

New Minnesota Government Access (New MGA)



What is New MGA?

New Minnesota Government Access (New MGA) provides remote electronic access to appropriate court records and documents for government agencies through login accounts for individual agency users.

Where and how can New MGA be accessed?

New MGA is a web-based tool and can be accessed from any device with an internet connection: <https://mga.courts.state.mn.us/MNPRODPORTAL>.

When is it appropriate to use New MGA?

Use New MGA **for legitimate governmental purposes only**. It is not to be used for personal or non-governmental use. Please refer to the individual acknowledgement form for more information or talk to an Agency Account Manager.

How are access rights determined in New MGA?

New MGA determines access rights by the type of agency. Each agency user needs to request access rights after logging into New MGA for the first time after registering. If access is needed for more than one agency, users may need to register separately for each one. For a general overview of access rights, see [New MGA Subscriber Access Overview](#).

Why is a message displaying “no results” in New MGA?

This message appears because the searches will only return results for cases the government partner has permission to access.

How does New MGA show me if there is a document available to view?

A “View Document” button appears with the event if there is a document available and access is granted to view the document.

What if a document icon does not appear as expected.

There may not be a document to view, access is not granted to view the document or the system cannot provide electronic access at this time. Contact your local court administrator for clarification.



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Can Odyssey Assistant (OA) account be used with New MGA until the OA accounts are disabled?

Yes, both systems can be used together until OA accounts are disabled. New MGA will eventually replace OA, however, no date has been decided or set for when OA accounts will be disabled.

Why do the criminal charges appear differently in New MGA?

At this time, criminal charges do not include the original charges if amended, additional statutes (penalty/description types of statutes) and General Offense Codes (GOC) including Aid/Abet and Conspiracy to Commit. It is recommended to the charging document be viewed for complete information. This information may be included in future release, although a specific date is not available.

Why is the complete text not viewable (e.g., charge description or case name)?

Move the mouse over the line to see the complete text.

Are there any tips for using advanced searches?

Make sure the previous advanced search parameters are empty before beginning the next search. These are sticky fields, which means the text stays in them even after clicking “Submit.” The search text must be deleted before proceeding to next search or the information previously entered will carry over. Please see the [QRG - Using the Advance Filtering Options in New MGA](#).

Are there ways to move back to the search results or smart search in New MGA?

Use the search results or smart search action buttons within the New MGA application to go back. Using the forward and back arrow in your browser may log out and will not return to a previous screen.

What are the most commonly asked questions about New MGA and where are they located?

Try the [New MGA FAQs](#) located on the Minnesota Judicial Branch New MGA website. This webpage is updated regularly based on common questions.

Are there other resources available for questions about New MGA?

- For general questions regarding the **application process**, see [QRG: Registering for New MGA](#) or email MGAAccessSupport@courts.state.mn.us.
- For **technical support** issues, complete the [Technical Support Form](#).
- For questions regarding **specific case record information** displayed through New MGA, contact the [applicable local court](#) for more information.