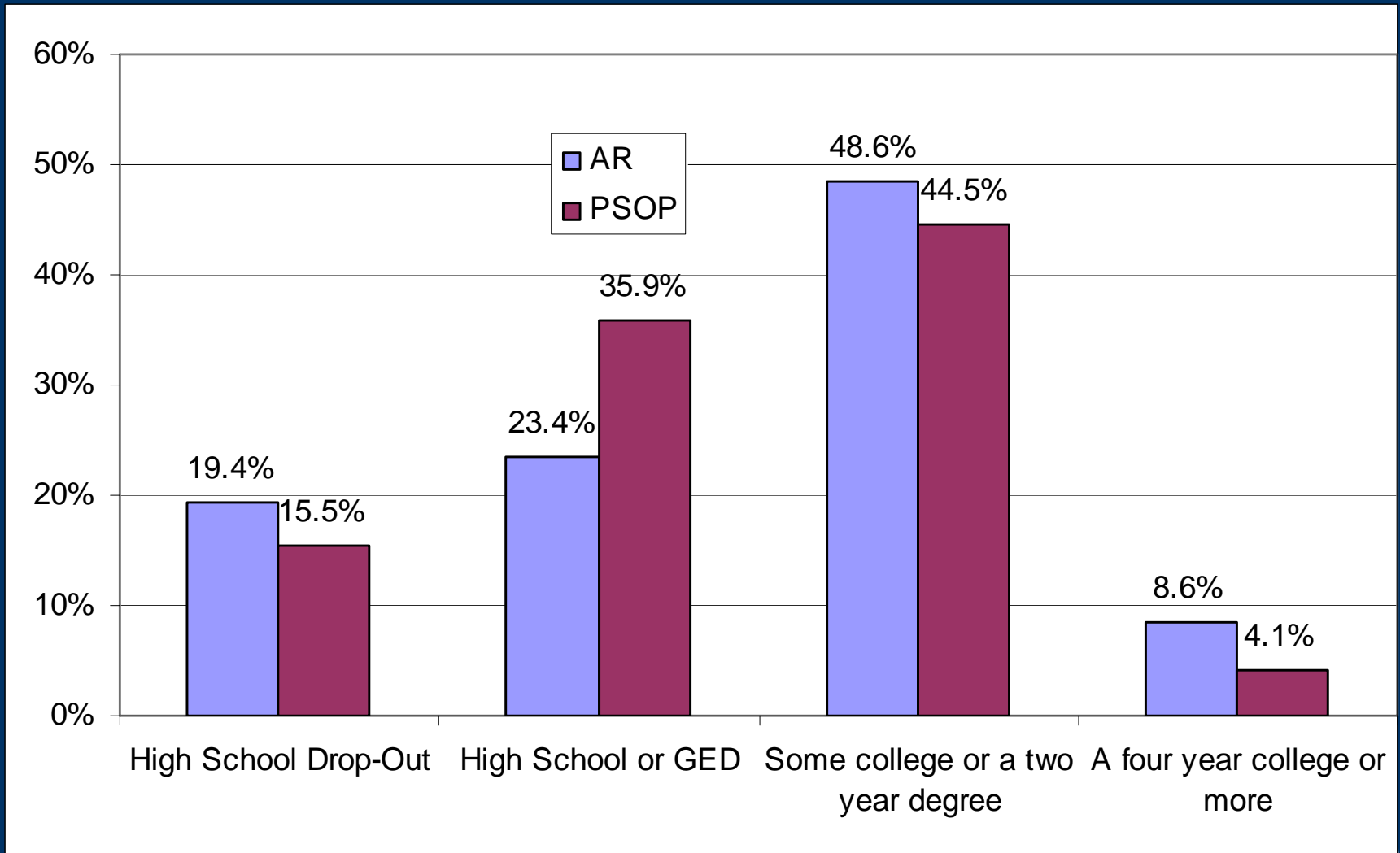
PSO families vs FAR families

Employment Situation of Household Head

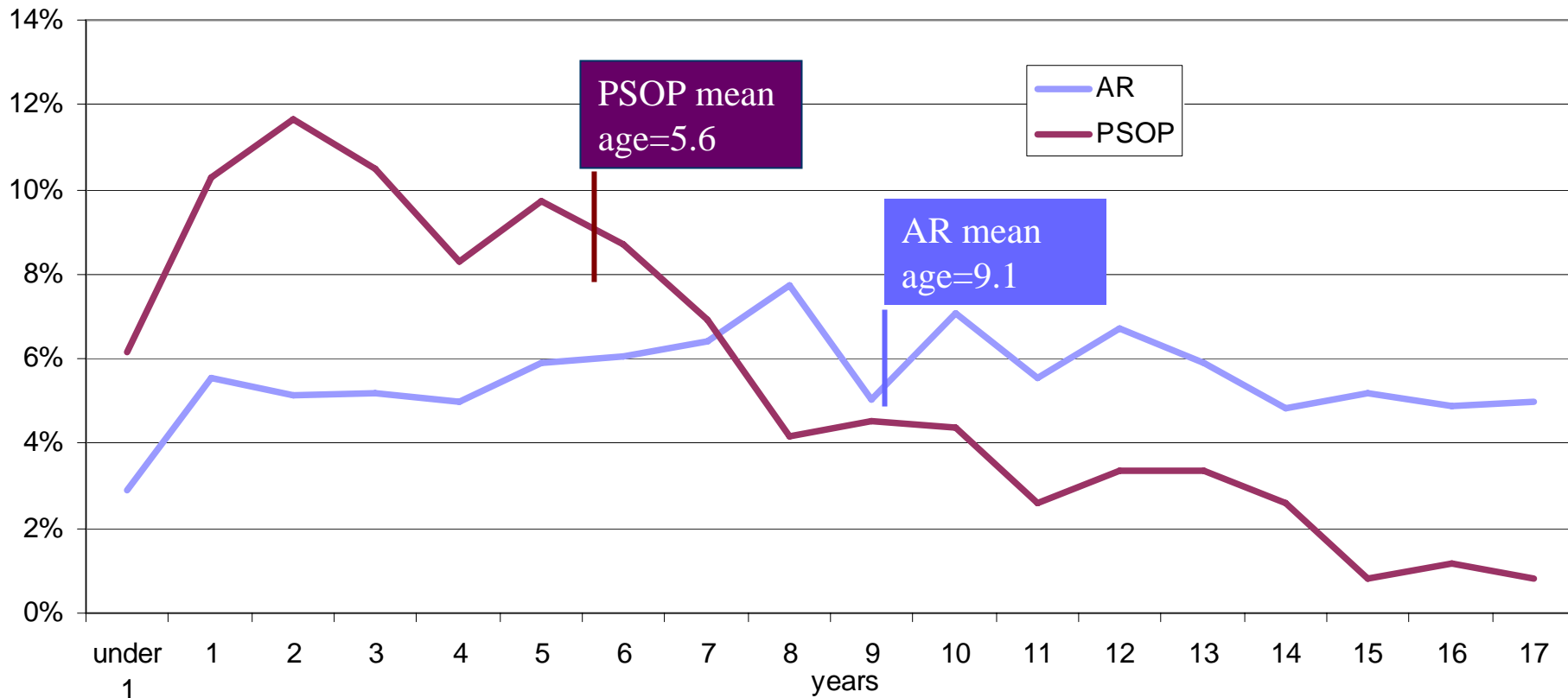


PSO families vs FAR families

Level of Education



Age of AR and PSOP Children

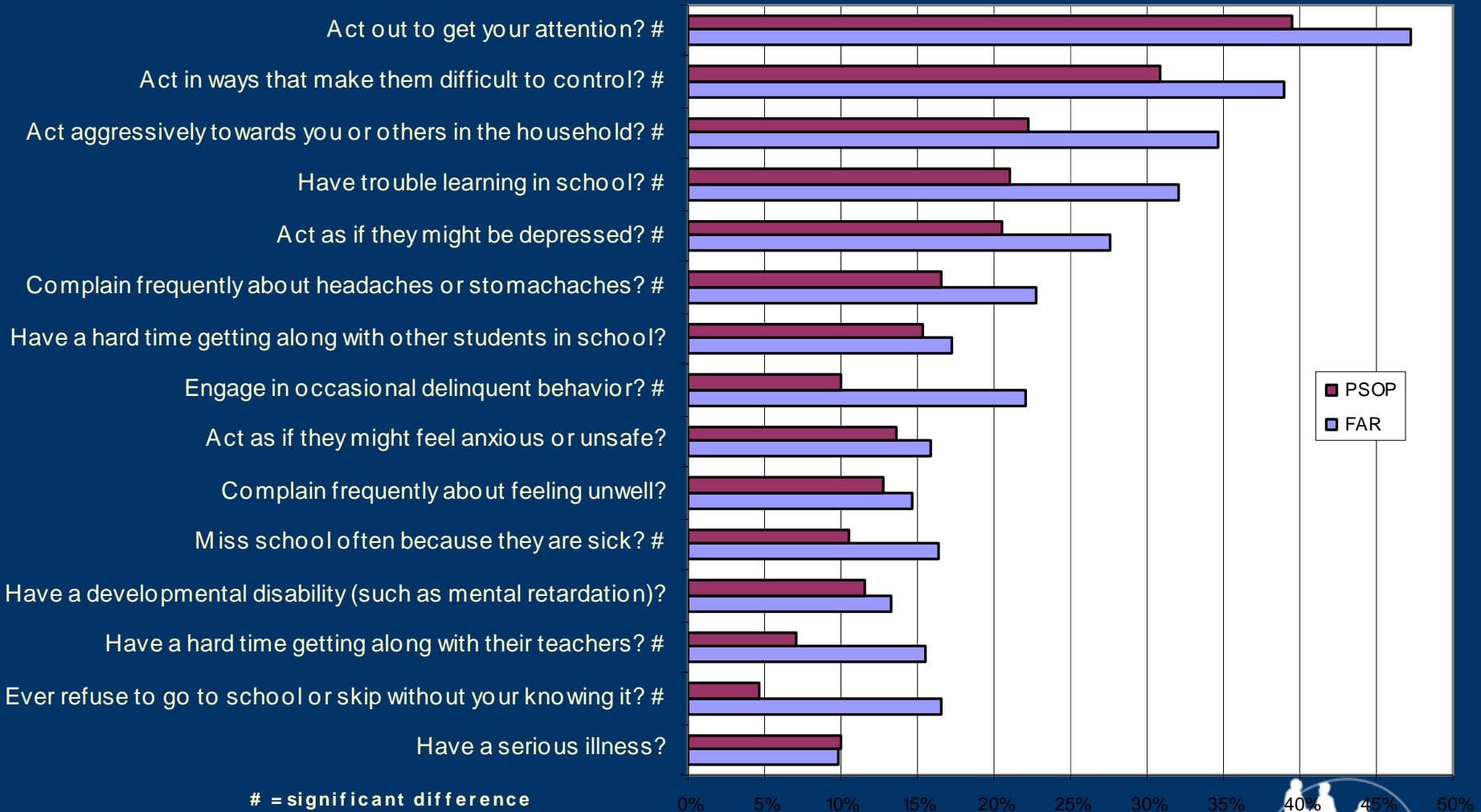


Mean number of children under 18: AR=2.2 PSOP=2.3

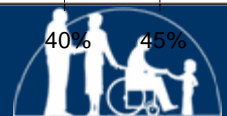


PSOP Families vs FAR Families

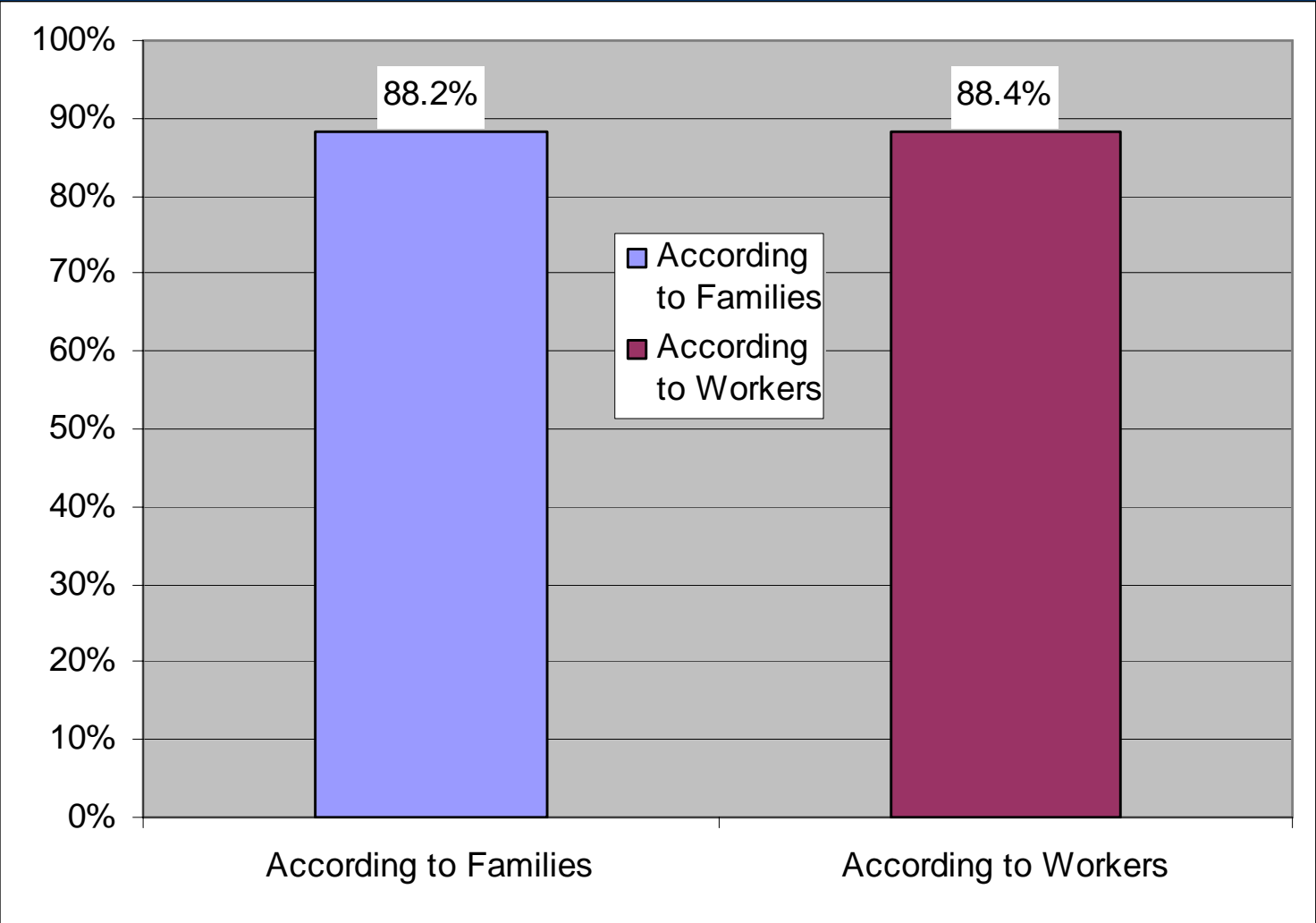
Presence of Child-Related Problems



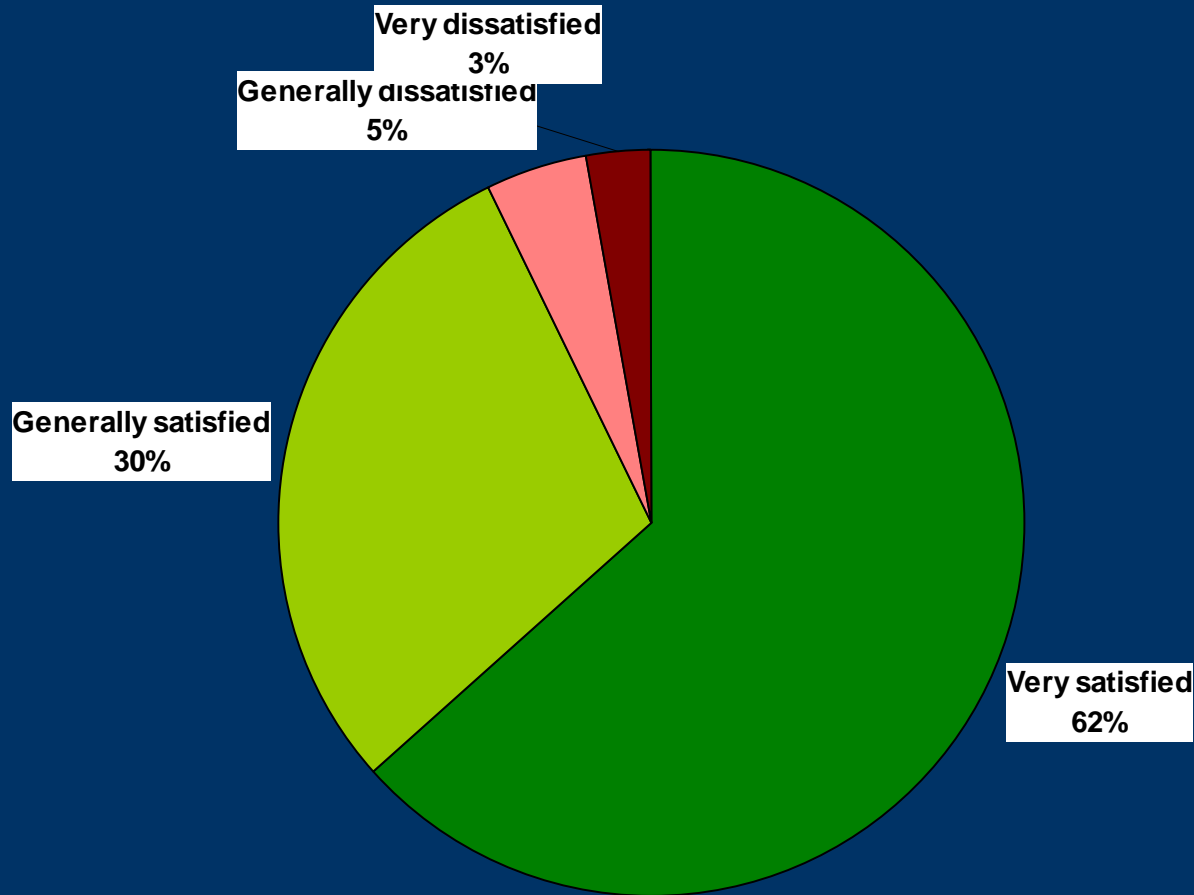
= significant difference



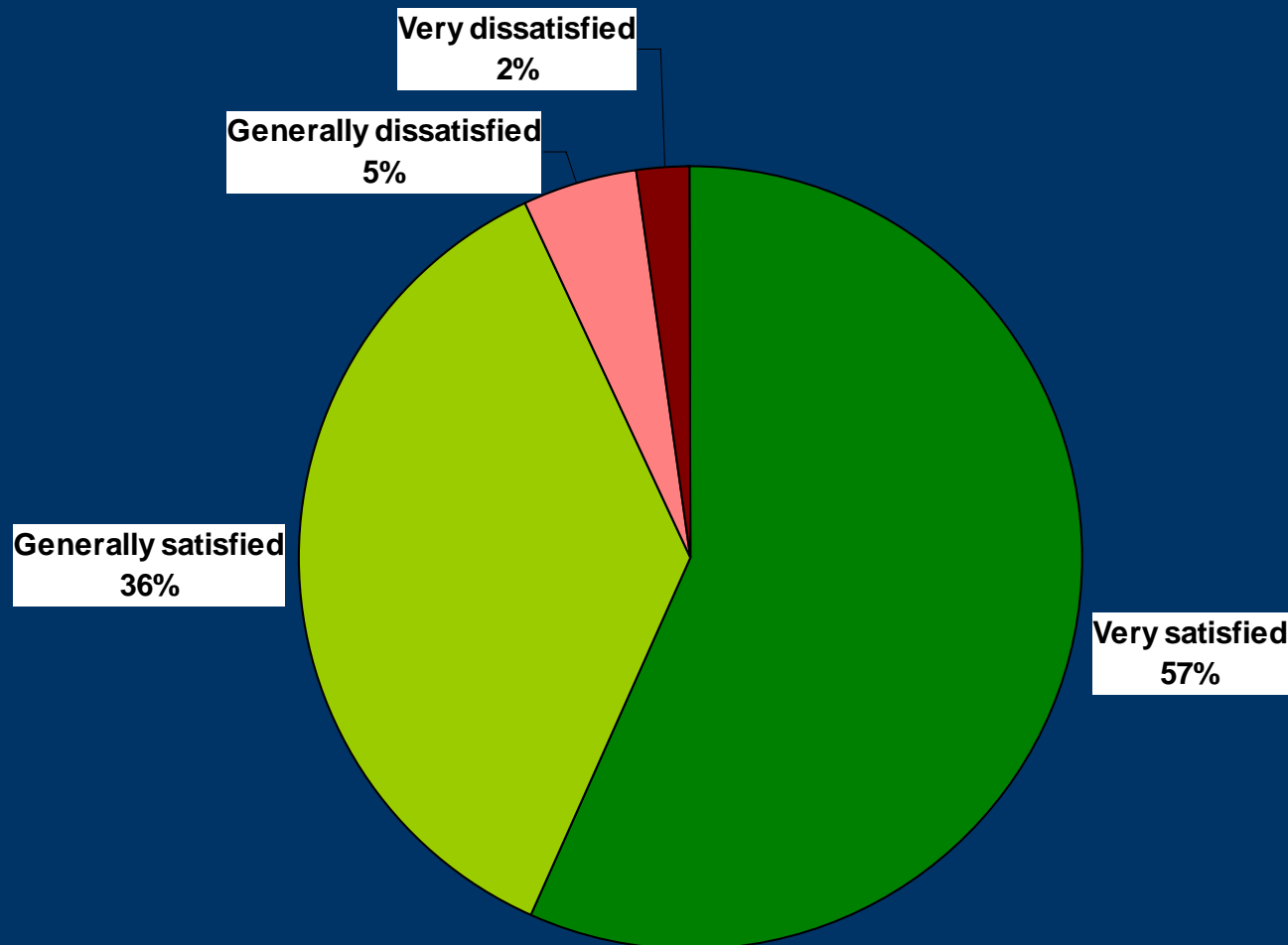
Services Received



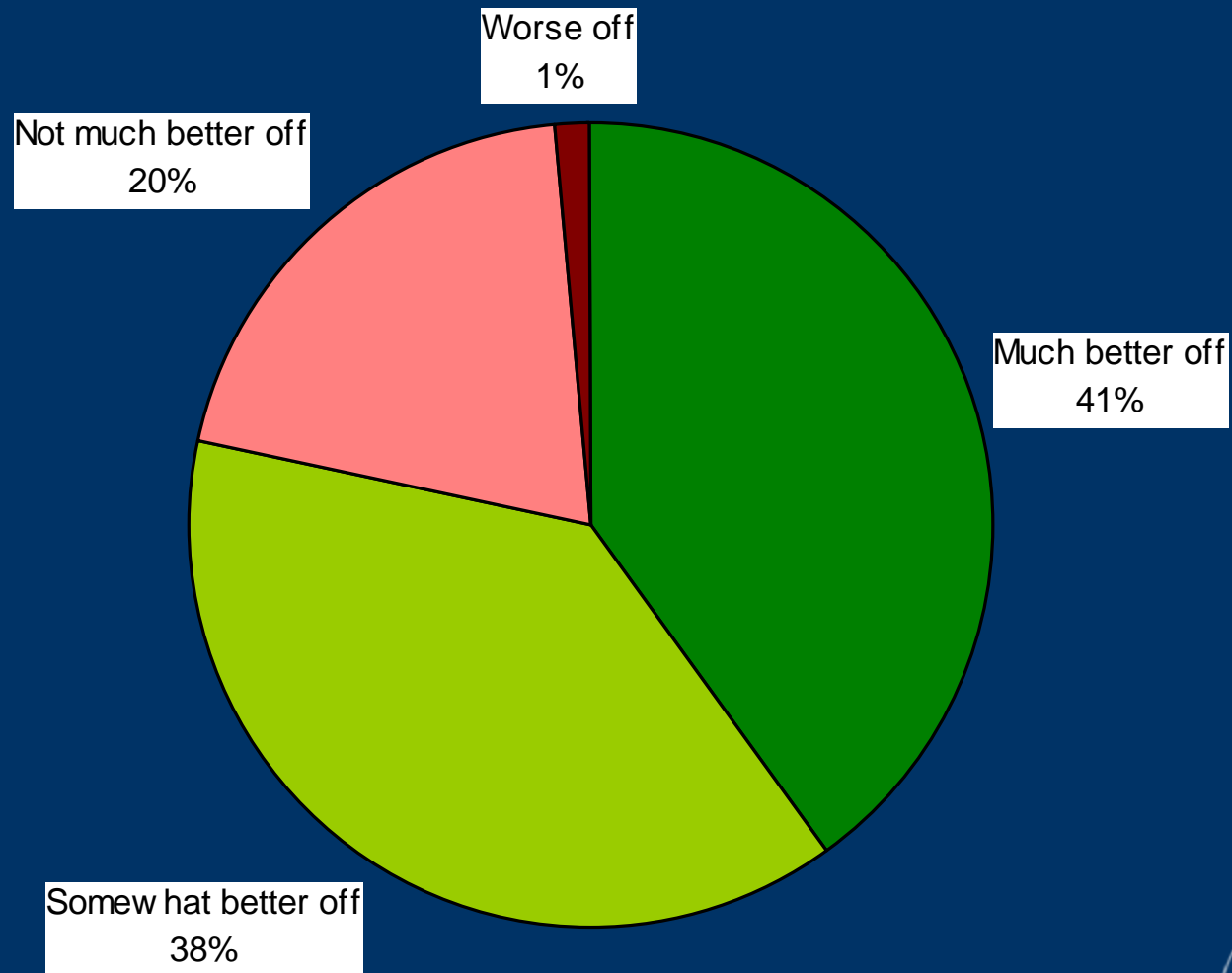
Satisfaction of Families with the Way they were Treated



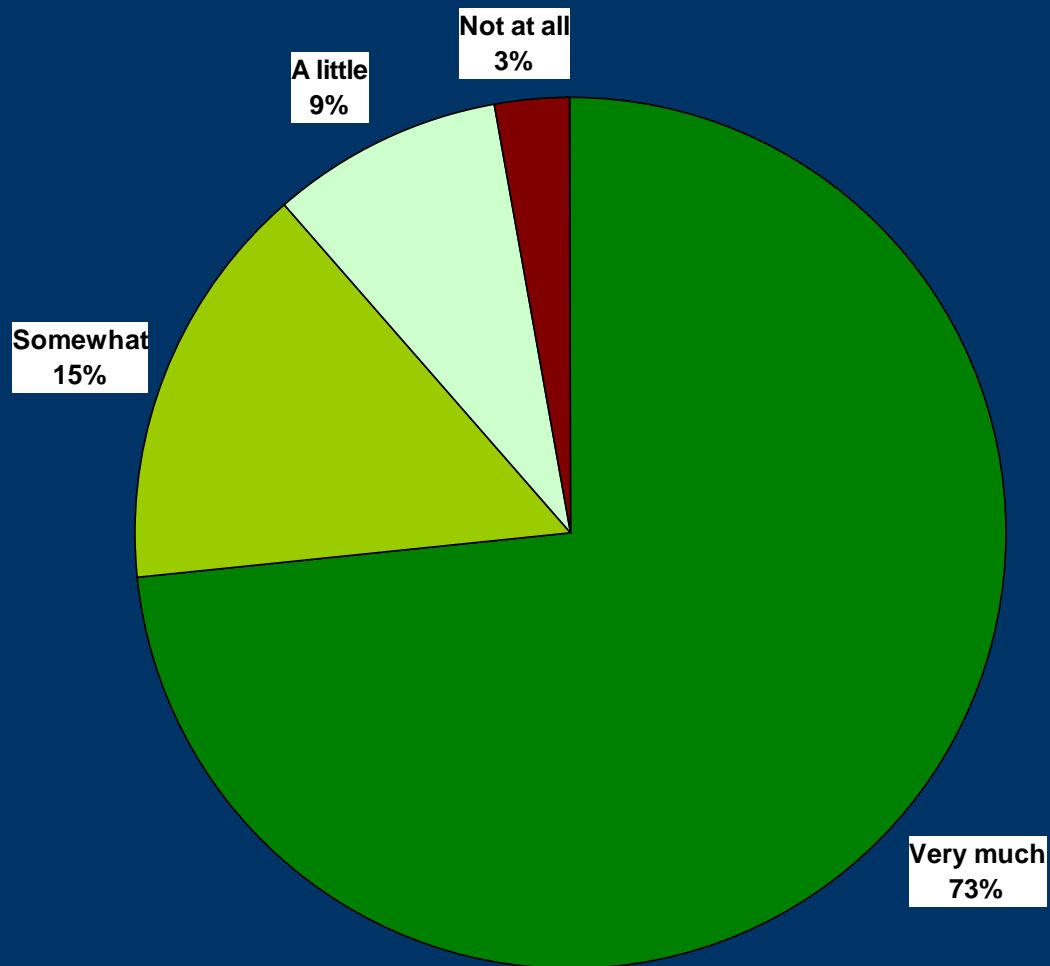
Satisfaction of Families with the Help they were Offered or Received



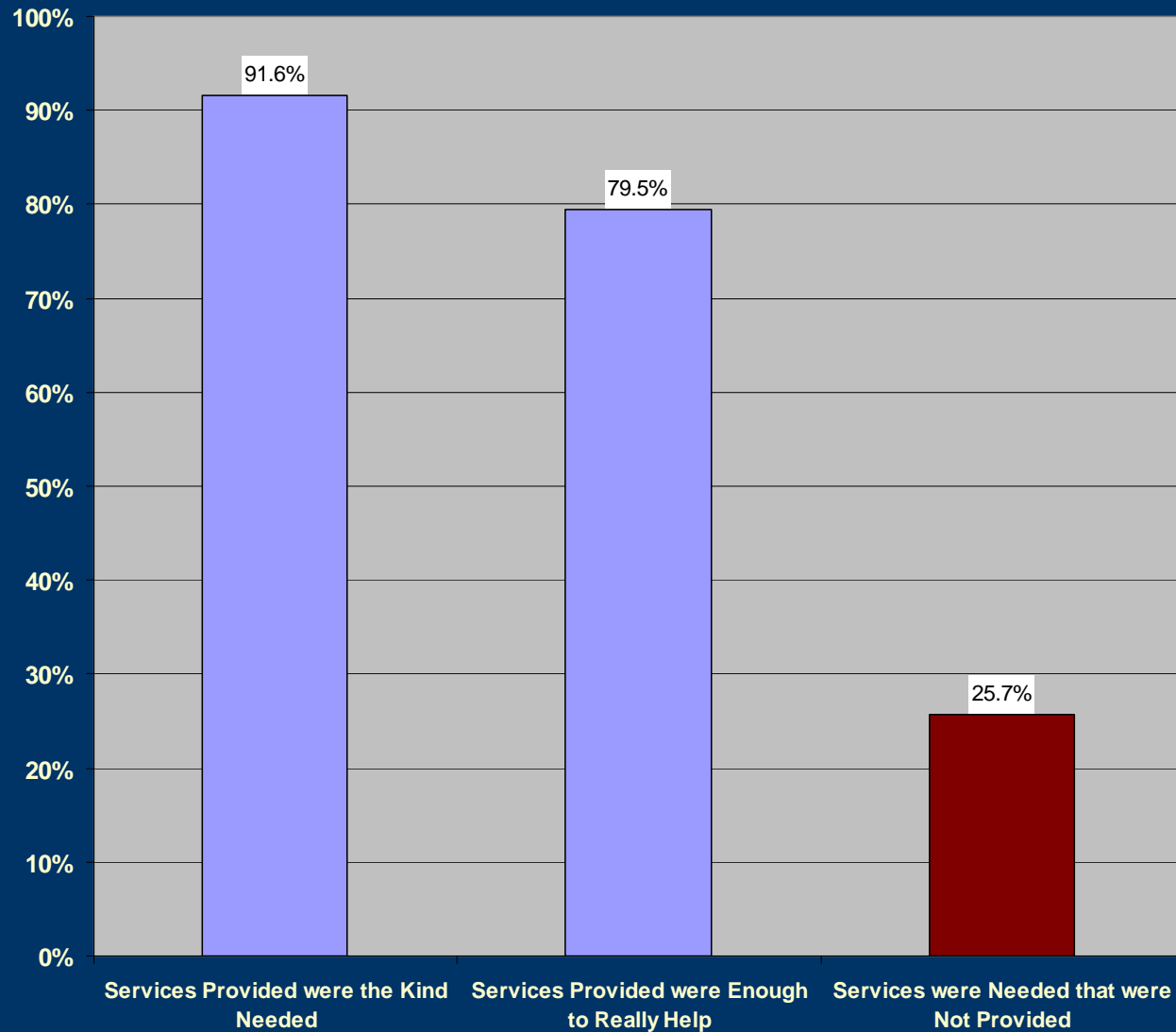
Is your Family Better or Worse Off because of PSOP?



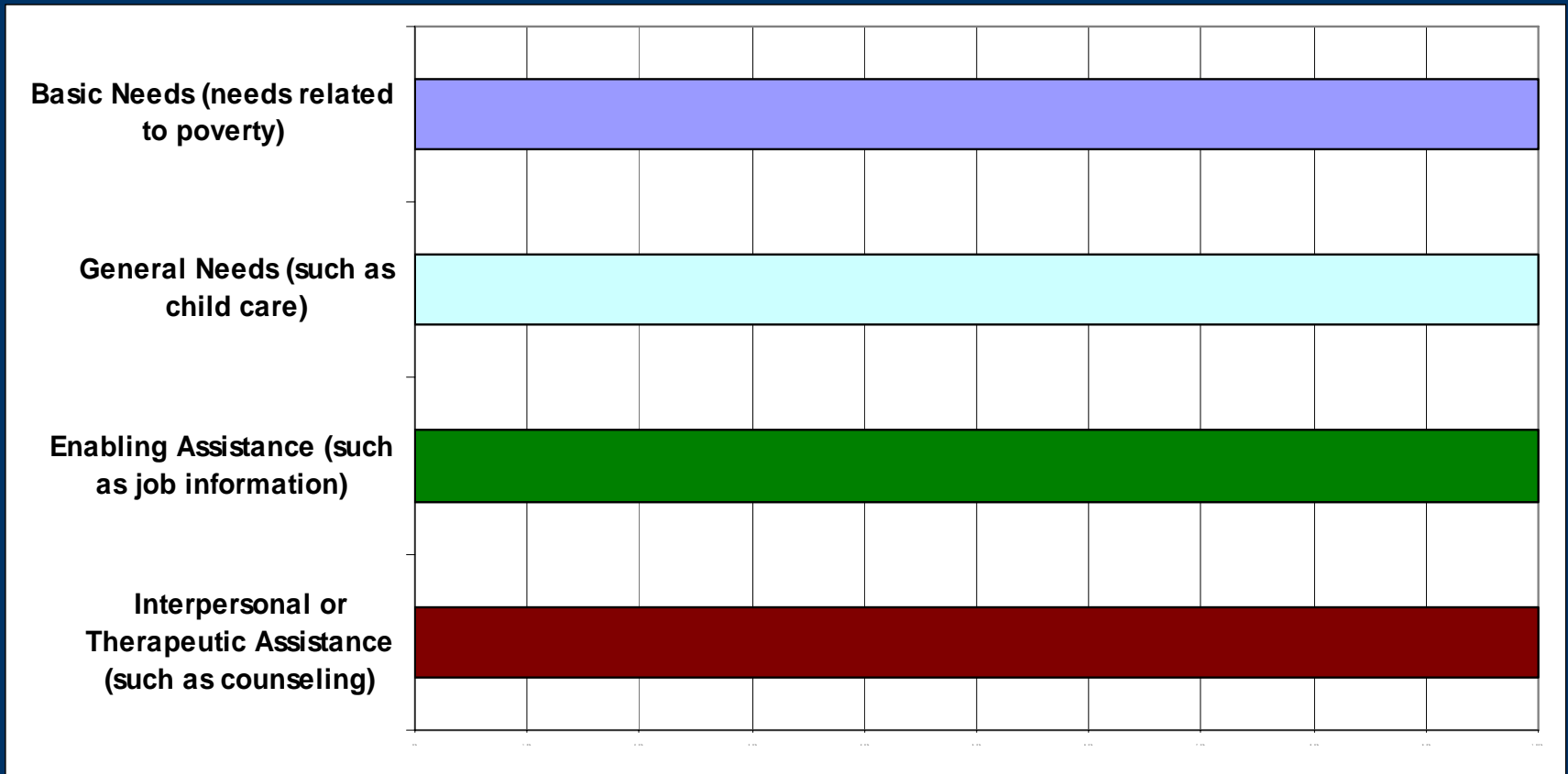
Worker Tried to Understand Families Situation & Needs



Families' Assessment of Services

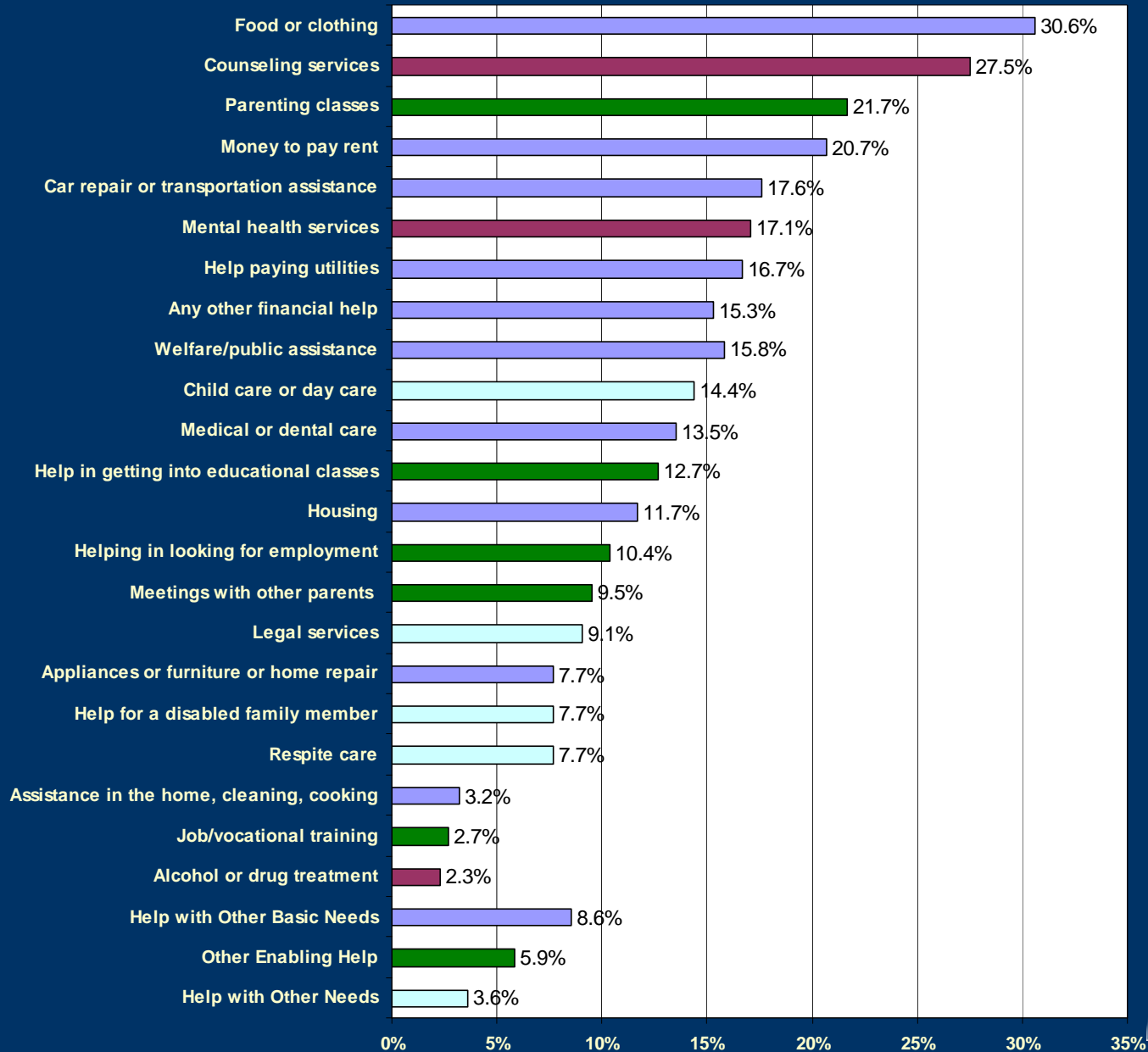


Types of Services Provided



Types of Services Provided

(according to Families)



Help Needed but Not Provided

Basic Needs

- 6 housing
- 5 house repairs (including: new front door; gate to keep daughter off road)
- 4 help with rent
- 3 help with utilities
- 2 home appliances, furniture
- 2 clothing
- 1 child's vision
- 1 help with pampers and therapy for the baby
- 1 money for medication
- 4 financial assistance
- 2 help getting public assistance, food stamps
- 2 car repair, financing
- 1 transportation

General Needs

- 5 child care
- 1 respite care

Enabling Assistance

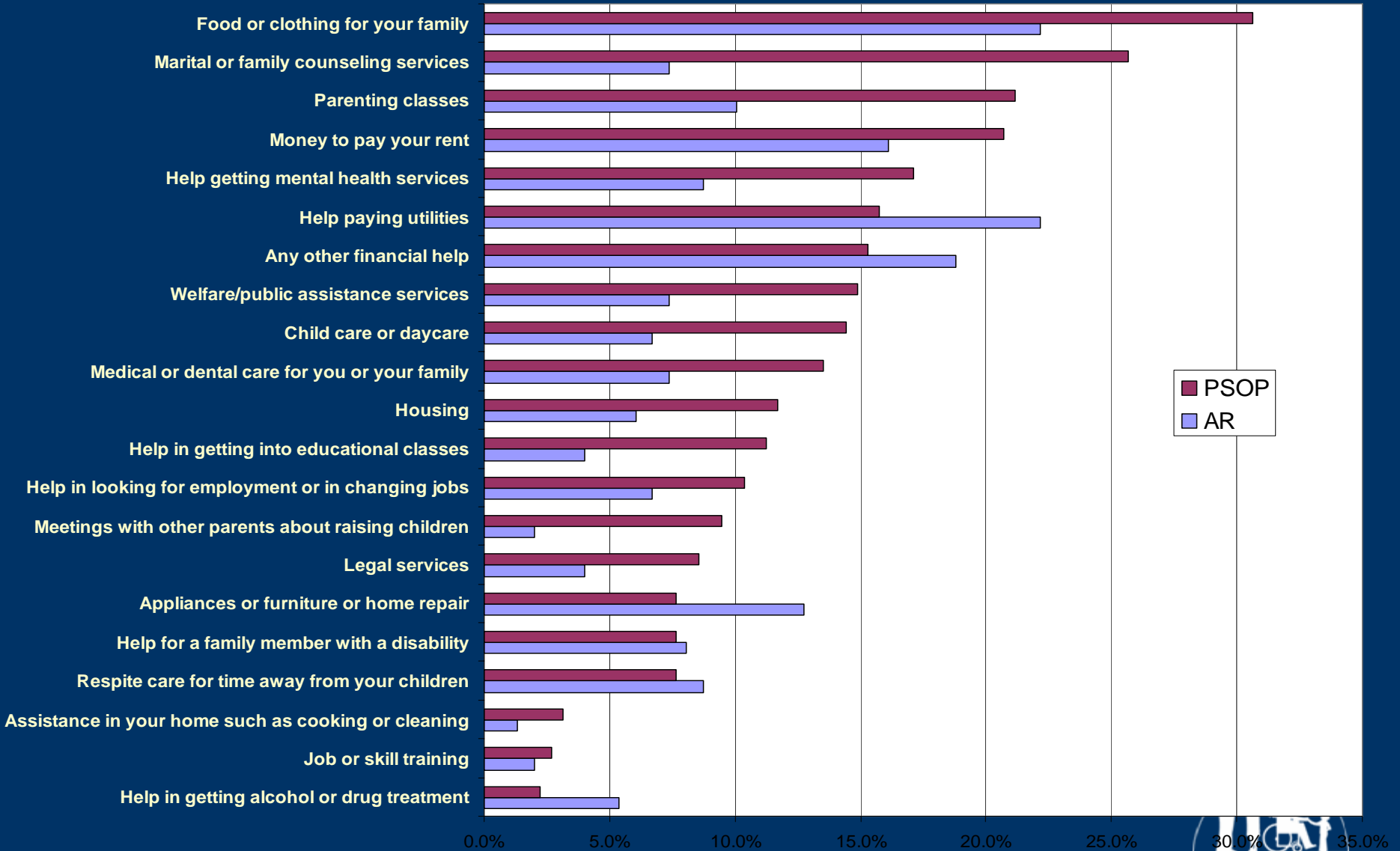
- 3 Help getting into school
- 1 job information

Interpersonal, Therapeutic

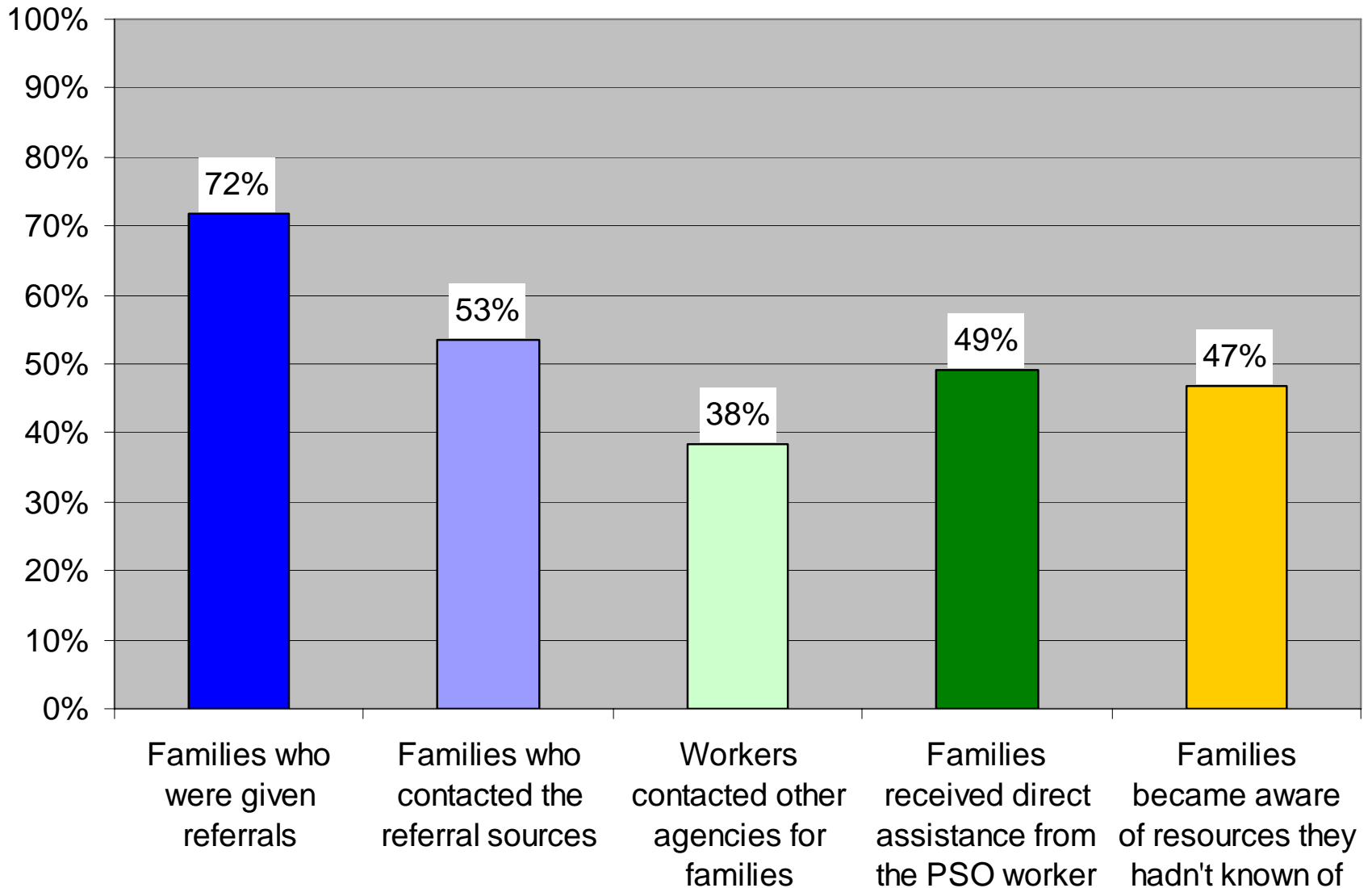
- 3 help dealing with husband (perceived as a practical not a therapeutic or MH need)
- 1 how to deal with being away from your child everyday
- 1 I'd like to have a "coach" for dealing with running my complicated life
- 1 more answers to my problems
- 1 I want my children to live with me permanently



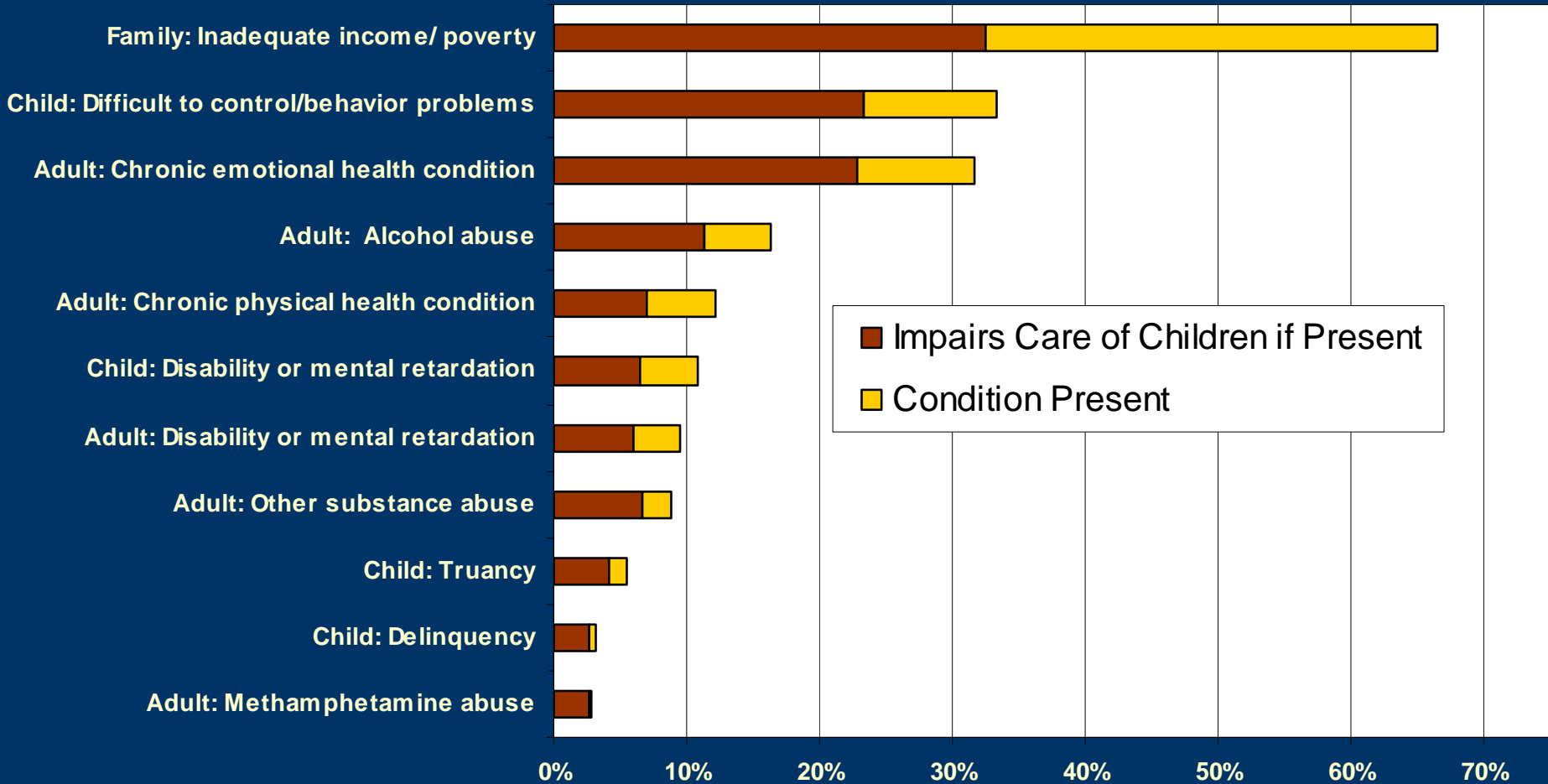
Types of Services Provided AR vs PSOP Families



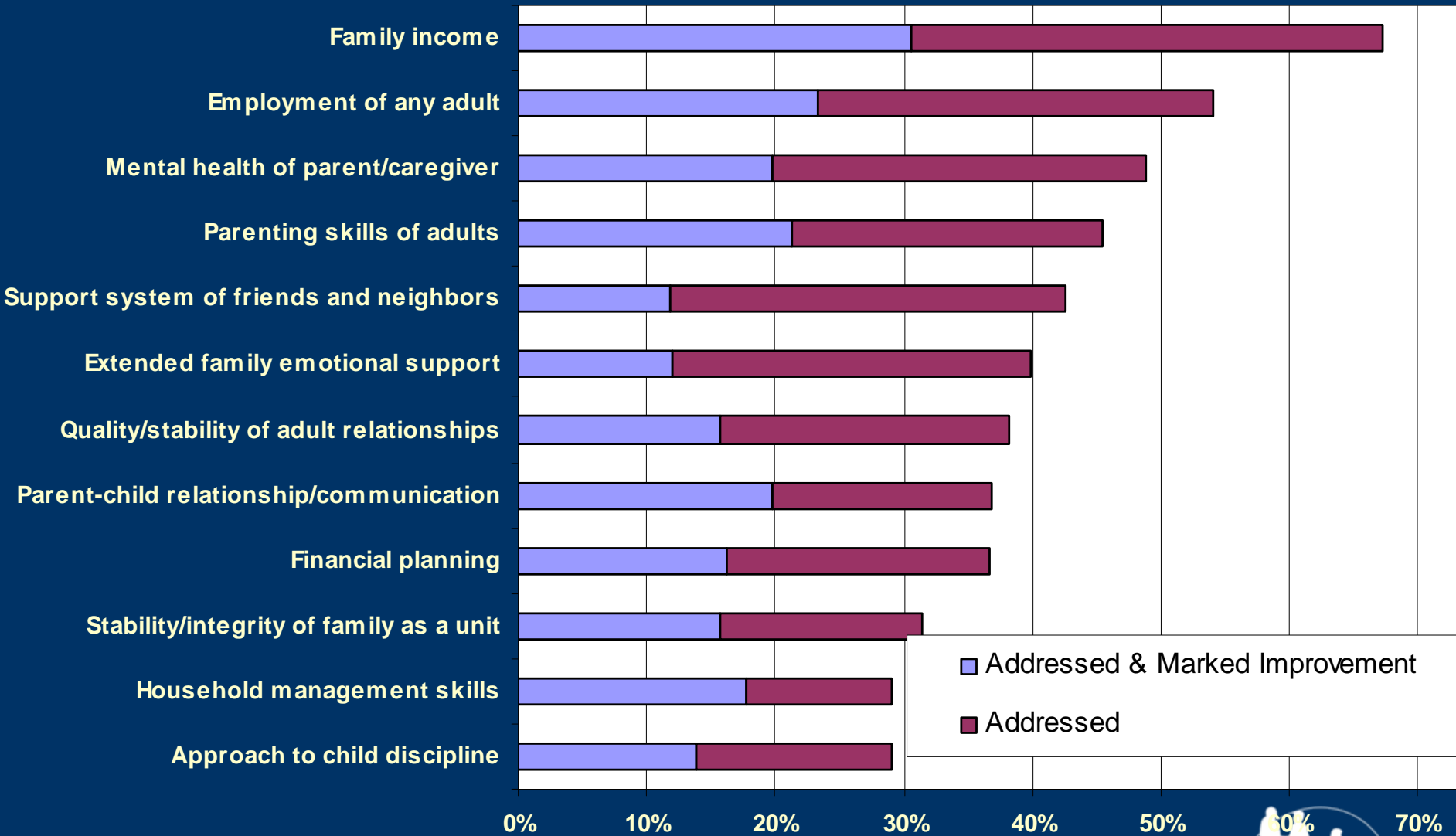
Other Assistance Provided to Families



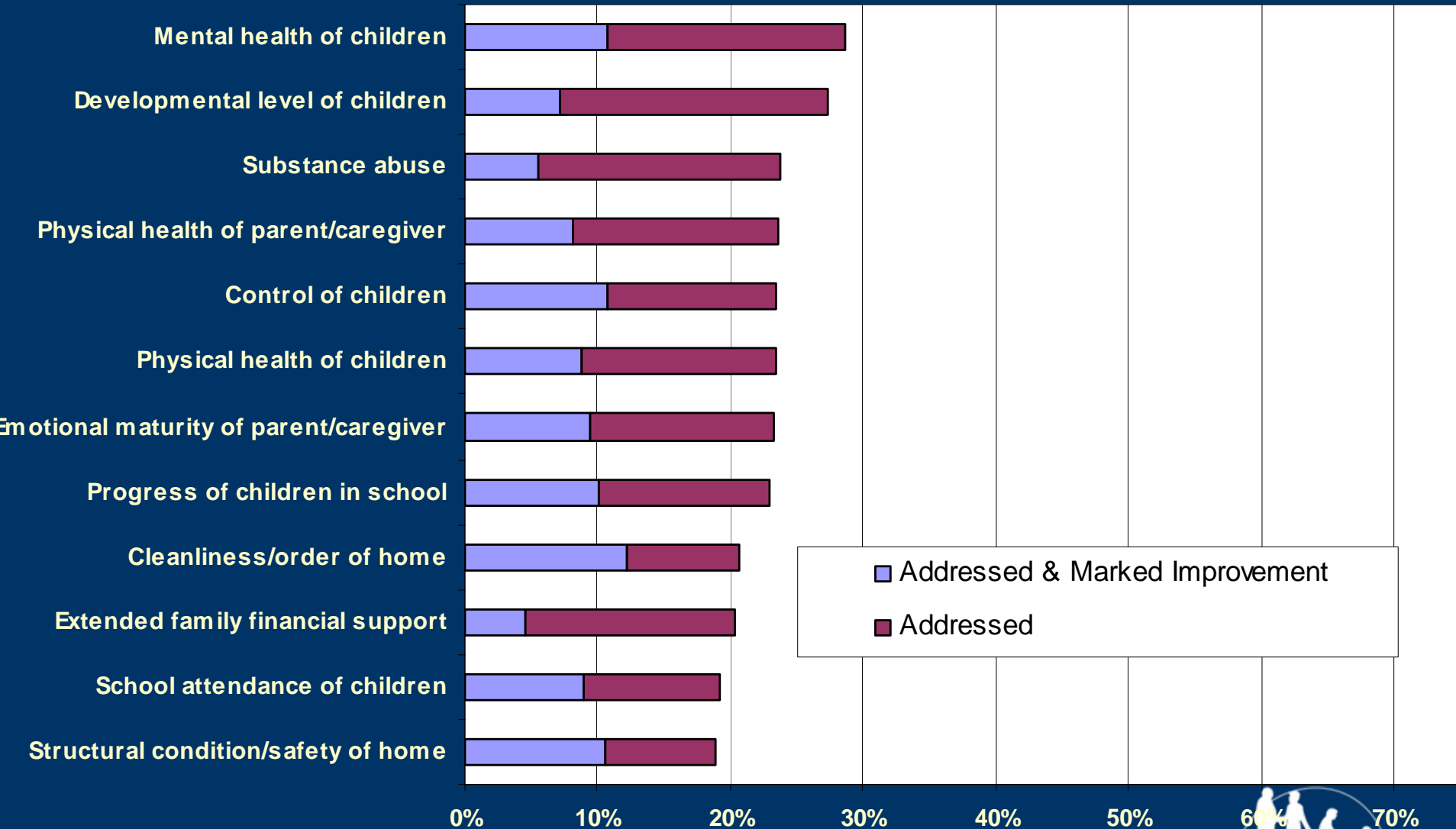
Conditions Present in Household (EFA)



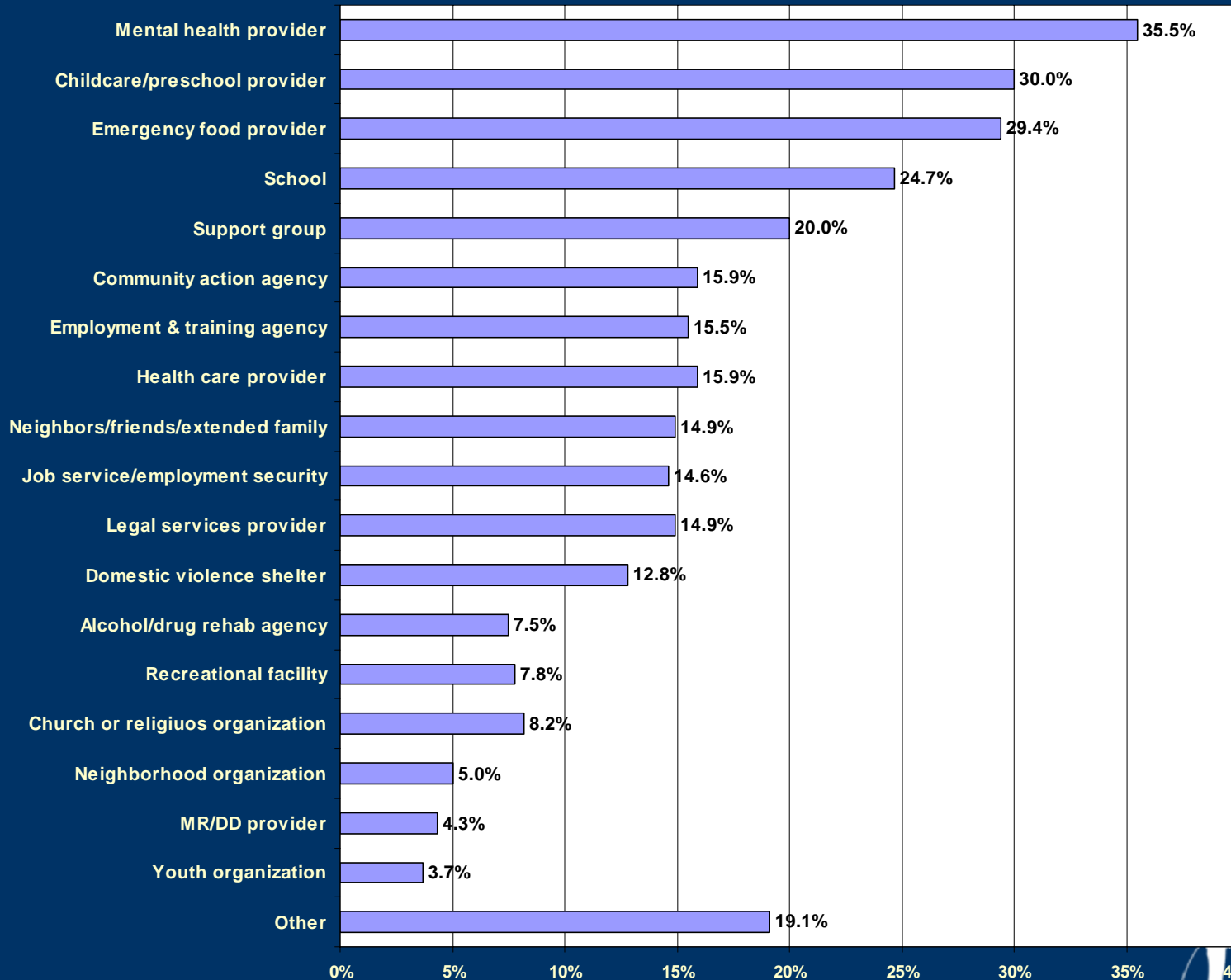
Problem Areas Addressed 1 (EFA)



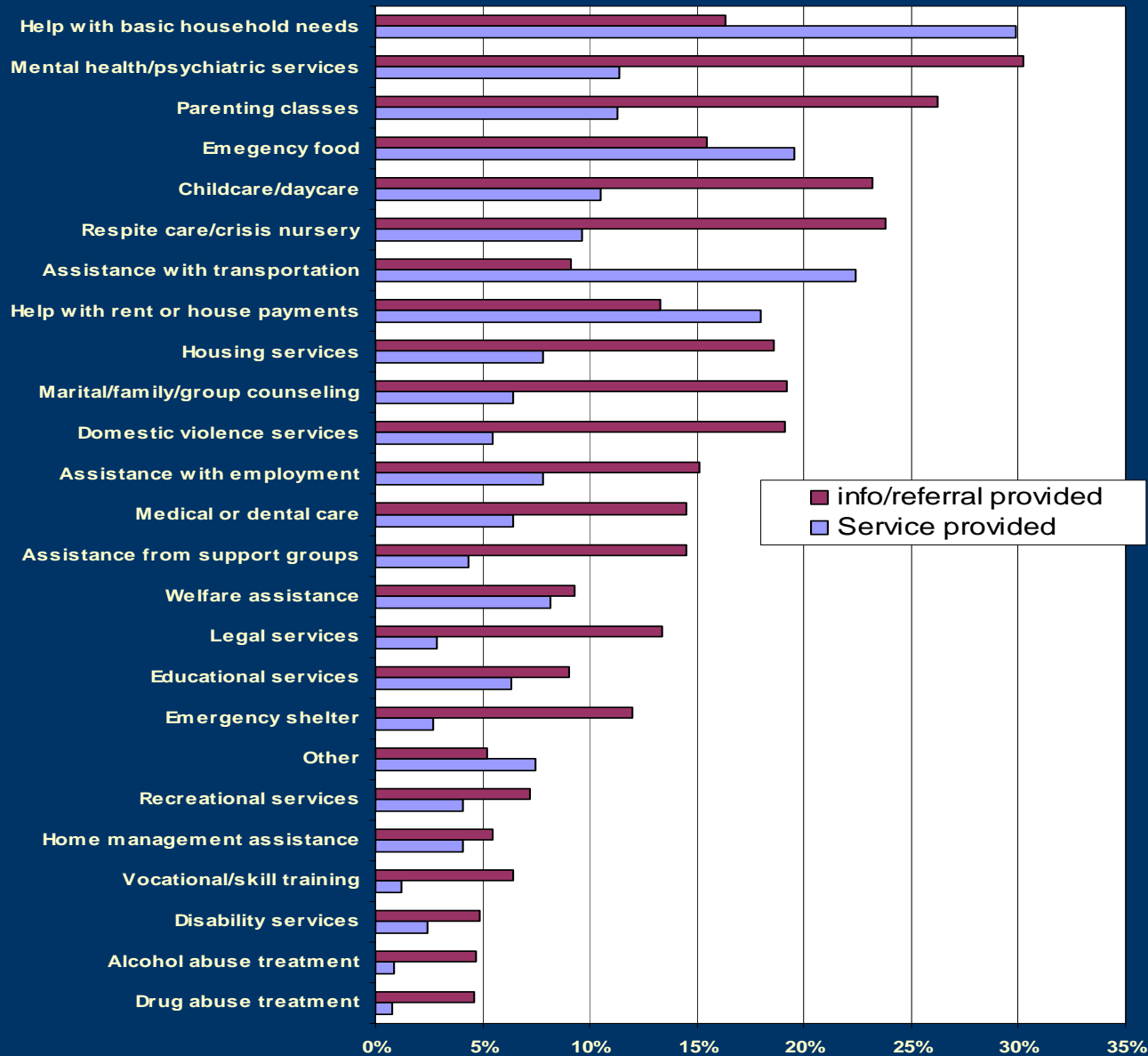
Problem Areas Addressed, 2 (EFA)



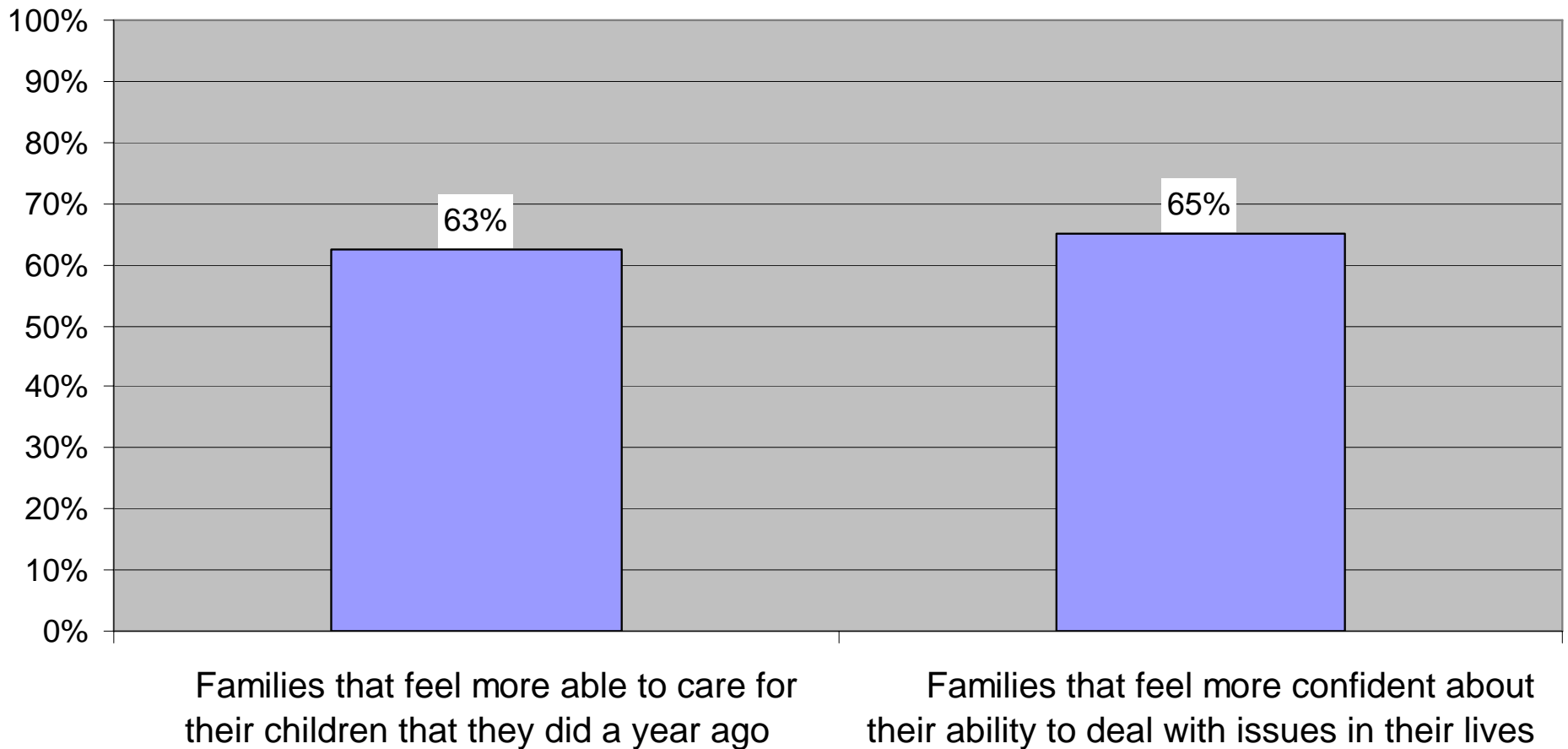
Resources Utilized (EFA)



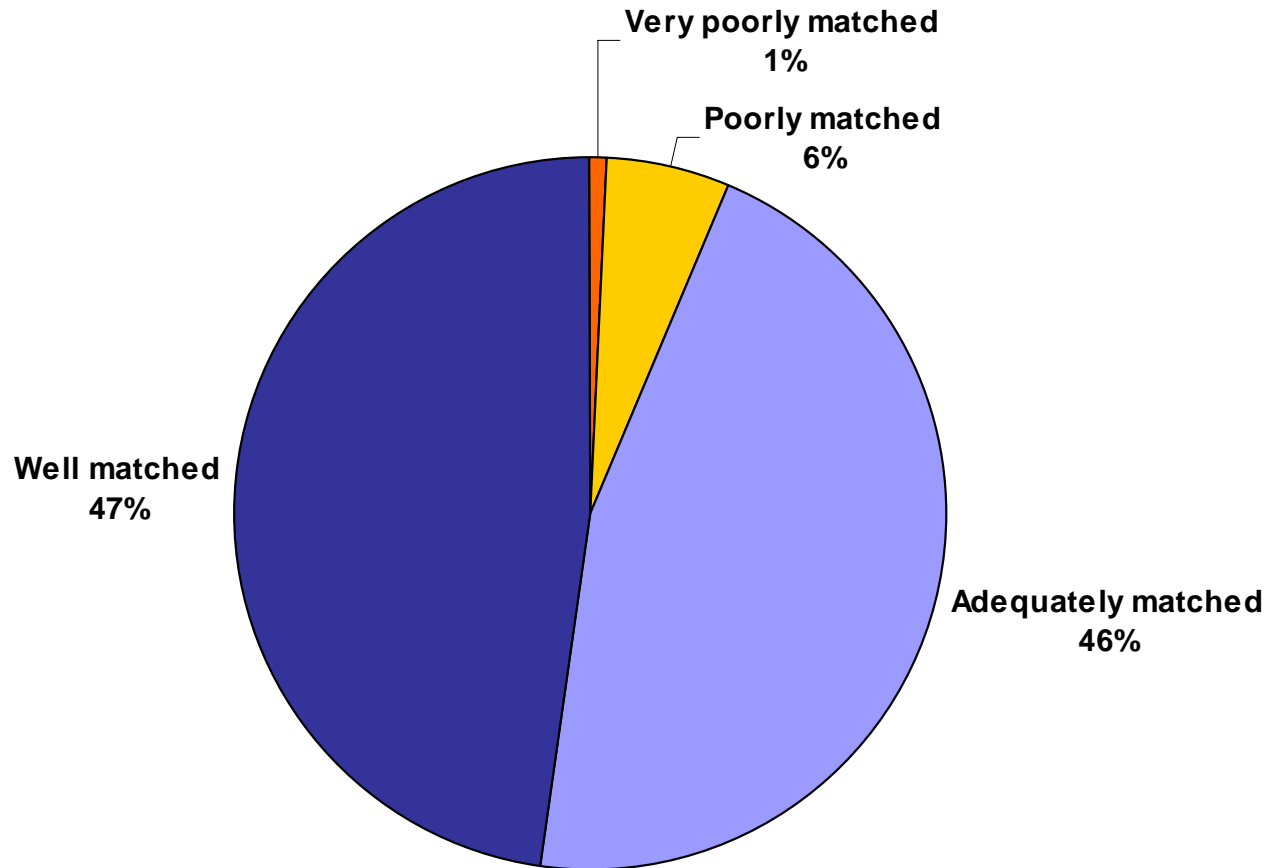
Types of Assistance Provided (EFA)



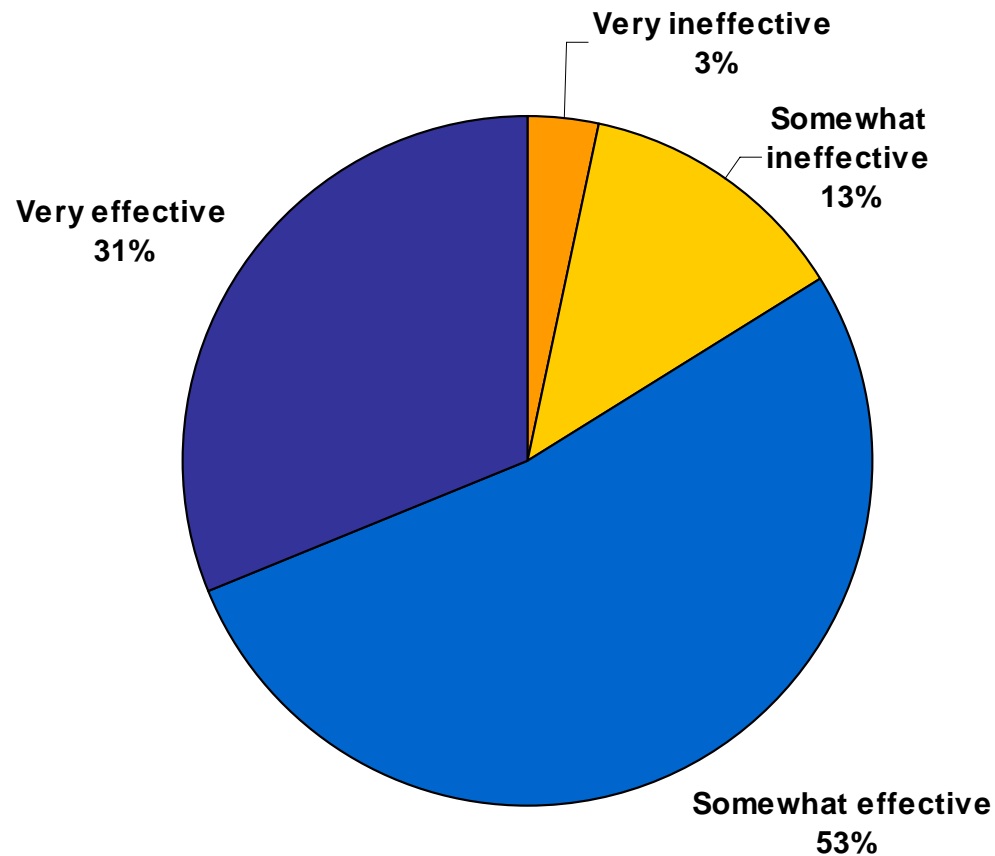
Parent's Ability to Care for Children



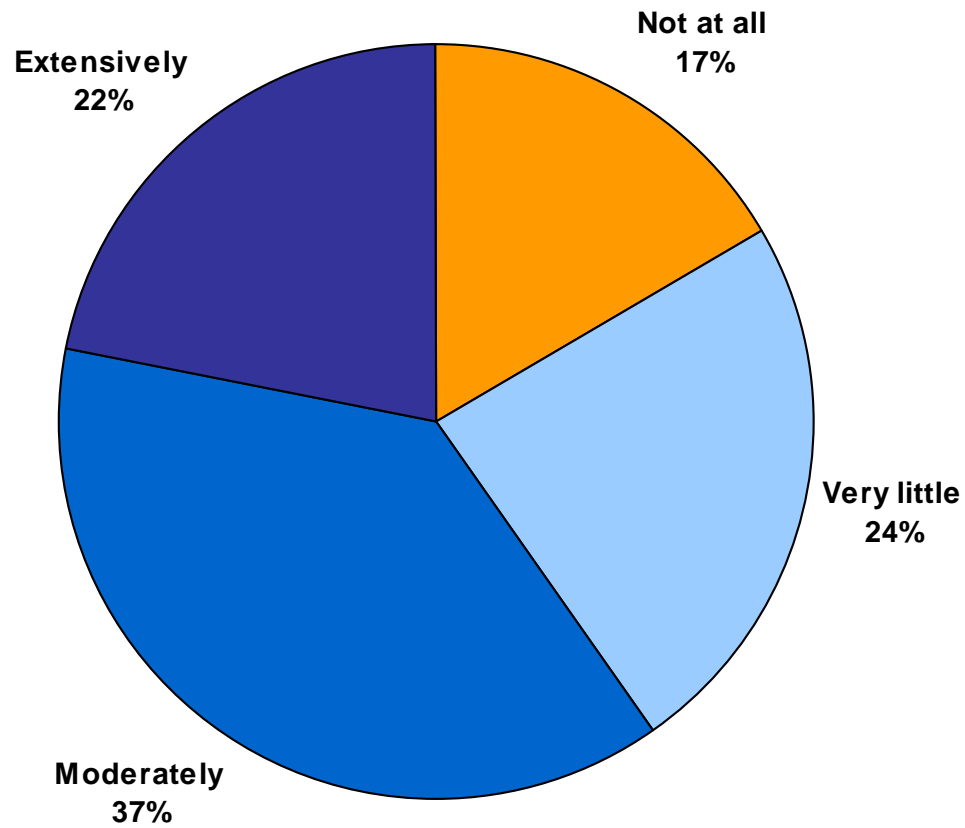
How Well Were Services Matched to Needs of Family? (EFA)



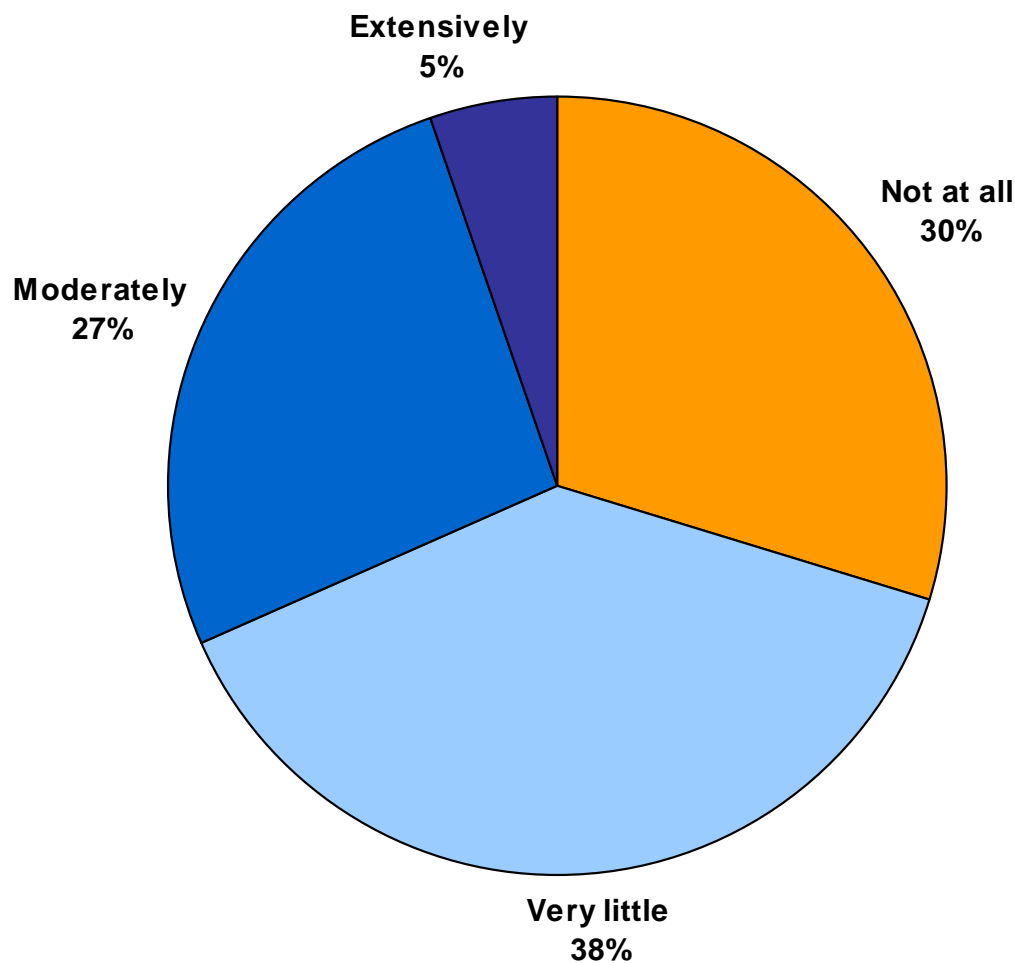
How Effective were Services Provided in Addressing the Problems of Families? (EFA)



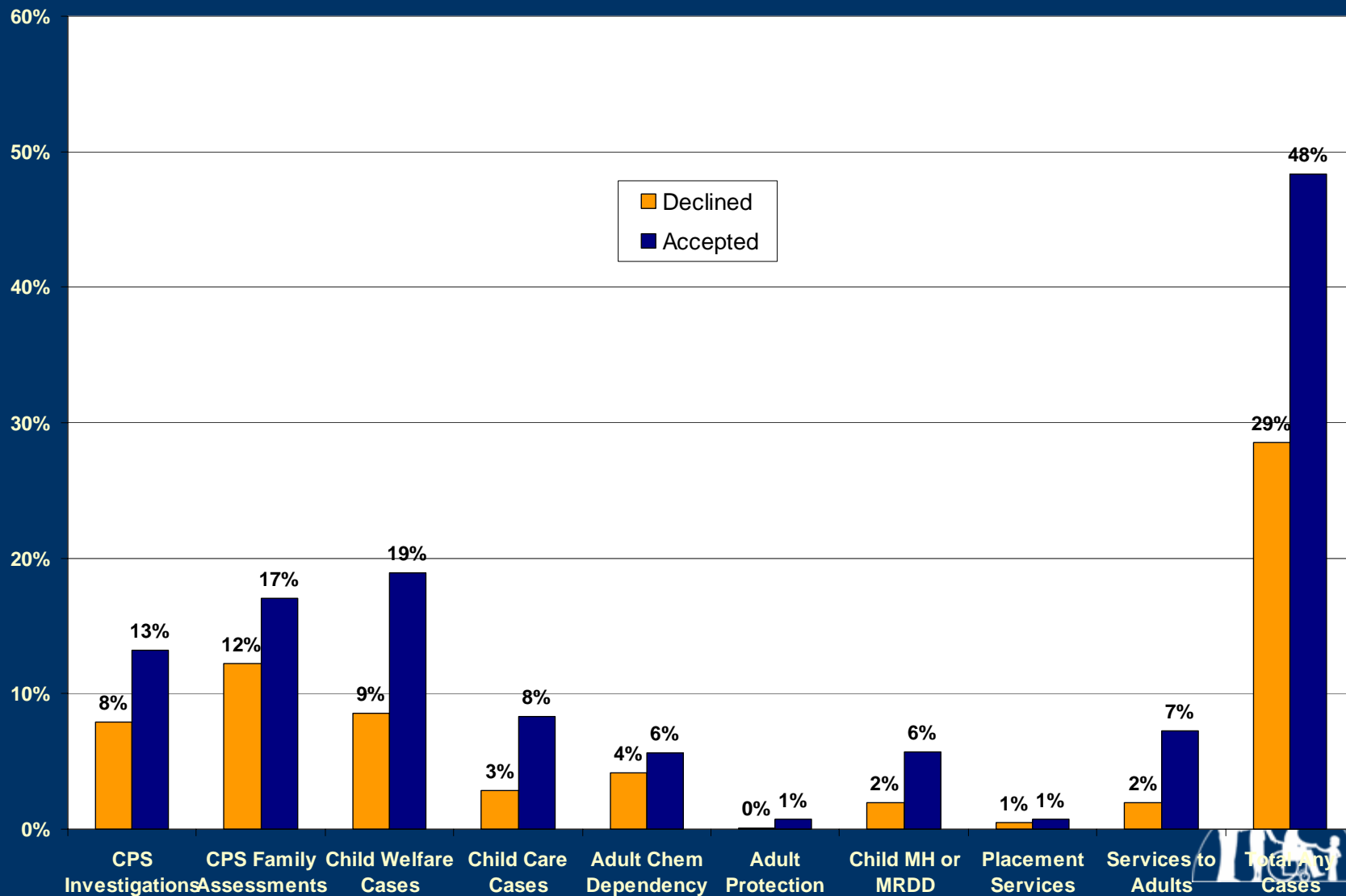
How Involved were Extended Families? (EFA)



How Involved were Unfunded Community Resources? (EFA)



Subsequent CPS & Service Contacts among Families Accepting & Declining PSOP



Contact Information

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